

**First Developed 4/10/2007  
Last Revised 4/10/2007**

**ST. CLOUD STATE UNIVERSITY  
STUDENT SURVEY-2007**

**COMPUTER ASSISTED TELEPHONE  
INTERVIEWING (CATI) QUESTIONNAIRE**

**A SCIENTIFIC TELEPHONE SURVEY  
CONDUCTED  
BY AND FOR THE  
SCSU SURVEY STUDENT DIRECTORS  
ST. CLOUD STATE UNIVERSITY  
BY  
ST. CLOUD STATE UNIVERSITY SURVEY**

**April 2007**

# **ST. CLOUD STATE UNIVERSITY SURVEY SOCIAL SCIENCE RESEARCH INSTITUTE COLLEGE OF SOCIAL SCIENCES**

Question CHECKQ

3-22 IF INTERVIEW IS A RESTART MAKE SURE YOU HAVE PROPER RESPONDENT. REINTRODUCE YOURSELF AND SAY SOMETHING LIKE:

"We previously started this interview and couldn't finish it at that time. May we finish it now?"

If respondent wants to know who the interview is for, tell them it is for the SCSU Survey and political science classes.

YOU CAN HIT CONTROL/END AT ANY TIME TO TERMINATE AN INTERVIEW. TYPE MESSAGE FOR CALLBACKS, INCOMPLETES, REFUSALS, ETC.

Logic Instructions (flow only):

Question HELLO

Hello. This is \_\_\_\_\_ (YOUR FIRST NAME) calling from the St. Cloud State University Survey. may I speak with \_\_\_\_\_ (STUDENT NAME)?

(IF STUDENT COMES TO PHONE, YOU MAY HAVE TO REINTRODUCE YOURSELF)

We are conducting a survey of SCSU students about student views concerning such topics as student debt and other issues. The interview will take about ten minutes. Also, this interview is confidential

and completely voluntary. If we should come to any question which you don't want to answer, just let me know and we'll go on to the next question.

IF NO

When may I call back to reach him/her?

(NAME) \_\_\_\_\_

(TIME AND DAY FOR CALLBACK)

PRESS 1 TO CONTINUE

Logic Instructions (flow only):

QAL NOTQAL

Question LOADDATA

Hello. This is \_\_\_\_\_ (YOUR FIRST NAME)

calling from the St. Cloud State University Survey.

may I speak with \_\_\_\_\_ (STUDENT NAME)?

(IF STUDENT COMES TO PHONE, YOU MAY HAVE TO REINTRODUCE YOURSELF)

We are conducting a survey of SCSU students about student

views concerning such topics as student debt

and other issues. The interview will take about ten minutes.

Also, this interview is confidential

and completely voluntary. If we should come to any question which you

don't want to answer, just let me know and we'll go on to the next question.

IF NO

When may I call back to reach him/her?

(NAME) \_\_\_\_\_

(TIME AND DAY FOR CALLBACK)

PRESS 1 TO CONTINUE

Logic Instructions (flow only):

QAL THANKYOU

## Question TRACK

I would like to start by asking you whether you think SCSU is on the right track or whether you think SCSU is going in the wrong direction?

1. RIGHT TRACK
5. WRONG DIRECTION
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

## Question CHALL

What do you believe is the biggest challenge facing the SCSU Community?

(DO NOT READ CHOICES; PROBE FOR ONE SPECIFIC RESPONSE)

1. ACADEMIC REPUTATION
2. ADVISING
3. APATHY/DON'T CARE
4. BUDGET/STATE SUPPORT
5. BUILDINGS & FACILITIES
6. COST/TUITION
7. CIVILITY/FRIENDLINESS
8. COURSES/MAJORS OFFERED
9. DIVERSITY/RACE RELATIONS
10. DRINKING/DRUG USE
11. ENROLLMENT/GROWTH
12. FACULTY QUALITY
13. HANDICAP ACCESSIBILITY
14. IMAGE/PUBLIC RELATIONS
15. JOBS FOR GRADUATES
16. KEEPING UP WITH TECHNOLOGY
17. KEEPING STUDENTS INFORMED
18. LIBRARY HOURS/HOLDINGS
19. OFF CAMPUS HOUSING
20. ON CAMPUS HOUSING
21. PARKING
22. SPORTS REPUTATION
23. ST. CLOUD COMMUNITY
24. STUDENT QUALITY
25. SCSU BUDGET SURPLUS
26. UNIVERSITY ADMINISTRATION
27. OTHER
29. DON'T KNOW
30. REFUSED

## Question PRIDE

Do you always, usually, sometimes, not very often, or never feel proud to be a student at St. Cloud State University?

1. ALWAYS
2. USUALLY
3. SOMETIMES
4. NOT VERY OFTEN
5. NEVER
8. DON'T KNOW
9. REFUSED

## Question FEE

Now we have a few questions relating to the student technology fee and student use of technology.

Currently, SCSU students pay a general technology fee of \$4.14 per semester credit. The fee is primarily used to purchase and maintain the 386 computers in the General Access labs, provide access to the campus e-mail system and maintain 15 of the electronic classrooms. Generally speaking, how would you rate your satisfaction with the student related technology services available to all students? Would you say that you are: very satisfied, satisfied, not satisfied, or not at all satisfied?

1. VERY SATISFIED
2. SATISFIED
3. NOT SATISFIED
4. NOT AT ALL SATISFIED
8. DON'T KNOW
9. REFUSED

## Question SPENDS

If it were your choice, how would you spend the technology fee money?  
Would you spend it to... (READ RESPONSES 1-8 and SELECT ONE RESPONSE)

1. increase the number of general access computers available for all students?
2. provide more technical user support at the helpdesk?
3. provide more technology training for students?
4. provide more access to new technologies?
5. increase the number of laptops available for student checkout in the Miller Center?
6. improve the access capabilities for hand-held devices to get on the campus wireless network?
7. subsidize student software purchases?
8. provide more technical support in the general access labs?

=====  
=====

9. OTHER (volunteered)
10. DON'T KNOW
11. REFUSED

## Question OWN

Do you currently own a mobile device such as a laptop, tablet or PDA?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

- IF (ANS = 5) SKP BUY  
IF (ANS = 8) SKP BUY  
IF (ANS = 9) SKP BUY

### Question WIRE

Do you utilize SCSU's wireless network?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

### Question BUY

Which of the following devices do you currently use or plan to purchase in the next six months?

(READ RESPONSES 1-5 and CHECK ALL THAT APPLY)

1. Laptop
2. PDA
3. Tablet
4. MP3 Player/ iPod
5. Smart Phone
6. OTHER VOLUNTEERED
7. NONE (volunteered)
8. DON'T KNOW
9. REFUSED
10. NO OTHER RESPONSE

### Question POD

St. Cloud State is considering adding a class podcasting service, where you could download audio recordings of your classes. Would you use this service if it was available?

1. YES
5. NO
8. DON'T KNOW

9. REFUSED

Question HAVEPAGE

Thanks, now we have questions about networking pages such as Facebook or Myspace. Do you currently have your own social networking page such as Facebook or Myspace?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

IF (ANS = 5) SKP CASGAMB

IF (ANS = 8) SKP CASGAMB

IF (ANS = 9) SKP CASGAMB

Question WHYNET

What is the main reason you use your social networking page?  
DO NOT READ CATEGORIES-SELECT ONE CATEGORY

1. KEEP IN TOUCH WITH FRIENDS
2. TO MEET NEW PEOPLE
3. TO ORGANIZE IN GROUPS
4. TO VIEW OR SHOW PICTURES
5. ACADEMIC RELATED ACTIVITIES
6. TO ORGANIZE EVENTS
7. MUSIC
8. BLOGGING
9. OTHER



- 10.DON'T KNOW
- 11.REFUSED

Question USENET

About how often do you use your social network? Daily, once a week or more, once a month or more, or never?

- 1. DAILY
- 2. ONCE A WEEK OR MORE
- 3. ONCE A MONTH OR MORE
- 4. NEVER
- 8. DON'T KNOW
- 9. REFUSED

Question LOGUSE

When you log onto your social network, how long do you usually spend on it?

READ 1-4

- 1. UNDER 5 MINUTES
- 2. 5 -29 MINUTES
- 3. 30 MINUTES-1 HOUR
- 4. MORE THEN ONE HOUR

- =====
- 8. DK
  - 9. REFUSED

Question PUTOFF

Have you ever put off other activities to use your social network?

1. YES
5. NO
8. DK
9. REFUSED

#### Question CASGAMB

Now here is a different set of questions.  
Have you ever been to a casino to gamble?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

IF (ANS = 5) SKP SOCBET

IF (ANS = 8) SKP SOCBET

IF (ANS = 9) SKP SOCBET

#### Question YESGAM

How often do you go to the casino to gamble?

READ 1-4

1. Less than once a month
2. Once a month or more
3. Once a week
4. More than once a week
  
8. DON'T KNOW
9. REFUSED

### Question SOCBET

Have you ever made a social bet with friends or relatives for more than \$5.00?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

IF (ANS = 5) SKP STATELOT

IF (ANS = 8) SKP STATELOT

IF (ANS = 9) SKP STATELOT

### Question YESSOC

How often do you make social bets with friends or relatives?  
READ 1-4

1. Less than once a month
2. Once a month
3. Once a week
4. Daily
  
8. DON'T KNOW
9. REFUSED

### Question STATELOT

Have you ever played a state lottery game?

1. YES
5. NO
8. DON'T KNOW

9. REFUSED

Question POKER

Have you ever played poker for money?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

IF (ANS = 5) SKP DAYCONS

IF (ANS = 8) SKP DAYCONS

IF (ANS = 9) SKP DAYCONS

Question POKYES

Where do you play poker for money?

READ 1-4

1. At the casino
2. With friends or family
3. Online
4. Multiple Places

=====

5. OTHER-VOLUNTEERED

8. DON'T KNOW

9. REFUSED

Question DAYCONS

Now we would like your views on some questions related to alcohol.

How many days during a typical week do you consume alcohol?

NUMBER \_\_\_\_ (0-7)

8. DON'T KNOW

9. REFUSED

Logic Instructions (flow only):

IF (ANS = 0) SKP CRLOAD

IF (ANS = 8) SKP CRLOAD

IF (ANS = 9) SKP CRLOAD

Question HOWMANY

When you do consume alcohol, how many drinks do you usually consume? By drinks we mean a 12 oz beer, 7 oz glass of wine or a 1 oz shot of hard alcohol, either by itself or mixed with something else.

NUMBER \_\_\_\_

20. MORE THAN 20

21. DON'T KNOW

22. REFUSED

Logic Instructions (flow only):

IF (GENDER = 2) SKP FEMCON

Question MALECON

[IF MALE] During the past two weeks, have you consumed 5 or more drinks in a row?

1. MALE-YES 5 OR MORE DRINKS
5. MALE-NO DID NOT CONSUME 5 OR MORE DRINKS
6. NOT A MALE
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

IF (ANS = 1) SKP CRLOAD

IF (ANS = 5) SKP CRLOAD

IF (ANS = 8) SKP CRLOAD

IF (ANS = 9) SKP CRLOAD

Question FEMCON

[IF FEMALE] During the past two weeks, have you consumed 4 or more drinks in a row?

1. FEMALE-YES 4 OR MORE DRINKS
5. FEMALE-NO DID NOT CONSUME 4 OR MORE DRINKS
6. NOT A FEMALE
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

Question CRLOAD

What is your average credit load per semester? (open ended)

ENTER TWO DIGIT NUMBER UP TO 24

- 25. 25 OR MORE
- 26. DON'T KNOW
- 27. REFUSED

Logic Instructions (flow only):

Question LOAN

Have you taken out a student loan to pay for your school?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Logic Instructions (flow only):

IF (ANS = 5) SKP EMPLOYED  
IF (ANS = 8) SKP EMPLOYED  
IF (ANS = 9) SKP EMPLOYED

Question LOAN2

How much total student loan debt do you currently hold?  
DO NOT READ CATEGORIES

- 1. UNDER \$1,000
- 2. 1001-5000
- 3. 5,001-10,000
- 4. 10,001-20,000
- 5. 20,001-30,000
- 6. 30,001-40,000
- 7. ABOVE \$40,000
- 8. DON'T KNOW

9. REFUSED

Question EMPLOYED

Are you currently employed?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

IF (ANS = 5) SKP SEMGRAD

IF (ANS = 8) SKP SEMGRAD

IF (ANS = 9) SKP SEMGRAD

Question HOURPAY

On average, how many hours per week do you work for pay during the academic year?

\_\_ \_\_ TWO DIGIT NUMBER

- 41: MORE THEN 40
42. DON'T KNOW
43. REFUSED

Question SEMGRAD

How many years will it take you to complete your undergraduate degree, including time you have spent at other colleges prior to enrolling at St.Cloud State University?



[ENTER NUMBER] NEW CATEGORIES 14 (5 YEARS) 15 GRAD  
STUDENT

1. 2 YEARS
2. 2 AND A HALF YEARS
3. 3 YEARS
4. 3 AND A HALF YEARS
5. 4 YEARS
6. 4 AND A HALF YEARS
7. 5 AND A HALF YEARS
8. 6 YEARS
9. 6 AND A HALF YEARS
10. 7 OR MORE YEARS
11. WON'T GRADUATE
12. DON'T KNOW
13. REFUSED
14. 5 YEARS
15. GRADUATE STUDENT

Question polpar

Generally speaking, do you consider yourself to be a Republican,  
Democrat, Green Party member, Independence Party member,  
an independent or something else?

1. REPUBLICAN
2. DEMOCRAT
3. INDEPENDENCE PARTY
4. GREEN
5. INDEPENDENT (NOT PARTY).
6. OTHER
7. APOLITICAL
8. DON'T KNOW
9. REFUSED

Question GPA

The next question is for statistical analysis.

You don't have to answer the question but it will help us if you would. What is your cumulative GPA? Is it less than 1.5, between 1.6 and 2, between 2.1 and 2.5, 2.6 to 3.0, 3.1 to 3.5, or over 3.6? [ROUND UP IF NECESSARY]

1. <1.5
2. 1.6-2.0
3. 2.1-2.5
4. 2.6 -3.0
5. 3.1-3.5
6. 3.6 or higher
8. DON'T KNOW
9. REFUSED

Question THANKYOU

Thank you for your time and cooperation. The results of this survey will be available on the SCSU Survey homepage in about a month. Would you like the web site address? IF YES  
[web.stcloudstate.edu/scsusurvey](http://web.stcloudstate.edu/scsusurvey)

INTERVIEWER- BRING TO A DIRECTOR'S ATTENTION ANY PROBLEMS WITH THE INTERVIEW, SUCH AS DIFFICULT QUESTIONS ETC.  
Logic Instructions (flow only):  
CTRLEND

Question NOTQAL

Thank you for your time.  
Logic Instructions (flow only):  
CTRLEND