ST. CLOUD STATE UNIVERSITY

ANNUAL SPRING SCSU STUDENT SURVEY-2009

last revised 8-25-09

PRINT VERSION OF COMPUTER ASSISTED QUESTIONNAIRE

A SCIENTIFIC TELEPHONE SURVEY
CONDUCTED
FOR THE SCSU SURVEY STUDENT DIRECTORS
BY THE
ST. CLOUD STATE UNIVERSITY SURVEY

Question CHECKQ

3-25 IF INTERVIEW IS A RESTART MAKE SURE YOU HAVE PROPER RESPONDENT. REINTRODUCE YOURSELF AND SAY SOMETHING LIKE:

"We previously started this interview and couldn't finish it at that time. May we finish it now?"

If respondent wants to know who the interview is for, tell them it is for the SCSU Survey and various campus groups such as the Technology Fee Committee, Volunteer Services, and classes.

YOU CAN HIT CONTROL/END AT ANY TIME TO TERMINATE
AN INTERVIEW. TYPE MESSAGE FOR CALLBACKS, INCOMPLETES, REFUSALS, ETC.

Logic Instructions (flow only):

Question HELLO

Hello.	This is	_ (YOUR FIRST NAME)
calling	g from the St. Cloud State l	University Survey.
May I	speak with	(STUDENT NAME)?

(IF STUDENT COMES TO PHONE, YOU MAY HAVE TO REINTRODUCE YOURSELF)

We are conducting a survey of SCSU students regarding topics such as student views regarding D2L, computer labs, and other issues. The interview will take five to ten minutes.

It is confidential and completely voluntary.

If we should come to any question which you don't want to answer just let me know and we'll go on to the next question.

IF NO
When may I call back to reach him/her?
(NAME)
(TIME AND DAY FOR CALLBACK)

PRESS 1 TWICE TO CONTINUE

Logic Instructions (flow only): QAL NOTQAL

Question LOADDATA

Hello. This is (YO	OUR FIRST NAME)
calling from the St. Cloud State Univer	
May I speak with	
(IF STUDENT COMES TO PHONE, Y	YOU MAY HAVE TO
REINTRODUCE YOURSELF)	
We are conducting a survey of SCSU s	tudents regarding
topics such as student views regarding	
other issues. The interview will take fiv	-
It is confidential and completely volunt	
If we should come to any question which	
just let me know and we'll go on to the	
just let me know and we ii go on to the	next question.
IF NO	
	-9
When may I call back to reach him/her	
(NAME)	
(TIME AND DAY FOR CALLBACK)	
PRESS 1 TWICE TO CONTINUE	
Logic Instructions (flow only):	
QAL THANKYOU	
Question Q1CELL	
If you are on a cell phone, it is importa	nt that we interview you
when	
· · · - · · · ·	

you are not driving or in a situation where you would be distracted by

events around you. Are you talking on a cell phone?
[IF NOT CELL PHONE, ENTER 1 TO CONTINUE]
[IF CELL PHONE] Are you in a safe situation to answer our questions?
[IF CELL PHONE AND OK TO CONTINUE, ENTER 2 TO

[IF CELL PHONE AND OK TO CONTINUE, ENTER 2 TO CONTINUE]

[IF NOT SAFE, NEED CALL-BACK]
When may I call you back to reach you at a better time?
[RECORD TIME AND DAY FOR CALL-BACK]
Thank you for your cooperation.
[PRESS CTRL-END KEYS TOGETHER TO END CALL]

- 1. NOT CELL PHONE CONTINUE
- 2. CELL PHONE, BUT OK TO CONTINUE

Logic Instructions (flow only):

Question TRACK

I would like to start by asking you whether you think SCSU is on the right track or whether you think SCSU is going in the wrong direction?

- 1. RIGHT TRACK
- 5. WRONG DIRECTION
- 8. DON'T KNOW
- 9. REFUSED

Logic Instructions (flow only):

Question CHALL

What do you believe is the biggest challenge facing the SCSU Community?
(DO NOT READ CHOICES; PROBE FOR ONE SPECIFIC RESPONSE)

1. ACADEMIC REPUTATION	16. JOBS FOR
GRADUATES.	
2. ADVISING	17.
KEEPING STUDENTS INFORMED	
3. APATHY/DON'T CARE	18. LIBRARY
HOURS/HOLDINGS	
4. BUDGET/STATE SUPPORT	19. OFF
CAMPUS HOUSING	

5. BUILDINGS & FACILITIES	20. ON
CAMPUS HOUSING	
6. CIVILITY/FRIENDLINESS	21. PARKING
7. COST/TUITION	22. SAFETY
8. COURSES/MAJORS OFFERED	23. SPORTS
REPUTATION	
9. DIVERSITY/RACE RELATIONS	24. ST.
CLOUD COMMUNITY	
10. DRINKING/DRUG USE	25. STUDENT
QUALITY	
11. ENROLLMENT/GROWTH	26.
TECHNOLOGY UP-TO-DATE	
12. FACULTY QUALITY	27.
UNIVERSITY ADMINISTRATION	
13. HANDICAP ACCESSIBILITY	28. OTHER
14. HATE CRIMES	29. DON'T
KNOW	
15. IMAGE/PUBLIC RELATIONS	30. REFUSED

Logic Instructions (flow only):

Question PRIDE

Do you always, usually, sometimes, not very often, or never feel proud to be a student at St. Cloud State University?

- 1. ALWAYS
- 2. USUALLY
- 3. SOMETIMES
- 4. NOT VERY OFTEN
- 5. NEVER
- 8. DON'T KNOW
- 9. REFUSED

Question CULT1

During this academic year how many times have you attended a Cultural Night event on campus, such as Nepal Night or Indian Night, or have you not attended any?

- 1. ATTENDED ONCE
- 2. ATTENDED MORE THAN ONCE
- 3. HAVE NEVER ATTENDED
- 8. DON'T KNOW
- 9. REFUSED

Logic Instructions (flow only):

IF (ANS=3) SKIPTO CULT3

IF (ANS=8) SKIPTO CULT4

IF (ANS=9) SKIPTO CULT4

Question CULT2

What was your main reason for attending?
(READ RESPONSES 1 THROUGH 6 - PROBE FOR 1 MAIN REASON)

- 1. Class requirement
- 2. Personal Interest
- 3. An invitation from a friend or colleague
- 4. Chance to try ethnic foods
- 5. Wanted to support students
- 6. For the show
- 7. OTHER [VOLUNTEERED]
- 8. DON'T KNOW
- 9. REFUSED

Logic Instructions (flow only): SKIPTO CULT4

Question CULT3

What is your main reason for not attending Culture Nights? (READ RESPONSES 1 THROUGH 4 - PROBE FOR 1 MAIN REASON)

- 1. Never heard of this event
- 2. Inconvenient time
- 3. Have no interest
- 4. Ticket price too high

- 5. OTHER [VOLUNTEERED] 8. DON'T KNOW
- 9. REFUSED

Question CULT4

During this academic year how many times have you attended a Cultural Café presentation held each Friday in Mitchell Hall, or have you not attended any?

- 1. Attended once
- 2. Attended more than once
- 3. Have Never Attended
- 8. DON'T KNOW
- 9. REFUSED

Logic Instructions (flow only): IF (ANS=3) SKIPTO CULT6

IF (ANS=8) SKIPTO FEE

IF (ANS=9) SKIPTO FEE

Question CULT5

What was your main reason for attending?
[READ RESPONSES 1 THROUGH 4 - PROBE FOR 1 MAIN REASON]

- 1. Class requirement
- 2. Personal Interest
- 3. An invitation from a friend or colleague.
- 4. Free food
- 5. OTHER [VOLUNTEERED]
- 8. DON'T KNOW

9. REFUSED

Logic Instructions (flow only): SKIPTO COMP1

Question CULT6

What is your main reason for not attending Cultural Cafe? (READ RESPONSES 1 THROUGH 3 - PROBE FOR 1 MAIN REASON)

- 1. Never heard of this event
- 2. Inconvenient time
- 3. Have no interest
- 4. OTHER [VOLUNTEERED]
- 8. DON'T KNOW
- 9. REFUSED

Question COMP1

Thank you. Now we have several questions about technology on campus.

Do you use computers located on campus outside of classroom labs? [IF YES] How often do you use them? Would you say you use them daily,

weekly, or monthly, or less than monthly?

- 1. DAILY
- 2. WEEKLY
- 3. MONTHLY
- 4. LESS THAN MONTHLY
- 5. I DON'T USE THEM
- 8. DON'T KNOW
- 9. REFUSED

Logic Instructions (flow only):

IF (ANS=5) SKIPTO COMPUT4 IF (ANS=8) SKIPTO COMPUT4 IF (ANS=9) SKIPTO COMPUT4

Question COMPUT2

Do you prefer open computer labs that are close to classrooms and dispersed throughout campus, or would you prefer a large open lab in a more centralized location?

- 1. LABS CLOSE TO CLASSROOMS
- 2. LARGE CENTRALIZED LAB
- 3. BOTH LABS CLOSE TO CLASSROOMS AND LARGE CENTRALIZED LABS
- 8. DON'T KNOW
- 9. REFUSED

Question COMPUT4

In regards to the number of computer labs throughout campus, would

you say that we need to have more labs, to have fewer labs, or to keep

the same number of labs?

- 1. MORE LABS
- 2. FEWER LABS
- 3. SAME NUMBER
- 8. DON'T KNOW
- 9. REFUSED

Question COMPUT5

Do you feel the computers on campus are fast enough?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Question COMPUT6

Do you think there should be time limits on the campus computers?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Question COURSE

What type of course delivery format do you personally find most helpful for learning? Traditional lecture, small group work, discussions and seminars, or online?

- 1. TRADITIONAL LECTURE
- 2. SMALL GROUP WORK
- 3. DISCUSSIONS AND SEMINARS
- 4. ONLINE
- 5. MIXTURE [VOLUNTEERED DO NOT READ]
- 8. DON'T KNOW
- 9. REFUSED

Question CLSIZE

Which class size do you personally find best for learning? 5 to 10 students? 11 to 20? 21 to 50? 51 to 150? More than 150?

- 1.5 to 10 students
- 2. 11 to 20 students
- 3. 21 to 50 students
- 4. 51 to 150 students
- 5. More than 150 students
- 8. DON'T KNOW
- 9. REFUSED

Question FACEBOOK

Do you think the use of social networks such as Facebook by instructors for academic purposes is always appropriate, sometimes appropriate, or never appropriate?

- 1. ALWAYS APPROPRIATE
- 2. SOMETIMES APPROPRIATE
- 3. NEVER APPROPRIATE
- 8. DON'T KNOW
- 9. REFUSED

Question DEVICE

If you were required to purchase for class, a handheld device such as

ITouch, IPhone, or Blackberry, would you find this acceptable, only acceptable if used in several classes, or not at all acceptable?

- 1. ACCEPTABLE
- 2. ACCEPTABLE ONLY IF USED IN SEVERAL CLASSES
- 3. NOT AT ALL ACCEPTABLE
- 8. DON'T KNOW
- 9. REFUSED

Question FEE

Currently SCSU students pay a technology fee of 4 dollars 28 cents per credit. The fee is used to purchase and maintain over 400 computers in the General Access labs, provide access to the campus e-mail system and maintain 15 of the electronic classrooms. Generally, are you very satisfied, satisfied, dissatisfied, or very dissatisfied with the student-related computer services available to all students?

- 1. VERY SATISFIED
- 2. SATISFIED
- 3. DISSATISFIED
- 4. VERY DISSATISFIED
- 5. NEUTRAL [VOLUNTEERED]
- 8. DON'T KNOW
- 9. REFUSED

Question SPEND

If it were your choice, how would you spend the technology fee money? Would you spend it to

[READ RESPONSES 1 THROUGH 9 - MULTIPLE RESPONSES ALLOWED]

- 1. Increase the number of general access computers available to students?
- 2. Provide more technical and user support staff at the SCSU HelpDesk?
- 3. Provide more technology training to students?

- 4. Provide access to new technologies?
- 5. Increase the number of laptops available for student checkout?
- 6. Improve the access capabilities for hand-held devices?
- 7. Subsidize student software purchases?
- 8. Provide more technical support in the general access labs?
- 9. Increase the number of virtual lab software titles?
- 10.OTHER [VOLUNTEERED]
- 11.DON'T KNOW
- 12.REFUSED
- 13.NO OTHER RESPONSE

Question CURRLAB

Do you feel that the technology fee should be increased to help maintain and operate curriculum labs, which are facilities that are maintained by departments across the campus for use by that department's students?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Question LABBUILD

Of the buildings on campus that currently do not have general access computer labs, in which building would you most like to see a lab added?

[READ RESPONSES 1-5. PROBE FOR ONLY 1 ANSWER.]

- 1. Performing Arts Center
- 2. Headley Hall
- 3. Brown Hall
- 4. Wick Science Building
- 5. Riverview
- 6. OTHER [VOLUNTEERED]
- 7. No Additional Labs Needed
- 8. DON'T KNOW
- 9. REFUSED

Question VIRTUAL

How often do you use the Virtual Lab to access software which you do not own or have installed on your own computer? Is it daily, weekly, monthly, or never?

- 1. DAILY
- 2. WEEKLY
- 3. MONTHLY
- 4. NEVER
- 8. DON'T KNOW
- 9. REFUSED

Question VOL1

Thanks. Now we have two questions about volunteer activities. In the past year, have you utilized the services of the Volunteer Connection office, such as reading the Service Bulletin, attending a Volunteer and Service-Learning Fair, participating in a neighborhood

clean-up, joining a Spring Break Service Trip, visiting their website for more information about volunteering or service-learning, or connecting with the Volunteer Connection for any reason?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Question VOL2

In the past year, approximately how many hours a month did you spend on volunteer service or on service-learning activities?

[READ CHOICES 1 THRU 6 - PICK ONE RESPONSE]

- 1. None
- 2. 1-10 Hours
- 3. 11-20 Hours
- 4. 21-30 Hours
- 5. 31-40 Hours
- 6. More than 40 hours

- 8. DON'T KNOW
- 9. REFUSED

Question METROBUS

Thank you. Next is a pair of questions about the St. Cloud bus system.

Do you use St. Cloud Metro Bus system?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Logic Instructions (flow only):

IF (ANS=5) SKIPTO METROBU3 IF (ANS=8) SKIPTO METROBU3 IF (ANS=9) SKIPTO METROBU3

Question METROBU2

Why do you use St. Cloud Metro Bus system?
[READ RESPONSES 1 THROUGH 4 - PROBE FOR 1 MAIN REASON]

- 1. Because it is free with SCSU ID
- 2. Don't want to pay for parking
- 3. Trying to save money on gas
- 4. Don't have a car
- 5. OTHER [VOLUNTEERED]
- 8. DON'T KNOW
- 9. REFUSED

Logic Instructions (flow only): SKIPTO HOCK1

Question METROBU3

Why do you prefer not to use the St. Cloud Metro Bus system? [READ RESPONSES 1 THROUGH 3 - PROBE FOR 1 MAIN REASON]

- 1. I prefer driving my car
- 2. Bus schedule is not convenient for me
- 3. There is no bus service at the place of my residency
- 4. OTHER [VOLUNTEERED]
- 8. DON'T KNOW
- 9. REFUSED

Question HOCK1

Did you know SCSU is planning on renovating the National Hockey Center to accommodate more people and host more events?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Question HOCK2

How often do you attend events at the National Hockey Center? [READ RESPONSES 1 TO 5, AS NEEDED]

- 1. Never
- 2. 1-2 times per semester
- 3. 3-4 times per semester
- 4. 5-6 times per semester
- 5. 7 or more per semester
- 8. DON'T KNOW
- 9. REFUSED

Question HOCK3

Do you feel that the new renovations of the National Hockey Center would increase your attendance at events held there?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Question ECON1

Thank you. Here are a few questions about the economy. Would you say that you strongly agree, agree, disagree or strongly disagree with the following statement?

I have personally felt the effects of the economic downturn.

- 1. STRONGLY AGREE
- 2. AGREE
- 3. DISAGREE
- 4. STRONGLY DISAGREE
- 8. DON'T KNOW
- 9. REFUSED

Question ECON2

Due to the economic downturn, in which of the following areas have you had to cut down spending?
[MULTIPLE RESPONSE - READ RESPONSES 1 TO 5 AND CHECK ALL THAT APPLY]

- 1. Shopping
- 2. Food
- 3. Entertainment
- 4. Eating Out
- 5. Going Out
- 6. OTHER [VOLUNTEERED]
- 7. NONE
- 8. DON'T KNOW
- 9. REFUSED
- 10.NO OTHER RESPONSE

Question ECON3

Would you say that you strongly agree, agree, disagree or strongly disagree with the following statement? I am worried about the amount of debt I'll have once I finish school.

- 1. STRONGLY AGREE
- 2. AGREE
- 3. DISAGREE
- 4. STRONGLY DISAGREE
- 8. DON'T KNOW
- 9. REFUSED



Question ECON4

On a scale from 1-10 with 1 being the least confident and 10 being the most confident, how confident are you in your government's ability

to deal with the recent economic difficulties?

- 1-10. NUMBER ____
- 11. DON'T KNOW
- 12. REFUSED

Question ECON5

Do you think the economic problems we are having are just part of the normal ups and downs the national economy goes through from time to time, or do you think our problems are now deeper and more serious?

- 1. PART OF NORMAL UPS AND DOWNS
- 5. DEEPER AND MORE SERIOUS
- 8. DON'T KNOW
- 9. REFUSED

Question JOB1

Thank you. Now we have two questions about the job market. On a scale from 1-10 with 1 being the least concerned

and 10 being the most concerned, how concerned are you with the job

opportunities in your field of study when you graduate?

- 1-10. NUMBER _____
- 11. DON'T KNOW
- 12. REFUSED

Question JOB2

Due to the current economy situation are you considering changing your major?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Question TUIT1

On a scale from 1-10 with 1 being the least likely and 10 being the most likely, how likely is it that you would leave SCSU because of a rise in tuition?

1-10. NUMBER _____

- 11. DON'T KNOW
- 12. REFUSED

Question TUIT2

Approximately how much of an increase in tuition would make you leave SCSU?

[READ RESPONSES 1-7 AS NEEDED]

- 1. \$25 per credit
- 2. \$50 per credit
- 3. \$100 per credit
- 4. \$150 per credit
- 5. \$200 per credit
- 6. Above \$200 per credit
- 7. I would not leave if tuition increases
- 8. DON'T KNOW
- 9. REFUSED/DOESNT APPLY

Question POTTER

Thank you. Here is a different kind of question.

Please think of a thermometer that has a range of 0 to 100 degrees. I'd like you to rate your feelings toward some campus figures and other

people who are in the news. Ratings on the thermometer between 50 and

100 degrees mean that you feel favorable and warm toward the person.

Ratings between 0 and 50 mean that you do not feel too favorable toward

the person. If we come to a person whose name you don't recognize, you don't need to rate that person. Just tell me and we will move on to the next one. If you do recognize the name, but do not feel particularly warm or cold toward the person, you would rate the person at the 50-degree mark.

The first person is Earl Potter.

0-100. NUMBER _____ 101. DON'T KNOW 102. REFUSED

Question MIHM

Derek Mihm

0-100. NUMBER ____ 101. DON'T KNOW 102. REFUSED

Question COLEMAN

Norm Coleman

0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED

Question FRANKEN

Al Franken

0-100. NUMBER _____ 101. DON'T KNOW 102. REFUSED

Question OBAMA

Barack Obama

0-100. NUMBER _____ 101. DON'T KNOW 102. REFUSED

Question UPB

Thank you. Now we would still like you to think of the 0 to 100 point scale but I am going to ask you to rate your feelings toward various groups on campus.

University Program Board

0-100. NUMBER _____ 101. DON'T KNOW 102. REFUSED

Question GREEKS

The Greek System

0-100. NUMBER _____ 101. DON'T KNOW 102. REFUSED

Question STUGOV

Student Government Association

0-100. NUMBER _____ 101. DON'T KNOW 102. REFUSED

Question RESLIFE

Residential Life and Development

0-100. NUMBER _____ 101. DON'T KNOW 102. REFUSED

Question ATHLET

Husky Athletics

0-100. NUMBER _____ 101. DON'T KNOW 102. REFUSED

Question STUGOV2

Now we have some questions about the student government association.

Do you strongly agree, agree, disagree, or strongly disagree that the SCSU Student Government Association generally does a good job?

- 1. STRONGLY AGREE
- 2. AGREE

- 3. DISAGREE
- 4. STRONGLY DISAGREE
- 8. DON'T KNOW
- 9. REFUSED

Question STUGOV3

Are you aware that student government positions are paid positions?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Question STUGOV4

Have you ever voted in an SCSU Student Government Association election?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Logic Instructions (flow only):

IF (ANS=1) SKIPTO POLPAR

IF (ANS=8) SKIPTO POLPAR

IF (ANS=9) SKIPTO POLPAR

Question STUGOV5

Why haven't you voted in the SCSU Student Government Association election? [READ CHOICES 1 THROUGH 4 - ONLY ONE RESPONSE]

- 1. You were not aware there was an election
- 2. You did not want to vote
- 3. You did not like the choices
- 4. You were fine with results either way
- 8. DON'T KNOW
- 9. REFUSED

Question POLPAR

Generally speaking, do you consider yourself to be a Republican, Democrat, Green Party member, Independence Party member, an independent or something else?

- 1. REPUBLICAN
- 2. DEMOCRAT
- 3. GREEN PARTY
- 4. INDEPENDENCE PARTY
- 5 INDEPENDENT (NOT PARTY)
- 6. OTHER
- 7. APOLITICAL
- 8. DON'T KNOW
- 9. REFUSED

Question IDEOL

Thinking about your own general approach to politics, do you consider yourself very liberal, somewhat liberal, moderate, somewhat conservative, or very conservative?

- 1. VERY LIBERAL
- 2. SOMEWHAT LIBERAL
- 3. MODERATE
- 4. SOMEWHAT CONSERVATIVE
- 5. VERY CONSERVATIVE
- 8. DON'T KNOW
- 9. REFUSED



Question GPA

DEMOGRAPHIC QUESTIONS SEX DORM RESIDENT ETHNIC STATUS INTERNATIONAL STUDENT CLASS STANDING YEAR BORN IMPORTED FROM SCSU DATA BASE

The next question is for statistical analysis. You don't have to answer the question but it will help us if you would. What is your cumulative GPA? Is it less than 1.5, between 1.6 and 2, between 2.1 and 2.5, 2.6 to 3.0, 3.1 to 3.5, or over 3.6? [ROUND UP IF NECESSARY]

- **1. LESS THAN 1.5**
- 2. 1.6 TO 2.0
- 3. 2.1 TO 2.5
- 4. 2.6 TO 3.0
- 5. 3.1 TO 3.5
- **6. 3.6 OR HIGHER**
- 8. DON'T KNOW
- 9. REFUSED

Question THANKYOU

Thank you for your time and cooperation. The results of this survey will be available on the SCSU Survey homepage in about a month. Would you like the web site address? IF YES web.stcloudstate.edu/scsusurvey

INTERVIEWER- BRING TO A DIRECTOR'S ATTENTION ANY PROBLEMS

WITH THE INTERVIEW, SUCH AS DIFFICULT QUESTIONS ETC.

Logic Instructions (flow only): CTRLEND

Question NOTQAL

Thank you for your time.
Logic Instructions (flow only):
CTRLEND