Hello. This is ________________ (YOUR FIRST NAME) calling from the St. Cloud State University Survey. May I speak with ________________ (STUDENT NAME)?

(IF STUDENT COMES TO PHONE, YOU MAY HAVE TO REINTRODUCE YOURSELF)

We are conducting a survey of SCSU students regarding topics such as student views on technology fees, social media and other issues. The interview will take five to ten minutes. It is confidential and completely voluntary. If we should come to any
question which you don't want to answer just let me know and we'll go on to the next question.

IF NO
When may I call back to reach him/her?
(NAME) _________________________
(TIME AND DAY FOR CALLBACK)

PRESS NEXT (TWICE) TO CONTINUE

C: IF 'WRONG PERSON,' press
C: "control-end" KEYs together.
C: Otherwise, press 1 twice to continue.

I:
COLOR GREEN 2 2 4 80
COLOR GREEN 7 2 12 80
COLOR GREEN 15 2 15 70
COLOR RED 19 1 19 33
KEY
QAL NOTQAL

Q: LOADDATA
I:
CMDI AREACODE "AreaCode"
CMDI PHONENUM "PhoneNum"
CMDI FIRST "FirstName"
CMDI LAST "LastName"
CMDI GENDER "GENDER" 1
CMDI DORM "DORM" 1
CMDI YEARBI "YEARBI" 1
CMDI ETHNIC "ETHNIC" 1
CMDI CLASS "CLASS" 1
CMDI INTSTUD "INTSTUD" 1
CMDI ALTPERM "ALTPERM" 1
CMDI ALTCELL "ALTCELL" 1
CMDI ALTLOC "ALTLOC" 1
CMDI ALTDORM "ALTDORM" 1
QAL THANKYOU
KEY

Q: Q1CELL
T:

If you are on a cell phone, it is important that we interview you when you are not driving or in a situation where you would be distracted by events around you. Are you talking on a cell phone?

[IF NOT CELL PHONE, ENTER 1 TO CONTINUE]
[IF CELL PHONE] Are you in a safe situation to answer our questions?
[IF CELL PHONE AND OK TO CONTINUE, ENTER 2 TO CONTINUE]

[IF NOT SAFE, NEED CALL-BACK]
When may I call you back to reach you at a better time?
[RECORD TIME AND DAY FOR CALL-BACK]
Thank you for your cooperation.
[PRESS CTRL-END KEYS TOGETHER TO END CALL]

NOT CELL PHONE - CONTINUE
CELL PHONE, BUT OK TO CONTINUE

I:
COLOR GREEN 2 2 4 75
COLOR GREEN 6 18 6 75
COLOR GREEN 10 2 10 75
COLOR GREEN 12 2 12 75
LOCATE 16 2 1 Natural
SELECT 2 1 1 0 OFF ON

Q: TRACK ---------------------------

T:

I would like to start by asking you whether you think SCSU is on the right track or whether you think SCSU is going in the wrong direction?

Right track
Wrong direction
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 4 60
COLOR GREEN 6 5 9 20
LOCATE 6 4 1 Natural
SELECT 4 1 1 0 OFF ON
Q: CHALL -----------------------------

T:

What do you believe is the biggest challenge facing the SCSU Community?
(Do not read choices; probe for one specific response)

1. Academic Reputation
2. Advising
3. Apathy/Don't Care
4. Budget/State Support
5. Buildings & Facilities
6. Civility/Friendliness
7. Cost/Tuition
8. Courses/Majors Offered
9. Diversity/Race Relations
10. Drinking/Drug Use
11. Enrollment/Growth
12. Faculty Quality
13. Handicap Accessibility
14. Hate Crimes
15. Image/Public Relations
16. Jobs for Graduates
17. Keeping Students Informed
18. Library Hours/Holdings
19. Off Campus Housing
20. On Campus Housing
21. Parking
22. Safety
23. Sports Reputation
24. St. Cloud Community
25. Student Quality
26. Technology Up-to-Date
27. University Administration
28. Other
88. Don't Know
99. Refused

Answer _____

I:
Color Green 2 2 3 60
Color Red 4 2 4 56
Numeric 1 99 2 0 23 9

Q: PRIDE -----------------------------

T:

Do you always, usually, sometimes, not very often, or never feel proud to be a student at St. Cloud State University?
How would you rate your overall stress level: very stressed, somewhat stressed, not stressed, not at all stressed.

Very stressed
Somewhat stressed
Not stressed
Not at all stressed
DON'T KNOW
REFUSED

Since becoming an SCSU student has your overall stress level increased, decreased or remained the same?
Increased
Decreased
Remained the same
DON’T KNOW
REFUSED

I:
COLOR GREEN 2 2 3 62
LOCATE 5 5 1 Natural
SELECT 5 1 1 0 OFF ON

Q: CHALL_3 --------------------------

T:

How many hours a week do you spend on campus?

Enter "88" for DON'T KNOW
Enter "99" for REFUSED

ANSWER _____

I:
COLOR GREEN 2 2 2 47
COLOR RED 4 1 1 5 36
NUMERIC 1 99 2 0 9 9

Q: CHALL_4 --------------------------

T:

How many extra-curricular events/organizations are you involved in on campus?

Enter "88" for DON'T KNOW
Enter "99" for REFUSED
ANSWER ____

I:
COLOR GREEN 2 2 3 50
COLOR RED 5 1 6 36
NUMERIC 1 99 2 0 11 9

Q: CHALL_5 -----------------------------

T:

How connected do you feel to the SCSU community:
Very connected, somewhat connected, not connected, or
not at all connected?

Very Connected
Somewhat connected
Not Connected
Not at all connected
DON’T KNOW
REFUSED

I:
COLOR GREEN 2 2 4 60
LOCATE 6 6 1 Natural
SELECT 6 1 1 0 OFF ON

C: Advising QUESTIONS BELOW

Q: ADVISE_1 -----------------------------

T:

Are you accepted into a major or minor at SCSU?

Yes
No
DON’T KNOW
REFUSED

I:
Q: ADVISE_2 -------------------------------

T:

Is your advisor Very helpful, Helpful, Not helpful, or Not at all helpful in planning your academic career at SCSU?

  Very Helpful
  Helpful
  Not Helpful
  Not at all Helpful
  DON'T KNOW
  REFUSED

I:
COLOR GREEN 2 2 3 68
LOCATE 5 6 1 Natural
SELECT 6 1 1 0 OFF ON

Q: ADVISE_3 -------------------------------

T:

Have you ever switched academic advisors because of dissatisfaction with your advisor?

  Yes
  No
  DON'T KNOW
  REFUSED

I:
COLOR GREEN 2 2 3 60
LOCATE 5 4 1 Natural
SELECT 4 1 1 0 OFF ON
Q: ADVISE_4 ----------------------------------

T:

Do you feel the job that SCSU does as a whole in the area of advising is very good, good, poor, or very poor?

   Very Good
   Good
   Poor
   Very Poor
   DON'T KNOW
   REFUSED

I:
COLOR GREEN 2 2 3 60
LOCATE 5 6 1 Natural
SELECT 6 1 1 0 OFF ON

C: COMPUTER CLIENT QUESTIONS

Q: COMP_1 ----------------------------------

T:

Currently SCSU students pay a technology fee of $4.75 cents per credit. The fee is used to purchase and maintain over 400 computers in the General Access labs, provide access to the campus e-mail system and maintain 15 of the electronic classrooms.

Generally, are you very satisfied, satisfied, dissatisfied, or very dissatisfied with the student-related computer services available to all students?

   Very satisfied
   Satisfied
   Dissatisfied
   Very dissatisfied
T:

How would you spend the technology fee money if it were your choice?

Please indicate whether you think the technology fee money should be spent on that technology or not. Would you:

[READ RESPONSES 1-10-MULTIPLE RESPONSES ALLOWED]

Increase the number of general access computers available to students?
Provide more technical and user support staff at the SCSU HelpDesk?
Provide more technology training to students?
Provide access to new technologies?
Provide new technologies specifically for instructional purposes?
Increase the number of laptops available for student checkout?
Improve the access capabilities for mobile devices?
Subsidize student software purchases?
Provide more technical support in the general access labs?
Increase the number of virtual lab software titles?
OTHER [VOLUNTEERED]
DON’T KNOW
REFUSED
T:

Please indicate the technologies you use for school work. Do you use?

[READ RESPONSES 1 THROUGH 10 - MULTIPLE RESPONSES ALLOWED]

 Wikis
 Blogs
 Gmail/Google
 You Tube
 Podcasts
 Social networks
 Flickr
 Social bookmarking
 Digital video
 Clickers
 OTHER [VOLUNTEERED]
 DON'T KNOW
 REFUSED

I:
 COLOR GREEN 2 2 2 72
 COLOR RED 4 7 4 65
 LOC 6 13 1
 SELECT 13 0 13 1 OFF ON

Q: COMP_4 -----------------------------

T:

Do you find having an SCSU/HuskyNet e-mail account to be very valuable, somewhat valuable, not very valuable, or not at all valuable?

 Very valuable
 Somewhat valuable
 Not very valuable
 Not at all valuable
 DON'T KNOW
 REFUSED
T: Would you find having web content/mobile applications from SCSU designed for your mobile device (Smartphone, iPhone, iTouch) to be very valuable, somewhat valuable, not very valuable, or not at all valuable?

- Very valuable
- Somewhat valuable
- Not very valuable
- Not at all valuable
- DON'T KNOW
- REFUSED

C: I'M NOT SURE HOW WE WANT TO DO THE BELOW - C: SEVEN SEPARATE QUESTIONS?

C: When using a computer lab on campus, how important are the following?

- Quiet space to work
- Number of available computers
In the past year, have you utilized the services of the Volunteer Connection office, such as reading the Service Bulletin, attending a Volunteer and Service-Learning Fair, participating in a neighborhood clean-up, joining a Spring Break Service Trip, visiting their website for more information about volunteering or service-learning, or connecting with the Volunteer Connection for any reason?

Yes
No
DON’T KNOW
REFUSED
In the past year, approximately how many hours a month did you spend on volunteer service or on service-learning activities? None, 1 to 10 hours, 11 to 20 hours, 21 to 30 hours, 31 to 40 hours, or more than 40 hours?

None
One to 10 Hours
Eleven to 20 Hours
Twenty-one to 30 Hours
Thirty-one to 40 Hours
More than 40 hours
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 5 60
LOCATE 7 8 1 Natural
SELECT 8 1 1 0 OFF ON

C: SOCIAL HOST QUESTIONS BELOW

Q: SOCIAL_1 -----------------------------

T:

Do you feel you are very familiar, somewhat familiar, or not at all familiar regarding the St. Cloud Social Host Ordinance?

Very familiar
Somewhat familiar
Not at all familiar
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 4 60
LOCATE 6 5 1 Natural
SELECT 5 1 1 0 OFF ON

Q: SOCIAL_2 -----------------------------
The Social Host Ordinance holds individuals (social hosts) personally responsible for hosting or permitting an event or gathering on private or public property where persons under 21 years of age possess or consume alcohol, regardless of who supplied the alcohol.

Based on the Social Host Ordinance above, have you in any way changed your social drinking tendencies (such as hosting less parties or drinking less publicly etc.)?

Yes
No
DON'T KNOW
REFUSED

COLOR GREEN 2 2 10 65
LOCATE 12 4 1 Natural
SELECT 4 1 1 0 OFF ON

C: If yes continue to 3A, if no or don't know continue to 4.

IF (ANS > 1) SKP SOCIAL_4

Q: SOCIAL_3 -----------------------------

T:

Remembering this survey is completely confidential, what is the most significant change you have made to your drinking habits?

DO NOT READ ANSWERS

I tend to favor going to the bars more
I don't host parties anymore
I monitor whom I invite to my parties based on age
I limit the number of guests at my parties
I drink less/not at all in public (particularly parties)
I attend less or no parties that have alcohol
OTHER
T:

Do you strongly agree, agree, disagree, or strongly disagree with the following statement - "The Social Host Ordinance is an effective policy for preventing underage drinking"

Strongly agree
Agree
Disagree
Strongly disagree
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 4 65
LOCATE 6 6 1 Natural
SELECT 6 1 1 0 OFF ON

C: If strongly disagree or disagree continue to 5a.
C: If strongly agree or agree continue to 5b.)

IF (ANS = 1) SKP SOCIAL_6
IF (ANS = 2) SKP SOCIAL_6
IF (ANS = 3) SKP SOCIAL_5
IF (ANS = 4) SKP SOCIAL_5
IF (ANS = 5) SKP HOUSE_1
IF (ANS = 6) SKP HOUSE_1

Q: SOCIAL_5 ---------------------------------
T:

Why is the Social Host Ordinance ineffective?

SINGLE RESPONSE; READ ALL RESPONSES

It's difficult to monitor the age of guests at parties.
Police enforcement is likely ineffective.
Students will ignore the Social Host Policy
The pressures To drink in college are too strong
Other (volunteered)
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 2 50
COLOR RED 4 11 4 46
LOCATE 6 7 1 Natural
SELECT 7 1 1 0 OFF ON
SKP HOUSE_1

Q: SOCIAL_6 --------------------------------

T:

Why is the Social Host Ordinance effective?

SINGLE RESPONSE; READ ALL RESPONSES

Hosts are held more responsible.
Underage students less likely to attend parties with alcohol
Students are afraid of the consequences.
Police have greater discretion for underage drinking
Other (volunteered)
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 2 50
COLOR RED 4 11 4 46
C: HOUSING QUESTIONS BELOW

Q: HOUSE_1 -----------------------------

T:

Are you or have you ever lived in the on-campus residences?

Currently
In the past, but not presently
Not at all
DON’T KNOW
REFUSED

I:
COLOR GREEN 2 2 2 65
LOCATE 4 5 1 Natural
SELECT 5 1 1 0 OFF ON
IF (ANS = 1) SKP HOUSE_3
IF (ANS = 3) SKP HOUSE_4

Q: HOUSE_2 -----------------------------

T:

How satisfied were you with your experience living on-campus?

Very Satisfied
Satisfied
Somewhat Satisfied
Not at all Satisfied
DON’T KNOW
REFUSED

I:
COLOR GREEN 2 2 2 65
LOCATE 4 6 1 Natural
SELECT 6 1 1 0 OFF ON
C: ONLY 'IN THE PAST' RESPONSES GET THIS QUESTION

SKP HOUSE_4

Q: HOUSE_3 -----------------------------

T:

What is the main reason influencing you to live on-campus?

Amenities and furnishings
Cost
Location
Campus restrictions and rules
Friends and the social community
The Dry Campus Policy
Convenience of bills
Quieter environment
Convenience of food services
Connection to campus and resources
Other
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 2 65
LOCATE 4 13 1 Natural
SELECT 13 1 1 0 OFF ON

C: ONLY 'CURRENT' RESPONSES GET THIS QUESTION

SKP SAFE_1

Q: HOUSE_4 -----------------------------

T:

What is the main reason influencing you to live off campus?

Amenities and furnishings
Cost
Location
Campus restrictions and rules
Friends and the social community
The Dry Campus Policy
Quieter environment
Connection to the community and resources
Online student
More freedom of lifestyle choices
No reason to live on-campus
Other
DON'T KNOW
REFUSED

C: SAFETY QUESTIONS BELOW

Q: SAFE_1 ----------------------------------

T:
On a scale of 1 to 5, how safe do you feel on campus at night, with 1 being very unsafe and 5 being very safe?

One
Two
Three
Four
Five
DON'T KNOW
REFUSED

Q: SAFE_2 ----------------------------------

T:
In which of the following areas on or around campus do you feel most concerned regarding your personal safety?

North end of campus (main dorm area)
Central Area (Atwood and the Library area)
Near South end (Education Building, ECC, Wick)
Far South end (Hockey Center and Halenbeck)
Student Lots K and Q
The Coborn Plaza Apartments
Residential District (between 5th avenue and 9th avenue)
There is no area of concern for you
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 3 60
LOCATE 5 10 1 Natural
SELECT 10 1 1 0 OFF ON

Q: SAFE_3 ------------------------------

T:

On a scale from 1 to 5, how safe do you feel in the residential district at night, with 1 being very unsafe and 5 being very safe?

One
Two
Three
Four
Five
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 4 50
LOCATE 6 7 1 Natural
SELECT 7 1 1 0 OFF ON
Q: SAFE_4 ----------------------------------

T:

Do you think there should be more, less, or the same amount of police patrols in the residential area between 5th and 9th avenue at night?

More
Less
Same
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 4 50
LOCATE 6 5 1 Natural
SELECT 5 1 1 0 OFF ON

Q: SAFE_5 ----------------------------------

T:

On a scale from 1 to 5, how safe do you feel downtown at night, with 1 being very unsafe and 5 being very safe?

One
Two
Three
Four
Five
DON'T KNOW
REFUSED

I:
COLOR GREEN 2 2 3 60
LOCATE 5 7 1 Natural
SELECT 7 1 1 0 OFF ON

Q: SAFE_6 ----------------------------------

T:
Do you think there should be more, less, or the same amount of police patrols downtown at night?

More
Less
Same
DON'T KNOW
REFUSED

T:
Due to reductions in state financial assistance, the university is reducing its budget. Would you rather make cuts in the university budget or raise the cost of tuition to make up for the budget deficit?

Program Cuts
Raise tuition
Neither (volunteered)
Both (volunteered)
DON'T KNOW (volunteered)
REFUSED

I:
COLOR GREEN 2 2 3 65
LOCATE 5 5 1 Natural
SELECT 5 1 1 0 OFF ON

C: BUDGET AND CLASS QUESTIONS BELOW

Q: BUDGET_1 -------------------------------

T:

C: TOBACCO QUESTIONS BELOW
Q: TOBAC_1 ----------------------------------

T:

In 2012, there's a strong possibility the University will be a smoke-free campus. Do you strongly agree, agree, disagree or strongly disagree with this policy?

   Strongly Agree
   Agree
   Disagree
   Strongly Disagree
   DON'T KNOW
   REFUSED

I:  
COLOR GREEN 2 2 4 60
LOCATE 6 6 1 Natural
SELECT 6 1 1 0 OFF ON

C: HOMECOMING QUESTIONS - RESPONDENTS RANDOMLY GET ONE OF THE TWO

Q: HOME_1 ----------------------------------

T:

SCSU has decided to not have a Fall homecoming. Do you support or oppose this decision?

   Support
   Oppose
   Neither (volunteered)
   DON'T KNOW
   REFUSED

I:  
COLOR GREEN 2 2 3 67
LOCATE 5 5 1 Natural
SELECT 5 1 1 0 OFF ON
SCSU has decided to not have a Fall homecoming. Are you in support, in opposition, or indifferent regarding this decision?

Support
Oppose
Indifferent
DON'T KNOW
REFUSED

The next question is for statistical analysis. You don't have to answer the question but it will help us if you would. What is your cumulative GPA? Is it less than 1.5, between 1.6 and 2, between 2.1 and 2.5, 2.6 to 3.0, 3.1 to 3.5, or over 3.6?

[ROUND UP IF NECESSARY]

.LESS THAN 1.5
.1.6 TO 2.0
.2.1 TO 2.5
.2.6 TO 3.0
.3.1 TO 3.5
.3.6 OR HIGHER
.DON'T KNOW
.REFUSED

I:
COLOR GREEN 2 2 6 54
COLOR RED 8 15 8 38
Q: THANKYOU
T:

Thank you for your time and cooperation. The results of this survey will be available on the SCSU Survey homepage in about a month. Would you like the web site address? IF YES www.stcloudstate.edu/scsusurvey

INTERVIEWER- BRING TO A DIRECTOR'S ATTENTION ANY PROBLEMS WITH THE INTERVIEW, SUCH AS DIFFICULT QUESTIONS ETC.

I:
COLOR GREEN 2 2 3 77
COLOR GREEN 4 2 4 38
COLOR RED 4 39 4 44
COLOR GREEN 4 45 4 77
COLOR RED 6 1 7 71
KEY
CTRLEND
DISPOS = 20
CPL

Q: NOTQAL
T:

Thank you for your time.

I:
COLOR GREEN 2 2 2 26
KEY
CTRLEND