

**First Developed 4/25/2006  
Last Revised 4/25/06**

**ST. CLOUD STATE UNIVERSITY  
STUDENT SURVEY-2006**

**COMPUTER ASSISTED TELEPHONE  
INTERVIEWING (CATI) QUESTIONNAIRE**

**A SCIENTIFIC TELEPHONE SURVEY  
CONDUCTED  
BY AND FOR THE  
SCSU SURVEY STUDENT DIRECTORS  
ST. CLOUD STATE UNIVERSITY  
BY  
ST. CLOUD STATE UNIVERSITY SURVEY**

**April 2006**

# ST. CLOUD STATE UNIVERSITY SURVEY SOCIAL SCIENCE RESEARCH INSTITUTE COLLEGE OF SOCIAL SCIENCES

Question CHECKQ

FIN 3-31 IF INTERVIEW IS A RESTART MAKE SURE YOU HAVE PROPER  
RESPONDENT. REINTRODUCE YOURSELF AND SAY SOMETHING LIKE:  
"We previously started this interview and couldn't finish  
it at that time. May we finish it now?"  
If respondent wants to know who the interview is for,  
tell them it is for SCSU political science classes.  
YOU CAN HIT CONTROL/END AT ANY TIME TO TERMINATE  
AN INTERVIEW. TYPE MESSAGE FOR CALLBACKS, INCOMPLETES,  
REFUSALS, ETC.

Logic Instructions (flow only):

Question HELLO

Hello. This is \_\_\_\_\_ (YOUR FIRST NAME)  
calling from the St. Cloud State University Survey.  
may I speak with \_\_\_\_\_ (STUDENT NAME)?

(IF STUDENT COMES TO PHONE, YOU MAY HAVE TO REINTRODUCE YOURSELF)  
We are conducting a survey of SCSU students about student  
views concerning such topics as computer fees, registration, and other  
issues.

The interview will take about ten minutes. Also, this interview is  
confidential  
and completely voluntary. If we should come to any question which you  
don't want to answer, just let me know and we'll go on to the next  
question.

IF NO  
When may I call back to reach him/her?  
(NAME) \_\_\_\_\_  
(TIME AND DAY FOR CALLBACK)

PRESS 1 TO CONTINUE

Logic Instructions (flow only):  
QAL NOTQAL

Question LOADDATA

Hello. This is \_\_\_\_\_ (YOUR FIRST NAME)  
calling from the St. Cloud State University Survey.  
may I speak with \_\_\_\_\_ (STUDENT NAME)?

(IF STUDENT COMES TO PHONE, YOU MAY HAVE TO REINTRODUCE YOURSELF)  
We are conducting a survey of SCSU students about student  
views concerning such topics as computer fees, registration, and other  
issues.

The interview will take about ten minutes. Also, this interview is  
confidential  
and completely voluntary. If we should come to any question which you  
don't want to answer, just let me know and we'll go on to the next  
question.

IF NO  
When may I call back to reach him/her?  
(NAME) \_\_\_\_\_  
(TIME AND DAY FOR CALLBACK)

PRESS 1 TO CONTINUE  
Logic Instructions (flow only):  
QAL THANKYOU

Question QTRACK

I would like to start by asking you whether you think  
SCSU is on the right track or whether you think SCSU is  
going in the wrong direction?

1. RIGHT TRACK
2. WRONG DIRECTION
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

Question QCHALL

What do you believe is the biggest challenge  
facing the SCSU Community?  
(DO NOT READ CHOICES; PROBE FOR ONE SPECIFIC RESPONSE)

- |                         |                                |
|-------------------------|--------------------------------|
| 1. ACADEMIC REPUTATION  | 15. JOBS FOR GRADUATES         |
| 2. ADVISING             | 16. KEEPING UP WITH TECHNOLOGY |
| 3. APATHY/DON'T CARE    | 17. KEEPING STUDENTS INFORMED  |
| 4. BUDGET/STATE SUPPORT | 18. LIBRARY HOURS/HOLDINGS     |

- |                             |                               |
|-----------------------------|-------------------------------|
| 5. BUILDINGS & FACILITIES   | 19. OFF CAMPUS HOUSING        |
| 6. COST/TUITION             | 20. ON CAMPUS HOUSING         |
| 7. CIVILITY/FRIENDLINESS    | 21. PARKING                   |
| 8. COURSES/MAJORS OFFERED   | 22. SPORTS REPUTATION         |
| 9. DIVERSITY/RACE RELATIONS | 23. ST. CLOUD COMMUNITY       |
| 10. DRINKING/DRUG USE       | 24. STUDENT QUALITY           |
| 11. ENROLLMENT/GROWTH       | 25. SCSU BUDGET SURPLUS       |
| 12. FACULTY QUALITY         | 26. UNIVERSITY ADMINISTRATION |
| 13. HANDICAP ACCESSIBILITY  | 27. OTHER                     |
| 14. IMAGE/PUBLIC RELATIONS  | 29. DON'T KNOW                |
|                             | 30. REFUSED                   |

Question QPRIDE

Do you always, usually, sometimes, not very often, or never feel proud to be a student at St. Cloud State University?

1. ALWAYS
2. USUALLY
3. SOMETIMES
4. NOT VERY OFTEN
5. NEVER
8. DON'T KNOW
9. REFUSED

Question REG1

Now we are interested in your views on registration issues. In general how difficult is it for you to register for the classes that you need to take at SCSU? Would you say that it is very difficult, somewhat difficult, or not difficult?

1. VERY DIFFICULT
2. SOMEWHAT DIFFICULT
3. NOT DIFFICULT
8. DON'T KNOW
9. REFUSED

Question REG2

Which general education courses do you feel you have had trouble registering for? Have you had trouble with... (READ RESPONSES 1-8 and CHECK ALL THAT APPLY)

1. Core Classes
2. Area A- Fine Arts and Humanities

3. Area B- Science Classes
4. Area B- Science Labs
5. Area C- Social and Behavioral Sciences
6. MGM Courses
7. Racial Issues Courses
8. PESS 122- Lifelong Health and Fitness
9. NONE (volunteered)
10. DON'T KNOW
11. REFUSED
12. NO OTHER RESPONSE

Question CORE

Among the core courses in general education, which ones do you feel you have had trouble registering for? Have you had trouble with...  
(READ RESPONSES 1-5 and CHECK ALL THAT APPLY)

1. Core 1- English
2. Core 2- Communication Studies
3. Core 3- Math
4. Core 4- Philosophy
5. Core 5- Democratic Citizenship
6. NONE (volunteered)
7. DON'T KNOW
8. REFUSED
9. NO OTHER RESPONSE

Question MAJOR

In general, have you had difficulty registering for your major courses?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question REASON

What is the main reason you have trouble registering for classes?  
(READ RESPONSES 1-6 and CHECK ONE)

1. Not enough seats offered
2. Times don't fit into my schedule
3. Choice of faculty
4. Prerequisites
5. Financial Aid
6. Holds

- =====
7. OTHER (volunteered)
  8. DON'T KNOW
  9. REFUSED

#### Question FEE

Here are some questions regarding student technology. Currently, SCSU students pay a general technology fee of \$4.00 per semester credit. The fee is primarily used to purchase and maintain the 386 computers in the General Access labs, provide access to the campus e-mail system and maintain 15 of the electronic classrooms. Generally speaking, how would you rate your satisfaction with the student related technology services available to all students? Would you say that you are very satisfied, satisfied, not satisfied, or not at all satisfied?

1. VERY SATISFIED
2. SATISFIED
3. NOT SATISFIED
4. NOT AT ALL SATISFIED
8. DON'T KNOW
9. REFUSED

#### Question SPEND

If it were your choice, how would you spend the technology fee money? Would you spend it to...  
(READ RESPONSES 1-8 and SELECT ONE RESPONSE)

1. increase the number of general access computers available for all students
2. provide more technical user support at the helpdesk
3. provide more technology training for students
4. provide more access to new technologies
5. increase the number of laptops available for student checkout in the miller center
6. improve the access capabilities for hand-held devices to get on the campus wireless network
7. subsidize student software purchases
8. provide more technical support in the general access labs
9. OTHER (volunteered)
10. DON'T KNOW
11. REFUSED

#### Question OWN

Do you currently own a mobile device such as a laptop, tablet or PDA?

1. YES

5. NO
8. DON'T KNOW
9. REFUSED

Logic Instructions (flow only):

- IF (ANS = 5) SKP BUY
- IF (ANS = 8) SKP BUY
- IF (ANS = 9) SKP BUY

Question WIRE

If yes, do you utilize SCSU's wireless network?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question BUY

Which of the following devices do you currently use or plan to purchase in the next six months?

(READ RESPONSES 1-5 and CHECK ALL THAT APPLY)

1. Laptop
2. PDA
3. Tablet
4. MP3 Player/ iPod
5. Smart Phone
6. OTHER (volunteered)
7. NONE (volunteered)
8. DON'T KNOW
9. REFUSED
10. NO OTHER RESPONSE

Question MAIL

If given the opportunity, would you like to have your HuskyNet account with e-mail remain active after your graduation from SCSU?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question USED

Thanks, now we would like your views toward some SCSU offices and services. In the past year, have you utilized the services of the Volunteer Connection office, such as reading the Service Bulletin, attending a Volunteer Fair, participating in a neighborhood clean-up, joining an alternative Spring Break Service Trip, talking to the staff, visiting their website for more information about volunteer or service-learning, or connecting with Volunteer Connection for any other reason?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question HOURS

In the past year, approximately how many hours a month did you spend on volunteer service, or service-learning activities?  
(READ RESPONSES 1-6 and CHECK ONE)

1. None
  2. 1-10 hours
  3. 11-20 hours
  4. 21-30 hours
  5. 31-40 hours
  6. More than 40 hours
- =====
8. DON'T KNOW
  9. REFUSED

Question FULL

Do you strongly agree, agree, disagree, or strongly disagree that SCSU provides opportunities for women to reach their full potential as students at SCSU?

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED

Question AWARE



Would you say that you are very aware, aware, not aware, or not at all aware of the programs and services that are offered to students by the Women's Center on campus?

1. VERY AWARE
2. AWARE
3. NOT AWARE
4. NOT AT ALL AWARE
8. DON'T KNOW
9. REFUSED

Question ASSAULT

Do you strongly agree, agree, disagree, or strongly disagree that SCSU is adequately creating awareness about the problem of sexual assault on campus?

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED

Question EQUAL

Do you strongly agree, agree, disagree, or strongly disagree that it remains relevant today to seek political, economic, and social equality for women?

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED

Question FEMINIST

Do you strongly support, support, oppose, or strongly oppose the feminist movement?

1. STRONGLY SUPPORT
2. SUPPORT
3. OPPOSE
4. STRONGLY OPPOSE
8. DON'T KNOW
9. REFUSED

Question INTER1

Now we are interested in your views on some different issues. Please tell me if you strongly agree, agree, disagree, or strongly disagree with the following statements. Intercollegiate athletic events are an integral part of college life at St. Cloud State.

1. STRONGLY AGREE
2. SOMEWHAT AGREE
3. SOMEWHAT DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED

Question INTER2

If allowed, students would drink responsibly when tailgating.

1. STRONGLY AGREE
2. SOMEWHAT AGREE
3. SOMEWHAT DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED

Question INTER3

Allowing tailgating at St. Cloud State intercollegiate athletic events would increase the probability of inappropriate student actions such as fighting, rioting, throwing items onto playing surfaces, and/or destroying property during or after events.

1. STRONGLY AGREE
2. SOMEWHAT AGREE
3. SOMEWHAT DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED

Question INTER4

If it were allowed, would you most likely tailgate with family, friends, or someone other than family or friends?

1. FAMILY
2. FRIENDS
3. OTHER
4. WOULDN'T TAILGATE-VOLUNTEERED
8. DON'T KNOW
9. REFUSED

Question INTER5

Would you personally like to have the opportunity to tailgate at St. Cloud State intercollegiate athletic events?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question RACE1

When comparing the experiences of white students and students of color on the SCSU campus, would you say that students of color are always accepted equally to white students, sometimes accepted equally, or rarely accepted equally?

1. ALWAYS ACCEPTED EQUALLY
2. SOMETIMES ACCEPTED EQUALLY
3. RARELY ACCEPTED EQUALLY
8. DON'T KNOW
9. REFUSED

Question RACE2

Do you strongly agree, agree, disagree, or strongly disagree with the following statement? I feel I am expected to represent my race in class discussions.

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE
5. NEUTRAL-VOLUNTEERED
8. DON'T KNOW
9. REFUSED

Question RACE3

Overall do you think SCSU as an institution spends too much time, the right amount of time, or too little time on the topic of race relations?

1. TOO MUCH TIME
2. THE RIGHT AMOUNT OF TIME
3. TOO LITTLE TIME
8. DON'T KNOW
9. REFUSED

Question MGM1

Do you think your MGM classes have made you more tolerant, less tolerant, or had no effect on your tolerance?

1. MORE
2. LESS
3. NO EFFECT
8. DON'T KNOW
9. REFUSED

Question COMPL1

Are you aware of the student complaint process?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question COMPL2

How important is it to you to have a student complaint processes, is it very important, somewhat important, somewhat unimportant, or not at all important?

1. VERY IMPORTANT
2. SOMEWHAT IMPORTANT
3. SOMEWHAT UNIMPORTANT
4. NOT AT ALL IMPORTANT
8. DON'T KNOW
9. REFUSED

Question COMPL3

Generally speaking, do you know how the student complaint process works?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question STUELEC1

Now I have some questions about SCSU's student government and in-house elections. In-house elections are the special election of officers by members of the student government when there is an unscheduled vacancy.

Are you aware that our current SCSU student government vice president was elected through an in-house election and not through an election open to all students?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question STUELEC2

In general, do you strongly agree, agree, disagree, or strongly disagree with the use of in-house elections?

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED

Question STUELEC3

In your opinion, which of the following is the best choice in regards to in-house elections. Should SCSU Student Government abolish all in-house elections, provide more publicity to students, or do nothing to change it?

1. ABOLISH ALL IN HOUSE ELECTIONS
2. PROVIDE MORE PUBLICITY
3. DO NOTHING

- 8. DON'T KNOW
- 9. REFUSED

Question MASCOT1

Now here are some questions about the University of North Dakota's mascot, the Fighting Sioux. Are you aware that there has been a resolution written to ban the UND Fighting Sioux mascot on the SCSU Campus?

- 1. YES
- 5. NO
- 8. DON'T KNOW
- 9. REFUSED

Question MASCOT2

How important is this issue to you, would you say that it is very important, somewhat important, not important, or not at all important?

- 1. VERY IMPORTANT
- 2. SOMEWHAT IMPORTANT
- 3. NOT IMPORTANT
- 4. NOT AT ALL IMPORTANT
- 8. DON'T KNOW
- 9. REFUSED

Question MASCOT3

What do you feel should happen, if anything, to the UND Fighting Sioux mascot?  
READ CHOICES 1-3.

- 1. Keep it the same
- 2. Change the design of the mascot
- 3. Change the mascot altogether
- =====
- 4. OTHER-VOLUNTEERED
- 8. DON'T KNOW
- 9. REFUSED

Question MASCOT4

Do you believe that SCSU should have a say in what the UND Fighting Sioux mascot should be?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question BAND1

Now I will ask you a few questions concerning the revived Husky Sports Band. Do you strongly agree, agree, disagree, or strongly disagree that the Husky Sports Band will create a greater school spirit at athletic events?

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED

Question BAND2

Do you strongly agree, agree, disagree, or strongly disagree that the Husky Sports Band will generate greater fan involvement at athletic events?

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE
8. DON'T KNOW
9. REFUSED

Question BAND3

For you personally, would you attend a higher number, about the same, or a lower number of athletic events because of the Husky Sports Band?

1. WOULD ATTEND A HIGHER NUMBER
2. WOULD ATTEND ABOUT THE SAME
3. WOULD ATTEND A LOWER NUMBER
8. DON'T KNOW
9. REFUSED

Question BAND4

Do you personally feel that the Husky Sports band will add excitement to athletic events?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question SMOKE1

Now we have some questions pertaining to smoking and smoking policies. Do you smoke cigarettes?

1. YES
5. NO
8. DON'T KNOW
9. REFUSED

Question SMOKE2

SCSU recently banned smoking from the Apocalypse Room in Atwood, previously the only on-campus indoor smoking room. Do you strongly agree, agree, disagree, or strongly disagree with this ban?

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY AGREE
5. UNAWARE OF THE BAN (VOLUNTEERED)
8. DON'T KNOW
9. REFUSED

Question SMOKE3

Would you strongly agree, agree, disagree, or strongly disagree with a policy banning all smoking on all SCSU property making this a smoke free campus?

1. STRONGLY AGREE
2. AGREE
3. DISAGREE
4. STRONGLY DISAGREE



- 8. DON'T KNOW
- 9. REFUSED

Question SMOKE4

Which of the following options would you be most likely to support, banning smoking in the bars and restaurants of St. Cloud, only banning smoking in the bars of St. Cloud, only banning smoking in the restaurants of St. Cloud, or not banning smoking at all?

- 1. BANNING SMOKING IN THE BARS AND RESTAURANTS
- 2. BANNING SMOKING ONLY IN BARS
- 3. BANNING SMOKING ONLY IN RESTAURANTS
- 4. NOT BANNING SMOKING AT ALL
- 8. DON'T KNOW
- 9. REFUSED

Question BUSH

Thank you. Here is a different kind of question.

Please think of a thermometer that has a range of 0 to 100 degrees. I'd like you to rate your feelings toward some campus figures and other people who are in the news. Ratings on the thermometer between 50 and 100 degrees mean that you feel favorable and warm toward the person. Ratings between 0 and 50 mean that you do not feel too favorable toward the person. If we come to a person whose name you don't recognize, you don't need to rate that person. Just tell me and we will move on to the next one. If you do recognize the name, but do not feel particularly warm or cold toward the person, you would rate the person at the 50-degree mark.

[NEVER TELL WHO THE PERSON IS OR WHAT THEY DO-YOU CAN REREAD THE NAME]

George W. Bush

RATING	CAN'T JUDGE	DON'T KNOW	REFUSED
	777	888	999

Logic Instructions (flow only):

Question SAIGO

Roy Saigo

RATING	CAN'T JUDGE	DON'T KNOW	REFUSED
	777	888	999

Question KUTCHER

Dana Kutcher

RATING	CAN'T JUDGE	DON'T KNOW	REFUSED
	777	888	999

Question polpar2

Generally speaking, do you consider yourself to be a Republican, Democrat, Green Party member, Independence Party member, an independent or something else?

1. REPUBLICAN
2. DEMOCRAT
3. INDEPENDENCE PARTY
4. GREEN
5. INDEPENDENT (NOT PARTY).
6. OTHER
7. APOLITICAL
8. DON'T KNOW
9. REFUSED

Question gaymar1

Now we would like your opinion on a proposed amendment to the Minnesota state constitution. Do you support or oppose a proposed amendment to the Minnesota state constitution that would prohibit same-sex marriage in Minnesota?

1. SUPPORT
2. OPPOSE

3. NEUTRAL-VOLUNTEERED
8. DON'T KNOW
9. REFUSED

Question gaymar2

Do you support or oppose a proposed amendment to the Minnesota state constitution that would prohibit same-sex marriage in Minnesota and also make civil unions or domestic partnerships for unmarried couples against the law?

1. SUPPORT
2. OPPOSE
3. NEUTRAL-VOLUNTEERED
8. DON'T KNOW
9. REFUSED

Question polpar3

Thinking about your own general approach to politics, do you consider yourself very liberal, somewhat liberal, moderate, somewhat conservative, or very conservative?

1. VERY LIBERAL
2. SOMEWHAT LIBERAL
3. MODERATE
4. SOMEWHAT CONSERVATIVE
5. VERY CONSERVATIVE
8. DON'T KNOW
9. REFUSED

Question GPA

The next few questions are for statistical analysis. You don't have to answer the questions but it will help us if you would. What is your cumulative GPA? Is it less than 1.5, between 1.6 and 2, between 2.1 and 2.5, 2.6 to 3.0, 3.1 to 3.5, or over 3.6?  
[ROUND UP IF NECESSARY]

1. <1.5
2. 1.6-2.0
3. 2.1-2.5
4. 2.6 -3.0
5. 3.1-3.5
6. 3.6 or higher
8. DON'T KNOW
9. REFUSED

Question THANKYOU

Thank you for your time and cooperation. The results of this survey will be available on the SCSU Survey homepage in about a month. Would you like the web site address? IF YES  
[web.stcloudstate.edu/scsusurvey](http://web.stcloudstate.edu/scsusurvey)

INTERVIEWER- BRING TO A DIRECTOR'S ATTENTION ANY PROBLEMS WITH THE INTERVIEW, SUCH AS DIFFICULT QUESTIONS ETC.

Logic Instructions (flow only):  
CTRLEND

Question NOTQAL

Thank you for your time.  
Logic Instructions (flow only):  
CTRLEND