



NAVIGATE NEWS

SPRING 2021 NEWSLETTER FOR  NAVIGATE USERS

www.stcloudstate.edu/universitycollege/navigate.aspx

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PROGRESS REPORT CAMPAIGN RECAP January 27 - February 10

This semester, we created our first Progress Report Campaign to focus specifically on identifying students at risk in one of three categories:

- Students who haven't attended, or have only attended a 1 – 2 classes
- Students who haven't logged into homework platforms (D2L, TopHat, MyMathLab, etc.) or have only logged in 1 – 2 times
- Students who haven't submitted any homework or assignments

When an early alert is submitted, Navigate creates a "case" and advisors/Husky Coaches contact students to discuss the concerns. That regularly leads to referrals to tutoring, counseling, to the instructor during office hours, or ongoing conversations.

Results:

9,798 EVALUATION REQUESTS WERE SENT TO INSTRUCTORS

7,715 RESPONSES WERE SUBMITTED

736 STUDENTS WERE IDENTIFIED AS AT-RISK

1,144 CASES WERE OPENED BASED ON THE FACULTY ALERTS

1,071 CASES HAVE BEEN CLOSED

STAFF MADE CONTACT WITH STUDENTS IN **60%+** OF CASES

Students included in this Campaign:

- All NEF
- All Student-Athletes
- Returning SOC with a GPA <2.5
- NET assigned to advising centers
- All PSEO Students
- Students on Academic Warning & Probation

OVERALL

FACULTY PARTICIPATION
GOAL: 60%
ACTUAL: 74%

HIGHEST RATE AT ST. CLOUD STATE TO DATE



Congrats!

**HERBERGER BUSINESS SCHOOL,
UNIVERSITY LIBRARY,
UNIVERSITY COLLEGE**

on achieving more than 90% faculty participation in Progress Report Campaign #1!

Questions? Issues? Ideas? Email: ssc_help@stcloudstate.edu



INTRODUCING SUCCESS MARKERS

Success Markers represent key academic milestones for students in a given program. They allow staff and faculty to monitor successful completion of important courses and intervene with students who are not meeting the recommended markers.

The components of a Success Marker include:

- A **course or group of required courses** key to student success within a major
 - Frequently first and second year courses, LEP requirements, or program pre-reqs
- The minimum recommended **grade**
- The recommended completion **time frame**
- Markers related to key course milestones are the most common, but **GPA markers** can be configured.

EAB's reports identify the most **frequently attempted** or **most predictive** courses for a program, and can provide insight into graduation trends of students when a course is taken within a specific credit range or when a specific grade is achieved.

Additional information and training to be provided later this semester.

University College

Student Resources
Academic Appeals and Probation Office
EAB Navigate
About Navigate
Training Materials
New Users
Communication
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NAVIGATE LOGIN

HELP

EAB Navigate News >

Navigate

EAB's Navigate (formerly Student Success Collaborative) combines technology, research, process improvement, and predictive analytics to help educational institutions improve outcomes for all students, and particularly those at risk for not reaching their goals.

It does so by improving our processes in three areas: 1) communications, 2) promoting responsible, accurate use of data and predictive analytics, and 3) streamlining workflow.

Accessing the platform (Faculty and Staff)

- Log on to the D2L course titled "EAB's Navigate Training"
 - Most employees are auto-enrolled in the course. If you are not, please email esp_help@stcloudstate.edu with your Tech ID to be enrolled in the course.
 - Select the "Assessments" menu, then "Quizzes," and then complete the "Quiz for Access to Navigate"
 - Within 24 hours, you should have access to **Navigate**
- Note: Faculty teaching courses and serving as faculty advisors should have access the next day. Staff will need to notify our team, along with their business need within the platform, so that access can be manually granted.

Training sessions

[Request a Training](#) (for Departments)

We encourage you to consider offering a Navigate training at your department meeting. We have found this model to be successful and have a team of trainers available to work with your schedule.

Requests for individual trainings can be sent to esp_help@stcloudstate.edu. Please include your name and available dates/times for trainings and a trainer will reach out to confirm your session.

TRAINING HANDOUTS

Navigate

New Users >

Become a Navigate user in 2 easy steps!

FAQs and Training >

Find instructions on our most popular tools:

- Creating Appointment Campaigns
- Issuing Progress Reports / Early Alerts
- Reading Advising Notes
- Searching & Messaging Student



website redesign

Check out our redesigned website to find:

- Upcoming Trainings
- FAQs
- Glossary of Navigate terms
- Training documents
- Instructions for new users

FACULTY ADVISORY GROUP

This semester, a group of faculty will be meeting to share their insights and recommendations as we continue making progress on expanding use of Navigate's Strategic Care and Intelligence tools to improve student success and retention.

DURING FALL 2020, MORE THAN

8,000

STUDENT APPOINTMENTS WERE LOGGED IN NAVIGATE.

Navigate Tip:

Review your advisees in Navigate to see:

- Previous advising /course recommendations
- Preferred Name / Pronouns
- Placement Testing info
- Link to Degree Audits (uAchieve)
- Registration (access) Codes

Using appointment campaigns in Navigate allows your students to schedule advising appointments with you electronically. You determine the days, times, and length of appointments. We are offering both group training classes and individual consults.

NAVIGATE TRAINING

CREATE AN ADVISING APPOINTMENT CAMPAIGN

MAKE ADVISING EASIER!

Create an appointment campaign to allow your advisees to quickly schedule appointments from a personal email/link.

BENEFITS:

- Automated appointment reminders
- Easy to contact those w/o appointments
- Encourages students to get advising & reg codes early to register on time!

Two Options:

GROUP TRAINING

- Hands-on group training in Zoom
- Approx. 1 hour workshop
- Step-by-step instructions to launch your campaign

SESSIONS:

FEB. 26 1:30 PM
MARCH 3 3:00 PM
MARCH 16 9:00 AM

Instructions to prepare for the workshop will be emailed in advance.

Register at: <https://scsu.mn/2ZpONzw>

DROP-IN CONSULTS

- Open for quick, individual questions
- Troubleshooting support to launch your campaign
- No RSVP necessary

SESSIONS:

MARCH 17 3:30 - 4:30 PM
MARCH 19 11 AM - 12 PM
MARCH 22 8:30 - 9:30 AM
MARCH 23 12:00 - 1:00 PM
MARCH 25 2:00 - 3:00 PM

Join at: <https://minnstate.zoom.us/j/2928398770>
Meeting ID: 292 839 8770

You can also create campaigns on your own pace. Check out our "3 Steps to Create an Appointment Campaign" handout for step-by-step instructions.

Questions? Issues? Ideas? Email: ssc_help@stcloudstate.edu



TOP 3 REASONS TO SYNC YOUR CALENDAR & USE APPOINTMENT CAMPAIGNS

#3. Eliminate the back-and-forth emails trying to find an appointment time

#2. Reduce appointment no-shows with automated reminder emails & texts

#1. They encourage retention! Since 2018, we've seen that students who attend an appointment they booked through a campaign are more likely to register the next term.

In fact, for students assigned to advisors in **Advising & Student Transitions** for Fall 2020, those who met with an advisor through a campaign-scheduled appointment were retained at an incredible

88.9% vs. 42.2%

of those who did not attend a campaign appointment.

Explore

OUTLOOK TIPS

INCLUDING:

FREE, BUSY, OR TENTATIVE?
RECURRING EVENTS
CALENDAR PRIVACY CONCERNS

ON OUR WEBSITE

Navigate Tip:

**USE YOUR PERSONAL ZOOM
LINK IN YOUR NAVIGATE
APPOINTMENT INVITES**

Students will know how to connect with you without the hassle of sending separate emails/meeting invites with Zoom details. Just be sure to enable your Waiting Room feature.

Have questions or suggestions?

Need help? Made a mistake?

Looking for training or to get involved?

Let us know! ssc_help@stcloudstate.edu

