# EMPLOYEE NEWS & INFORMATION

## APRIL 2020

**INFORMATION TECHNOLOGY SERVICES**
ST. CLOUD STATE UNIVERSITY

ITS Newsletter Archives

*Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.*

**COVID-19/TELEWORK EDITION**

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### IT Resources for Teleworking

There are many technology resources available to faculty and staff to aid in teaching and working remotely, including access to many SCSU services and applications such as email/Office365, web conferencing and academic technologies.

See the Telework IT Resources for Faculty and Staff page and Facilitating Classes Remotely page for more information.

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### IT Resources for Students

If your students are in need of technology equipment or services (such as internet) to complete their classes remotely, please refer them to HuskyTech or the IT Resources for Students Learning Online page that lists many free or low-cost options for internet, software and computers.

We also encourage students to review the Student Information for Attending Classes Off-Campus page for details about using popular online academic technology services such as D2L and Zoom.

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### IT Support Tip: Zoom Privacy

There are many safeguards available to ensure your Zoom meetings include only your intended participants and prevent disruptions, such as refraining from publicly sharing meeting links, requiring a password to enter the meeting, and knowing how to manage meeting participants.

For more tips, including more safeguards you can use for your meetings, see the Guide to Zoom Web Conferencing and Zoom's Help Center.

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**IT Security Tip: Beware COVID-19 Scams**

Scams/phishing attempts related to COVID-19 are prevalent, and occurring online and over the phone. Be wary of communications that implore you to act immediately, offer something that sounds too good to be true, or ask for personal information. "Special" offers claiming a coronavirus cure or offering free or low-cost health insurance may be fraudulent.

If you receive a suspicious message or realize you have taken action based on a suspicious message (e.g. clicked a link, replied, etc.), please forward the email(s) to phishing@stcloudstate.edu immediately.

**Technical Support Contacts**

ITS is readily available to continue helping our students, faculty and staff transition to online learning and telework during these challenging times.

Please contact HuskyTech for any technology support you need by:
- Phone: (320) 308-7000
- Email: huskytech@stcloudstate.edu
- Live chat: https://stcloudstate.custhelp.com/app/chat/chat_launch

You can also contact Minnesota State's HelpDesk online at https://servicedesk.minnstate.edu/ or by phone at (877) 466-6728.

*Contact HuskyTech for technical services, support and sales.*

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