C: SPRING STUDENT SURVEY 2011 3-8

COLOR 112 CATI ON RAQ HOME_1 HOME_2 SQN RIGHT

Q: CHECKQ -----T:

3-8 IF INTERVIEW IS A RESTART MAKE SURE YOU HAVE PROPER RESPONDENT. REINTRODUCE YOURSELF AND SAY SOMETHING LIKE:

"We previously started this interview and couldn't finish it at that time. May we finish it now?"

If respondent wants to know who the interview is for, tell them it is for the SCSU Survey and various campus groups such as the Technology Fee Committee, Volunteer Services, and classes. YOU CAN HIT CONTROL/END AT ANY TIME TO TERMINATE AN INTERVIEW. TYPE MESSAGE FOR CALLBACKS, INCOMPLETES, REFUSALS, ETC.

I: COLOR RED 22363 COLOR GREEN 52663 COLOR RED 821463 KEY

Q:HELLO -----T:

Hello. This is _____ (YOUR FIRST NAME) calling from the St. Cloud State University Survey. May I speak with _____ (STUDENT NAME)?

(IF STUDENT COMES TO PHONE, YOU MAY HAVE TO REINTRODUCE YOURSELF)

We are conducting a survey of SCSU students regarding topics such as student views on technology fees, social media and other issues. The interview will take five to ten minutes. It is confidential and completely voluntary. If we should come to any question which you don't want to answer just let me know and we'll go on to the next question.

PRESS NEXT (TWICE) TO CONTINUE

C: IF 'WRONG PERSON,' pressC: "control-end' KEYs together.C: Otherwise, press 1 twice to continue.

I: COLOR GREEN 2 2 4 80 COLOR GREEN 7 2 12 80 COLOR GREEN 15 2 15 70 COLOR RED 19 1 19 33 KEY QAL NOTQAL

Q: LOADDATA I: CMDI AREACODE "AreaCode" CMDI PHONENUM "PhoneNum" CMDI FIRST "FirstName" CMDI LAST "LastName" CMDI GENDER "GENDER" 1 CMDI DORM "DORM" 1 CMDI YEARBI "YEARBI" 1 CMDI ETHNIC "ETHNIC" 1 CMDI CLASS "CLASS" 1 CMDI INTSTUD "INTSTUD" 1 CMDI ALTPERM "ALTPERM" 1 CMDI ALTCELL "ALTCELL" 1 CMDI ALTLOC "ALTLOC" 1 CMDI ALTDORM "ALTDORM" 1 **QAL THANKYOU** KEY

Q: Q1CELL

T:

If you are on a cell phone, it is important that we interview you when you are not driving or in a situation where you would be distracted by events around you. Are you talking on a cell phone? [IF NOT CELL PHONE, ENTER 1 TO CONTINUE] [IF CELL PHONE] Are you in a safe situation to answer our questions? [IF CELL PHONE AND OK TO CONTINUE, ENTER 2 TO CONTINUE]

[IF NOT SAFE, NEED CALL-BACK] When may I call you back to reach you at a better time? [RECORD TIME AND DAY FOR CALL-BACK] Thank you for your cooperation. [PRESS CTRL-END KEYS TOGETHER TO END CALL]

NOT CELL PHONE - CONTINUE CELL PHONE, BUT OK TO CONTINUE

I:

COLOR GREEN 2 2 4 75 COLOR GREEN 6 18 6 75 COLOR GREEN 10 2 10 75 COLOR GREEN 12 2 12 75 LOCATE 16 2 1 Natural SELECT 2 1 1 0 OFF ON

Q: TRACK ------

T:

I would like to start by asking you whether you think SCSU is on the right track or whether you think SCSU is going in the wrong direction?

Right track Wrong direction DON'T KNOW REFUSED I: COLOR GREEN 2 2 4 60 COLOR GREEN 6 5 9 20 LOCATE 6 4 1 Natural SELECT 4 1 1 0 OFF ON Q: CHALL -----

T:

What do you believe is the biggest challenge facing the SCSU Community? (DO NOT READ CHOICES; PROBE FOR ONE SPECIFIC RESPONSE)

1. ACADEMIC REPUTATION 16. JOBS FOR GRADUATES. 2. ADVISING **17. KEEPING STUDENTS INFORMED** 3. APATHY/DON'T CARE 18. LIBRARY HOURS/HOLDINGS 4. BUDGET/STATE SUPPORT **19. OFF CAMPUS HOUSING** 5. BUILDINGS & FACILITIES 20. ON CAMPUS HOUSING 6. CIVILITY/FRIENDLINESS 21. PARKING 22. SAFETY 7. COST/TUITION 23. SPORTS REPUTATION 8. COURSES/MAJORS OFFERED 24. ST. CLOUD COMMUNITY 9. DIVERSITY/RACE RELATIONS 10. DRINKING/DRUG USE 25. STUDENT QUALITY 11. ENROLLMENT/GROWTH 26. TECHNOLOGY UP-TO-DATE 12. FACULTY QUALITY 27. UNIVERSITY ADMINISTRATION 13. HANDICAP ACCESSIBILITY 28. OTHER 14. HATE CRIMES 88. DON'T KNOW **15. IMAGE/PUBLIC RELATIONS** 99. REFUSED

ANSWER _____

I:

COLOR GREEN 2 2 3 60 COLOR RED 4 2 4 56 NUMERIC 1 99 2 0 23 9

Q: PRIDE -----

T:

Do you always, usually, sometimes, not very often, or never feel proud to be a student at St. Cloud State University? Always Usually Sometimes Not very often Never DON'T KNOW REFUSED

I: COLOR GREEN 2 2 4 60 LOCATE 6 7 1 Natural SELECT 7 1 1 0 OFF ON

C: STUDENT CHALLENGE QUESTIONS BELOW

Q: CHALL_1 -----

T:

How would you rate your overall stress level: very stressed, somewhat stressed, not stressed, not at all stressed.

Very stressed Somewhat stressed Not stressed Not at all stressed DON'T KNOW REFUSED

I: COLOR GREEN 2 2 3 61 LOCATE 5 6 1 Natural SELECT 6 1 1 0 OFF ON

Q: CHALL_2 -----

T:

Since becoming an SCSU student has your overall stress level increased, decreased or remained the same?

Increased Decreased Remained the same DON'T KNOW REFUSED

I: COLOR GREEN 2 2 3 62 LOCATE 5 5 1 Natural SELECT 5 1 1 0 OFF ON

Q: CHALL_3 -----

T:

How many hours a week do you spend on campus?

Enter "88" for DON'T KNOW Enter "99" for REFUSED

ANSWER _____

I: COLOR GREEN 2 2 2 47 COLOR RED 4 11 5 36 NUMERIC 1 99 2 0 9 9

Q: CHALL_4 -----

T:

How many extra-curricular events/organizations are you involved in on campus?

Enter "88" for DON'T KNOW Enter "99" for REFUSED ANSWER _____

I: COLOR GREEN 2 2 3 50 COLOR RED 5 11 6 36 NUMERIC 1 99 2 0 11 9

Q: CHALL_5 -----

T:

How connected do you feel to the SCSU community: Very connected, somewhat connected, not connected, or not at all connected?

Very Connected Somewhat connected Not Connected Not at all connected DON'T KNOW REFUSED

I: COLOR GREEN 2 2 4 60 LOCATE 6 6 1 Natural SELECT 6 1 1 0 OFF ON

C: Advising QUESTIONS BELOW

Q: ADVISE_1 ------

T:

Are you accepted into a major or minor at SCSU?

Yes No DON'T KNOW REFUSED

I:

COLOR GREEN 2 2 2 50 LOCATE 4 4 1 Natural SELECT 4 1 1 0 OFF ON IF (ANS > 1) SKP ADVISE_3

Q: ADVISE_2 -----

T:

Is your advisor Very helpful, Helpful, Not helpful, or Not at all helpful in planning your academic career at SCSU?

Very Helpful Helpful Not Helpful Not at all Helpful DON'T KNOW REFUSED

I: COLOR GREEN 2 2 3 68 LOCATE 5 6 1 Natural SELECT 6 1 1 0 OFF ON

Q: ADVISE_3 -----

T:

Have you ever switched academic advisors because of dissatisfaction with your advisor?

Yes No DON'T KNOW REFUSED

I: COLOR GREEN 2 2 3 60 LOCATE 5 4 1 Natural SELECT 4 1 1 0 OFF ON Q: ADVISE_4 -----

T:

Do you feel the job that SCSU does as a whole in the area of advising is very good, good, poor, or very poor?

Very Good Good Poor Very Poor DON'T KNOW REFUSED

I: COLOR GREEN 2 2 3 60 LOCATE 5 6 1 Natural SELECT 6 1 1 0 OFF ON

C: COMPUTER CLIENT QUESTIONS

Q: COMP_1 -----

T:

Currently SCSU students pay a technology fee of \$4.75 cents per credit. The fee is used to purchase and maintain over 400 computers in the General Access labs, provide access to the campus e-mail system and maintain 15 of the electronic classrooms.

Generally, are you very satisfied, satisfied, dissatisfied, or very dissatisfied with the student-related computer services available to all students?

Very satisfied Satisfied Dissatisfied Very dissatisfied DON'T KNOW REFUSED

I: COLOR GREEN 2 2 10 65 LOCATE 12 6 1 Natural SELECT 6 1 1 0 OFF ON

Q: COMP_2 -----

T:

How would you spend the technology fee money if it were your choice?

Please indicate whether you think the technology fee money should be spent on that technology or not. Would you:

[READ RESPONSES 1-10-MULTIPLE RESPONSES ALLOWED]

Increase the number of general access computers available to students? Provide more technical and user support staff at the SCSU HelpDesk? Provide more technology training to students? Provide access to new technologies? Provide new technologies specifically for instructional purposes? Increase the number of laptops available for student checkout? Improve the access capabilities for mobile devices? Subsidize student software purchases? Provide more technical support in the general access labs? Increase the number of virtual lab software titles? OTHER [VOLUNTEERED] DON'T KNOW REFUSED

I: COLOR GREEN 2 2 5 70 COLOR RED 7 13 7 61 LOC 9 13 1 SELECT 13 0 13 1 OFF ON

Q: COMP_3 -----

Please indicate the technologies you use for school work. Do you use?

[READ RESPONSES 1 THROUGH 10 - MULTIPLE RESPONSES ALLOWED]

Wikis Blogs Gmail/Google You Tube Podcasts Social networks Flickr Social bookmarking Digital video Clickers OTHER [VOLUNTEERED] DON'T KNOW REFUSED

I: COLOR GREEN 2 2 2 72 COLOR RED 4 7 4 65 LOC 6 13 1 SELECT 13 0 13 1 OFF ON

Q: COMP_4 -----

T:

Do you find having an SCSU/HuskyNet e-mail account to be very valuable, somewhat valuable, not very valuable, or not at all valuable?

Very valuable Somewhat valuable Not very valuable Not at all valuable DON'T KNOW REFUSED

T:

I: COLOR GREEN 2 2 4 63 LOCATE 6 6 1 Natural SELECT 6 1 1 0 OFF ON

Q: COMP_5 -----

T:

Would you find having web content/mobile applications from SCSU designed for your mobile device (Smartphone, iPhone, iTouch) to be very valuable, somewhat valuable, not very valuable, or not at all valuable?

Very valuable Somewhat valuable Not very valuable Not at all valuable DON'T KNOW REFUSED

I: COLOR GREEN 2 2 5 65 LOCATE 7 6 1 Natural SELECT 6 1 1 0 OFF ON

C: I'M NOT SURE HOW WE WANT TO DO THE BELOW - C: SEVEN SEPARATE QUESTIONS?

C:Q: COMP_6 -----C: C:T: C: C: When using a computer lab on campus, how important C: are the following? C: C: C: Quiet space to work C: Number of available computers

- C: Group work areas for projects
- C: Casual seating areas for WI-FI access
- C: Natural lighting in the lab
- C: Scanners are available
- C: Apple/ Macintosh computers are available
- C: DON'T KNOW
- C: REFUSED

C:I: C:COLOR GREEN 2 2 3 52 C:LOCATE 5 9 1 Natural C:SELECT 9 1 1 0 OFF ON

C: CLIENT QUESTIONS (VOLUNTEERING) FROM 2010

Q: VOL1

T:

Thanks. Now we have two questions about volunteer activities. In the past year, have you utilized the services of the Volunteer Connection office, such as reading the Service Bulletin, attending a Volunteer and Service-Learning Fair, participating in a neighborhood clean-up, joining a Spring Break Service Trip, visiting their website for more information about volunteering or service-learning, or connecting with the Volunteer Connection for any reason?

Yes No DON'T KNOW REFUSED

I: COLOR GREEN 2 2 8 70 LOCATE 10 4 1 Natural SELECT 4 1 1 0 OFF ON

Q: VOL2 T: In the past year, approximately how many hours a month did you spend on volunteer service or on service-learning activities? None, 1 to 10 hours, 11 to 20 hours, 21 to 30 hours, 31 to 40 hours, or more than 40 hours?

None One to 10 Hours Eleven to 20 Hours Twenty-one to 30 Hours Thirty-one to 40 Hours More than 40 hours DON'T KNOW REFUSED

I: COLOR GREEN 2 2 5 60 LOCATE 7 8 1 Natural SELECT 8 1 1 0 OFF ON

C: SOCIAL HOST QUESTIONS BELOW

Q: SOCIAL_1 -----

T:

Do you feel you are very familiar, somewhat familiar, or not at all familiar regarding the St. Cloud Social Host Ordinance?

Very familiar Somewhat familiar Not at all familiar DON'T KNOW REFUSED

I: COLOR GREEN 2 2 4 60 LOCATE 6 5 1 Natural SELECT 5 1 1 0 OFF ON

Q: SOCIAL_2 -----

T:

The Social Host Ordinance holds individuals (social hosts) personally responsible for hosting or permitting an event or gathering on private or public property where persons under 21 years of age possess or consume alcohol, regardless of who supplied the alcohol.

Based on the Social Host Ordinance above, have you in any way changed your social drinking tendencies (such as hosting less parties or drinking less publicly etc.)?

Yes No DON'T KNOW REFUSED

I: COLOR GREEN 2 2 10 65 LOCATE 12 4 1 Natural SELECT 4 1 1 0 OFF ON

C: If yes continue to 3A, if no or don't know continue to 4.

IF (ANS > 1) SKP SOCIAL_4

Q: SOCIAL_3 -----

T:

Remembering this survey is completely confidential, what is the most significant change you have made to your drinking habits?

DO NOT READ ANSWERS

I tend to favor going to the bars more I don't host parties anymore I monitor whom I invite to my parties based on age I limit the number of guests at my parties I drink less/not at all in public (particularly parties) I attend less or no parties that have alcohol OTHER DON'T KNOW REFUSED

I: COLOR GREEN 2 2 4 65 COLOR RED 6 19 6 38 LOCATE 8 9 1 Natural SELECT 9 1 1 0 OFF ON

Q: SOCIAL_4 -----

T:

Do you strongly agree, agree, disagree, or strongly disagree with the following statement - "The Social Host Ordinance is an effective policy for preventing underage drinking"

Strongly agree Agree Disagree Strongly disagree DON'T KNOW REFUSED

I: COLOR GREEN 2 2 4 65 LOCATE 6 6 1 Natural SELECT 6 1 1 0 OFF ON

C: If strongly disagree or disagree continue to 5a. C: If strongly agree or agree continue to 5b.)

IF (ANS = 1) SKP SOCIAL_6 IF (ANS = 2) SKP SOCIAL_6 IF (ANS = 3) SKP SOCIAL_5 IF (ANS = 4) SKP SOCIAL_5 IF (ANS = 5) SKP HOUSE_1 IF (ANS = 6) SKP HOUSE_1

Q: SOCIAL_5 -----

T:

Why is the Social Host Ordinance ineffective?

SINGLE RESPONSE; READ ALL RESPONSES

It's difficult to monitor the age of guests at parties. Police enforcement is likely ineffective. Students will ignore the Social Host Policy The pressures To drink in college are too strong Other (volunteered) DON'T KNOW REFUSED

I: COLOR GREEN 2 2 2 50 COLOR RED 4 11 4 46 LOCATE 6 7 1 Natural SELECT 7 1 1 0 OFF ON SKP HOUSE 1

Q: SOCIAL 6 -----

T:

Why is the Social Host Ordinance effective?

SINGLE RESPONSE; READ ALL RESPONSES

Hosts are held more responsible. Underage students less likely to attend parties with alcohol Students are afraid of the consequences. Police have greater discretion for underage drinking Other (volunteered) DON'T KNOW REFUSED

I: COLOR GREEN 2 2 2 50 COLOR RED 4 11 4 46 LOCATE 6 7 1 Natural SELECT 7 1 1 0 OFF ON

C: HOUSING QUESTIONS BELOW

Q: HOUSE_1 -----

T:

Are you or have you ever lived in the on-campus residences?

Currently In the past, but not presently Not at all DON'T KNOW REFUSED

I: COLOR GREEN 2 2 2 65 LOCATE 4 5 1 Natural SELECT 5 1 1 0 OFF ON IF (ANS = 1) SKP HOUSE_3 IF (ANS = 3) SKP HOUSE_4

Q: HOUSE_2 -----

T:

How satisfied were you with your experience living on-campus?

Very Satisfied Satisfied Somewhat Satisfied Not at all Satisfied DON'T KNOW REFUSED

I: COLOR GREEN 2 2 2 65 LOCATE 4 6 1 Natural SELECT 6 1 1 0 OFF ON

C: ONLY 'IN THE PAST' RESPONSES GET THIS QUESTION

SKP HOUSE_4

Q: HOUSE_3 -----

T:

What is the main reason influencing you to live on-campus?

Amenities and furnishings Cost Location Campus restrictions and rules Friends and the social community The Dry Campus Policy Convenience of bills Quieter environment Convenience of food services Connection to campus and resources Other DON'T KNOW REFUSED

I: COLOR GREEN 2 2 2 65 LOCATE 4 13 1 Natural SELECT 13 1 1 0 OFF ON

C: ONLY 'CURRENT' RESPONSES GET THIS QUESTION

SKP SAFE_1

Q: HOUSE_4 -----

T:

What is the main reason influencing you to live off campus?

Amenities and furnishings Cost Location Campus restrictions and rules Friends and the social community The Dry Campus Policy Quieter environment Connection to the community and resources Online student More freedom of lifestyle choices No reason to live on-campus Other DON'T KNOW REFUSED

I: COLOR GREEN 2 2 2 65 LOCATE 4 14 1 Natural SELECT 14 1 1 0 OFF ON

C: SAFETY QUESTIONS BELOW

Q: SAFE_1 -----

T:

On a scale of 1 to 5, how safe do you feel on campus at night, with 1 being very unsafe and 5 being very safe?

One Two Three Four Five DON'T KNOW REFUSED

I: COLOR GREEN 2 2 3 60 LOCATE 5 7 1 Natural SELECT 7 1 1 0 OFF ON

Q: SAFE_2 -----

T:

In which of the following areas on or around campus do you feel most concerned regarding your personal safety?

North end of campus (main dorm area) Central Area (Atwood and the Library area) Near South end (Education Building, ECC, Wick) Far South end (Hockey Center and Halenbeck) Student Lots K and Q The Coborn Plaza Apartments Residential District (between 5th avenue and 9th avenue) There is no area of concern for you DON'T KNOW REFUSED

I:

COLOR GREEN 2 2 3 60 LOCATE 5 10 1 Natural SELECT 10 1 1 0 OFF ON

Q: SAFE_3 -----

T:

On a scale from 1 to 5, how safe do you feel in the residential district at night, with 1 being very unsafe and 5 being very safe?

One Two Three Four Five DON'T KNOW REFUSED

I: COLOR GREEN 2 2 4 50 LOCATE 6 7 1 Natural SELECT 7 1 1 0 OFF ON Q: SAFE_4 -----

T:

Do you think there should be more, less, or the same amount of police patrols in the residential area between 5th and 9th avenue at night?

More Less Same DON'T KNOW REFUSED

I: COLOR GREEN 2 2 4 50 LOCATE 6 5 1 Natural SELECT 5 1 1 0 OFF ON

Q: SAFE_5 -----

T:

On a scale from 1 to 5, how safe do you feel downtown at night, with 1 being very unsafe and 5 being very safe?

One Two Three Four Five DON'T KNOW REFUSED

I: COLOR GREEN 2 2 3 60 LOCATE 5 7 1 Natural SELECT 7 1 1 0 OFF ON

Q: SAFE_6 -----

T:

Do you think there should be more, less, or the same amount of police patrols downtown at night?

More Less Same DON'T KNOW REFUSED

I: COLOR GREEN 2 2 3 65 LOCATE 5 5 1 Natural SELECT 5 1 1 0 OFF ON

C: BUDGET AND CLASS QUESTIONS BELOW

Q: BUDGET_1 -----

T:

Due to reductions in state financial assistance, the university is reducing its budget. Would you rather make cuts in the university budget or raise the cost of tuition to make up for the budget deficit?

Program Cuts Raise tuition Neither (volunteered) Both (volunteered) DON'T KNOW (volunteered) REFUSED

I: COLOR GREEN 2 2 5 60 LOCATE 7 6 1 Natural SELECT 6 1 1 0 OFF ON

C: TOBACCO QUESTIONS BELOW

Q: TOBAC_1 -----

T:

In 2012, there's a strong possibility the University will be a smoke-free campus. Do you strongly agree, agree, disagree or strongly disagree with this policy?

I: COLOR GREEN 2 2 4 60 LOCATE 6 6 1 Natural SELECT 6 1 1 0 OFF ON

C: HOMECOMING QUESTIONS - RESPONDENTS RANDOMLY GET ONE OF THE TWO

Q: HOME_1 -----

T:

SCSU has decided to not have a Fall homecoming. Do you support or oppose this decision?

Support Oppose Neither (volunteered) DON'T KNOW REFUSED

I: COLOR GREEN 2 2 3 67 LOCATE 5 5 1 Natural SELECT 5 1 1 0 OFF ON

ENDRAQ

Q: HOME_2 -----

T:

SCSU has decided to not have a Fall homecoming. Are you in support, in opposition, or indifferent regarding this decision?

Support Oppose Indifferent DON'T KNOW REFUSED

I:

COLOR GREEN 2 2 3 69 LOCATE 5 5 1 Natural SELECT 5 1 1 0 OFF ON ENDRAQ

Q: GPA

T:

The next question is for statistical analysis. You don't have to answer the question but it will help us if you would. What is your cumulative GPA? Is it less than 1.5, between 1.6 and 2, between 2.1 and 2.5, 2.6 to 3.0, 3.1 to 3.5, or over 3.6?

[ROUND UP IF NECESSARY]

.LESS THAN 1.5 .1.6 TO 2.0 .2.1 TO 2.5 .2.6 TO 3.0 .3.1 TO 3.5 .3.6 OR HIGHER .DON'T KNOW .REFUSED

I: COLOR GREEN 2 2 6 54 COLOR RED 8 15 8 38 LOCATE 10 8 1 Natural SELECT 8 1 1 0 OFF ON

Q: THANKYOU T:

Thank you for your time and cooperation. The results of this survey will be available on the SCSU Survey homepage in about a month. Would you like the web site address? IF YES www.stcloudstate.edu/scsusurvey

INTERVIEWER- BRING TO A DIRECTOR'S ATTENTION ANY PROBLEMS WITH THE INTERVIEW, SUCH AS DIFFICULT QUESTIONS ETC.

I: COLOR GREEN 2 2 3 77 COLOR GREEN 4 2 4 38 COLOR RED 4 39 4 44 COLOR GREEN 4 45 4 77 COLOR RED 6 1 7 71 KEY CTRLEND DISPOS = 20 CPL

Q: NOTQAL T:

Thank you for your time.

I: COLOR GREEN 2 2 2 2 6 KEY CTRLEND