ST. CLOUD STATE UNIVERSITY

ANNUAL SPRING SCSU STUDENT SURVEY-2009

last revised 8-25-09

PRINT VERSION OF COMPUTER ASSISTED QUESTIONNAIRE

A SCIENTIFIC TELEPHONE SURVEY CONDUCTED FOR THE SCSU SURVEY STUDENT DIRECTORS BY THE ST. CLOUD STATE UNIVERSITY SURVEY

Question CHECKQ

3-25 IF INTERVIEW IS A RESTART MAKE SURE YOU HAVE PROPER RESPONDENT. REINTRODUCE YOURSELF AND SAY SOMETHING LIKE:
"We previously started this interview and couldn't finish it at that time. May we finish it now?"
If respondent wants to know who the interview is for, tell them it is for the SCSU Survey and various campus groups such as the Technology Fee Committee, Volunteer Services, and classes.
YOU CAN HIT CONTROL/END AT ANY TIME TO TERMINATE AN INTERVIEW. TYPE MESSAGE FOR CALLBACKS, INCOMPLETES, REFUSALS, ETC.

Logic Instructions (flow only):

Question HELLO

Hello. This is _________________ (YOUR FIRST NAME) calling from the St. Cloud State University Survey. May I speak with _________________ (STUDENT NAME)?

(IF STUDENT COMES TO PHONE, YOU MAY HAVE TO REINTRODUCE YOURSELF)
We are conducting a survey of SCSU students regarding topics such as student views regarding D2L, computer labs, and other issues. The interview will take five to ten minutes. It is confidential and completely voluntary. If we should come to any question which you don't want to answer just let me know and we'll go on to the next question.
IF NO
When may I call back to reach him/her?
(NAME) _________________________
(TIME AND DAY FOR CALLBACK)

PRESS 1 TWICE TO CONTINUE

Logic Instructions (flow only):
QAL NOTQAL
Hello. This is ________________ (YOUR FIRST NAME) calling from the St. Cloud State University Survey. May I speak with ________________ (STUDENT NAME)?

(IF STUDENT COMES TO PHONE, YOU MAY HAVE TO REINTRODUCE YOURSELF)
We are conducting a survey of SCSU students regarding topics such as student views regarding D2L, computer labs, and other issues. The interview will take five to ten minutes. It is confidential and completely voluntary. If we should come to any question which you don't want to answer just let me know and we'll go on to the next question.

IF NO
When may I call back to reach him/her?
(NAME) _________________________
(TIME AND DAY FOR CALLBACK)

PRESS 1 TWICE TO CONTINUE

Logic Instructions (flow only):
QAL THANKYOU

Question Q1CELL

If you are on a cell phone, it is important that we interview you when
you are not driving or in a situation where you would be distracted by events around you. Are you talking on a cell phone?
[IF NOT CELL PHONE, ENTER 1 TO CONTINUE]
[IF CELL PHONE] Are you in a safe situation to answer our questions?
[IF CELL PHONE AND OK TO CONTINUE, ENTER 2 TO CONTINUE]

[IF NOT SAFE, NEED CALL-BACK]
When may I call you back to reach you at a better time?
[RECORD TIME AND DAY FOR CALL-BACK]
Thank you for your cooperation.
[PRESS CTRL-END KEYS TOGETHER TO END CALL]

1. NOT CELL PHONE - CONTINUE
2. CELL PHONE, BUT OK TO CONTINUE

Logic Instructions (flow only):
Question TRACK

I would like to start by asking you whether you think SCSU is on the right track or whether you think SCSU is going in the wrong direction?

1. RIGHT TRACK
5. WRONG DIRECTION
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

Question CHALL

What do you believe is the biggest challenge facing the SCSU Community?
(DO NOT READ CHOICES; PROBE FOR ONE SPECIFIC RESPONSE)

1. ACADEMIC REPUTATION
2. ADVISING
3. APATHY/DON'T CARE
4. BUDGET/STATE SUPPORT
16. JOBS FOR GRADUATES.
17. KEEPING STUDENTS INFORMED
18. LIBRARY HOURS/HOLDINGS
19. OFF CAMPUS HOUSING
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<td>OTHER</td>
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<td>29.</td>
<td>DON'T KNOW</td>
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<td>REFUSED</td>
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Logic Instructions (flow only):
Question PRIDE

Do you always, usually, sometimes, not very often, or never feel proud to be a student at St. Cloud State University?

1. ALWAYS
2. USUALLY
3. SOMETIMES
4. NOT VERY OFTEN
5. NEVER
8. DON'T KNOW
9. REFUSED

Question CULT1

During this academic year how many times have you attended a Cultural Night event on campus, such as Nepal Night or Indian Night, or have you not attended any?

1. ATTENDED ONCE
2. ATTENDED MORE THAN ONCE
3. HAVE NEVER ATTENDED
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):
IF (ANS=3) SKIPTO CULT3
IF (ANS=8) SKIPTO CULT4
IF (ANS=9) SKIPTO CULT4
Question CULT2

What was your main reason for attending? (READ RESPONSES 1 THROUGH 6 - PROBE FOR 1 MAIN REASON)

1. Class requirement
2. Personal Interest
3. An invitation from a friend or colleague
4. Chance to try ethnic foods
5. Wanted to support students
6. For the show
7. OTHER [VOLUNTEERED]
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):
SKIP TO CULT4

Question CULT3

What is your main reason for not attending Culture Nights? (READ RESPONSES 1 THROUGH 4 - PROBE FOR 1 MAIN REASON)

1. Never heard of this event
2. Inconvenient time
3. Have no interest
4. Ticket price too high
5. OTHER [VOLUNTEERED]
8. DON'T KNOW
9. REFUSED
Question CULT4

During this academic year how many times have you attended a Cultural Café presentation held each Friday in Mitchell Hall, or have you not attended any?

1. Attended once
2. Attended more than once
3. Have Never Attended
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):
IF (ANS=3) SKIPTO CULT6
IF (ANS=8) SKIPTO FEE
IF (ANS=9) SKIPTO FEE

Question CULT5

What was your main reason for attending?
[READ RESPONSES 1 THROUGH 4 - PROBE FOR 1 MAIN REASON]

1. Class requirement
2. Personal Interest
3. An invitation from a friend or colleague.
4. Free food
5. OTHER [VOLUNTEERED]
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):
SKIPTO COMP1
Question CULT6

What is your main reason for not attending Cultural Cafe?
(READ RESPONSES 1 THROUGH 3 - PROBE FOR 1 MAIN REASON)

1. Never heard of this event
2. Inconvenient time
3. Have no interest
4. OTHER [VOLUNTEERED]
8. DON'T KNOW
9. REFUSED

Question COMP1

Thank you. Now we have several questions about technology on campus.
Do you use computers located on campus outside of classroom labs?
[IF YES] How often do you use them? Would you say you use them daily,
weekly, or monthly, or less than monthly?

1. DAILY
2. WEEKLY
3. MONTHLY
4. LESS THAN MONTHLY
5. I DON'T USE THEM
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):
IF (ANS=5) SKIPTO COMPUT4
IF (ANS=8) SKIPTO COMPUT4
IF (ANS=9) SKIPTO COMPUT4
Question COMPUT2

Do you prefer open computer labs that are close to classrooms and dispersed throughout campus, or would you prefer a large open lab in a more centralized location?

1. LABS CLOSE TO CLASSROOMS
2. LARGE CENTRALIZED LAB
3. BOTH - LABS CLOSE TO CLASSROOMS AND LARGE CENTRALIZED LABS
8. DON'T KNOW
9. REFUSED

Question COMPUT4

In regards to the number of computer labs throughout campus, would you say that we need to have more labs, to have fewer labs, or to keep the same number of labs?

1. MORE LABS
2. FEWER LABS
3. SAME NUMBER
8. DON'T KNOW
9. REFUSED
Question COMPUT5

Do you feel the computers on campus are fast enough?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question COMPUT6

Do you think there should be time limits on the campus computers?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED
Question COURSE

What type of course delivery format do you personally find most helpful for learning? Traditional lecture, small group work, discussions and seminars, or online?

1. TRADITIONAL LECTURE
2. SMALL GROUP WORK
3. DISCUSSIONS AND SEMINARS
4. ONLINE
5. MIXTURE [VOLUNTEERED - DO NOT READ]
8. DON'T KNOW
9. REFUSED

Question CLSIZE

Which class size do you personally find best for learning? 5 to 10 students? 11 to 20? 21 to 50? 51 to 150? More than 150?

1. 5 to 10 students
2. 11 to 20 students
3. 21 to 50 students
4. 51 to 150 students
5. More than 150 students
8. DON'T KNOW
9. REFUSED

Question FACEBOOK
Do you think the use of social networks such as Facebook by instructors for academic purposes is always appropriate, sometimes appropriate, or never appropriate?

1. ALWAYS APPROPRIATE
2. SOMETIMES APPROPRIATE
3. NEVER APPROPRIATE
8. DON'T KNOW
9. REFUSED

Question DEVICE

If you were required to purchase for class, a handheld device such as ITouch, IPhone, or Blackberry, would you find this acceptable, only acceptable if used in several classes, or not at all acceptable?

1. ACCEPTABLE
2. ACCEPTABLE ONLY IF USED IN SEVERAL CLASSES
3. NOT AT ALL ACCEPTABLE
8. DON'T KNOW
9. REFUSED
Question FEE

Currently SCSU students pay a technology fee of 4 dollars 28 cents per credit. The fee is used to purchase and maintain over 400 computers in the General Access labs, provide access to the campus e-mail system and maintain 15 of the electronic classrooms. Generally, are you very satisfied, satisfied, dissatisfied, or very dissatisfied with the student-related computer services available to all students?

1. VERY SATISFIED
2. SATISFIED
3. DISSATISFIED
4. VERY DISSATISFIED
5. NEUTRAL [VOLUNTEERED]
8. DON'T KNOW
9. REFUSED

Question SPEND

If it were your choice, how would you spend the technology fee money? Would you spend it to ..... [READ RESPONSES 1 THROUGH 9 - MULTIPLE RESPONSES ALLOWED]

1. Increase the number of general access computers available to students?
2. Provide more technical and user support staff at the SCSU HelpDesk?
3. Provide more technology training to students?
4. Provide access to new technologies?
5. Increase the number of laptops available for student checkout?
6. Improve the access capabilities for hand-held devices?
7. Subsidize student software purchases?
8. Provide more technical support in the general access labs?
9. Increase the number of virtual lab software titles?
10. OTHER [VOLUNTEERED]
11. DON'T KNOW
12. REFUSED
13. NO OTHER RESPONSE
Question CURRLAB

Do you feel that the technology fee should be increased to help maintain and operate curriculum labs, which are facilities that are maintained by departments across the campus for use by that department's students?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question LABBUILD

Of the buildings on campus that currently do not have general access computer labs, in which building would you most like to see a lab added?
[READ RESPONSES 1-5. PROBE FOR ONLY 1 ANSWER.]

1. Performing Arts Center
2. Headley Hall
3. Brown Hall
4. Wick Science Building
5. Riverview
6. OTHER [VOLUNTEERED]
7. No Additional Labs Needed
8. DON'T KNOW
9. REFUSED
Question VIRTUAL

How often do you use the Virtual Lab to access software which you do not own or have installed on your own computer? Is it daily, weekly, monthly, or never?

1. DAILY
2. WEEKLY
3. MONTHLY
4. NEVER
5. DON'T KNOW
6. REFUSED

Question VOL1

Thanks. Now we have two questions about volunteer activities. In the past year, have you utilized the services of the Volunteer Connection office, such as reading the Service Bulletin, attending a Volunteer and Service-Learning Fair, participating in a neighborhood clean-up, joining a Spring Break Service Trip, visiting their website for more information about volunteering or service-learning, or connecting with the Volunteer Connection for any reason?

1. YES
2. NO
3. DON'T KNOW
4. REFUSED
Question VOL2

In the past year, approximately how many hours a month did you spend on volunteer service or on service-learning activities?

[READ CHOICES 1 THRU 6 - PICK ONE RESPONSE]

1. None
2. 1-10 Hours
3. 11-20 Hours
4. 21-30 Hours
5. 31-40 Hours
6. More than 40 hours

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8. DON'T KNOW
9. REFUSED

Question METROBUS

Thank you. Next is a pair of questions about the St. Cloud bus system.
Do you use St. Cloud Metro Bus system?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):
IF (ANS=5) SKIPTO METROBU3
IF (ANS=8) SKIPTO METROBU3
IF (ANS=9) SKIPTO METROBU3
Question METROBU2

Why do you use St. Cloud Metro Bus system?
[READ RESPONSES 1 THROUGH 4 - PROBE FOR 1 MAIN REASON]

1. Because it is free with SCSU ID
2. Don't want to pay for parking
3. Trying to save money on gas
4. Don't have a car
5. OTHER [VOLUNTEERED]
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):
SKIP TO HOCK1

Question METROBU3

Why do you prefer not to use the St. Cloud Metro Bus system?
[READ RESPONSES 1 THROUGH 3 - PROBE FOR 1 MAIN REASON]

1. I prefer driving my car
2. Bus schedule is not convenient for me
3. There is no bus service at the place of my residency
4. OTHER [VOLUNTEERED]
8. DON'T KNOW
9. REFUSED
Question HOCK1

Did you know SCSU is planning on renovating the National Hockey Center to accommodate more people and host more events?

1. YES  
5. NO  
8. DON'T KNOW  
9. REFUSED

Question HOCK2

How often do you attend events at the National Hockey Center?  
[READ RESPONSES 1 TO 5, AS NEEDED]

1. Never  
2. 1-2 times per semester  
3. 3-4 times per semester  
4. 5-6 times per semester  
5. 7 or more per semester  
8. DON'T KNOW  
9. REFUSED
Question HOCK3

Do you feel that the new renovations of the National Hockey Center would increase your attendance at events held there?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question ECON1

Thank you. Here are a few questions about the economy. Would you say that you strongly agree, agree, disagree or strongly disagree with the following statement? I have personally felt the effects of the economic downturn.

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED
Question ECON2

Due to the economic downturn, in which of the following areas have you had to cut down spending?
[MULTIPLE RESPONSE - READ RESPONSES 1 TO 5 AND CHECK ALL THAT APPLY]

1. Shopping
2. Food
3. Entertainment
4. Eating Out
5. Going Out
6. OTHER [VOLUNTEERED]
7. NONE
8. DON'T KNOW
9. REFUSED
10.NO OTHER RESPONSE

Question ECON3

Would you say that you strongly agree, agree, disagree or strongly disagree with the following statement? I am worried about the amount of debt I'll have once I finish school.

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED
Question ECON4

On a scale from 1-10 with 1 being the least confident and 10 being the most confident, how confident are you in your government's ability to deal with the recent economic difficulties?

1-10. NUMBER _____
11. DON'T KNOW
12. REFUSED

Question ECON5

Do you think the economic problems we are having are just part of the normal ups and downs the national economy goes through from time to time, or do you think our problems are now deeper and more serious?

1. PART OF NORMAL UPS AND DOWNS
5. DEEPER AND MORE SERIOUS
8. DON'T KNOW
9. REFUSED

Question JOB1

Thank you. Now we have two questions about the job market. On a scale from 1-10 with 1 being the least concerned
and 10 being the most concerned, how concerned are you with the job opportunities in your field of study when you graduate?

1-10. NUMBER _____
11. DON'T KNOW
12. REFUSED

Question JOB2

Due to the current economy situation are you considering changing your major?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED
Question TUIT1

On a scale from 1-10 with 1 being the least likely and 10 being the most likely, how likely is it that you would leave SCSU because of a rise in tuition?

1-10. NUMBER _____
11. DON'T KNOW
12. REFUSED

Question TUIT2

Approximately how much of an increase in tuition would make you leave SCSU?

[READ RESPONSES 1-7 AS NEEDED]

1. $25 per credit
2. $50 per credit
3. $100 per credit
4. $150 per credit
5. $200 per credit
6. Above $200 per credit
7. I would not leave if tuition increases
8. DON'T KNOW
9. REFUSED/DOESNT APPLY
Question POTTER

Thank you. Here is a different kind of question. Please think of a thermometer that has a range of 0 to 100 degrees. I'd like you to rate your feelings toward some campus figures and other people who are in the news. Ratings on the thermometer between 50 and 100 degrees mean that you feel favorable and warm toward the person. Ratings between 0 and 50 mean that you do not feel too favorable toward the person. If we come to a person whose name you don't recognize, you don't need to rate that person. Just tell me and we will move on to the next one. If you do recognize the name, but do not feel particularly warm or cold toward the person, you would rate the person at the 50-degree mark.

The first person is Earl Potter.

0-100. NUMBER _____.
101. DON'T KNOW
102. REFUSED

Question MIHM

Derek Mihm
0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED
Question COLEMAN

Norm Coleman

0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED

Question FRANKEN

Al Franken

0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED
Question OBAMA

Barack Obama

0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED

Question UPB

Thank you. Now we would still like you to think of the 0 to 100 point scale but I am going to ask you to rate your feelings toward various groups on campus.

University Program Board

0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED
Question GREEKS

The Greek System

0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED

Question STUGOV

Student Government Association

0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED
Question RESLIFE

Residential Life and Development

0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED

Question ATHLET

Husky Athletics

0-100. NUMBER _____
101. DON'T KNOW
102. REFUSED

Question STUGOV2

Now we have some questions about the student government association.
Do you strongly agree, agree, disagree, or strongly disagree that the SCSU Student Government Association generally does a good job?

1. STRONGLY AGREE
2. AGREE
Question STUGOV3

Are you aware that student government positions are paid positions?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED
Question STUGOV4

Have you ever voted in an SCSU Student Government Association election?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):
IF (ANS=1) SKIPTO POLPAR
IF (ANS=8) SKIPTO POLPAR
IF (ANS=9) SKIPTO POLPAR

Question STUGOV5

Why haven't you voted in the SCSU Student Government Association election?
[READ CHOICES 1 THROUGH 4 - ONLY ONE RESPONSE]

1. You were not aware there was an election
2. You did not want to vote
3. You did not like the choices
4. You were fine with results either way
8. DON'T KNOW
9. REFUSED
Question POLPAR

Generally speaking, do you consider yourself to be a Republican, Democrat, Green Party member, Independence Party member, an independent or something else?

1. REPUBLICAN
2. DEMOCRAT
3. GREEN PARTY
4. INDEPENDENCE PARTY
5. INDEPENDENT (NOT PARTY)
6. OTHER
7. APOLITICAL
8. DON'T KNOW
9. REFUSED

Question IDEOL

Thinking about your own general approach to politics, do you consider yourself very liberal, somewhat liberal, moderate, somewhat conservative, or very conservative?

1. VERY LIBERAL
2. SOMEWHAT LIBERAL
3. MODERATE
4. SOMEWHAT CONSERVATIVE
5. VERY CONSERVATIVE
8. DON'T KNOW
9. REFUSED
The next question is for statistical analysis. You don't have to answer the question but it will help us if you would. What is your cumulative GPA? Is it less than 1.5, between 1.6 and 2, between 2.1 and 2.5, 2.6 to 3.0, 3.1 to 3.5, or over 3.6?

[ROUND UP IF NECESSARY]

1. LESS THAN 1.5
2. 1.6 TO 2.0
3. 2.1 TO 2.5
4. 2.6 TO 3.0
5. 3.1 TO 3.5
6. 3.6 OR HIGHER
8. DON'T KNOW
9. REFUSED

Thank you for your time and cooperation. The results of this survey will be available on the SCSU Survey homepage in about a month. Would you like the web site address? IF YES web.stcloudstate.edu/scsusurvey

INTERVIEWER- BRING TO A DIRECTOR'S ATTENTION ANY PROBLEMS
WITH THE INTERVIEW, SUCH AS DIFFICULT QUESTIONS ETC.

Logic Instructions (flow only):
CTRLEND
Thank you for your time.

Logic Instructions (flow only):
CTRLEND