



UNLEASH *AMAZING*

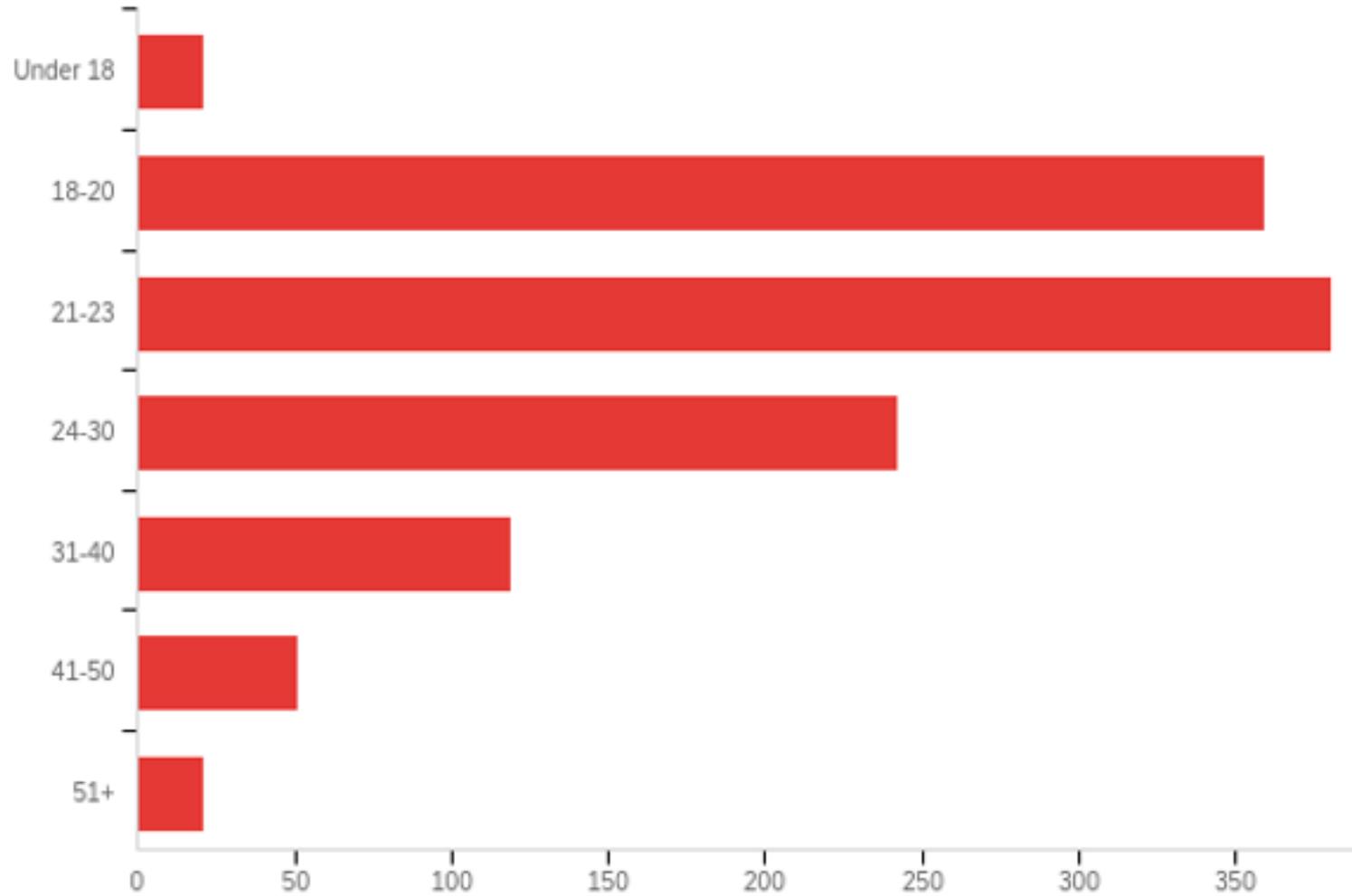
Student Technology Fee Survey

April 14-21, 2020

Survey Factors

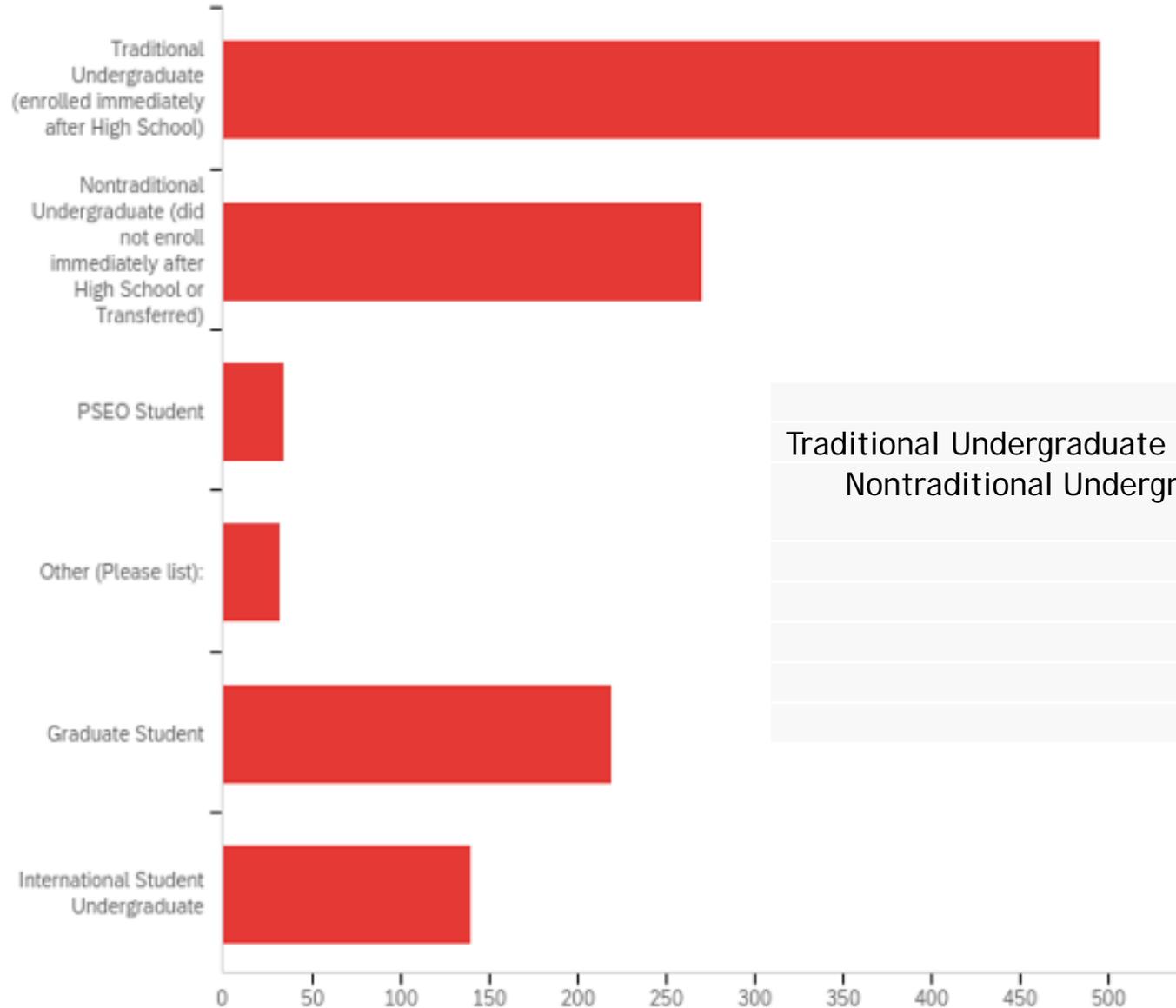
- ▶ 9,437 students sent the survey
- ▶ 1,542 submissions started
- ▶ 1,487 completed submissions

What is your age?



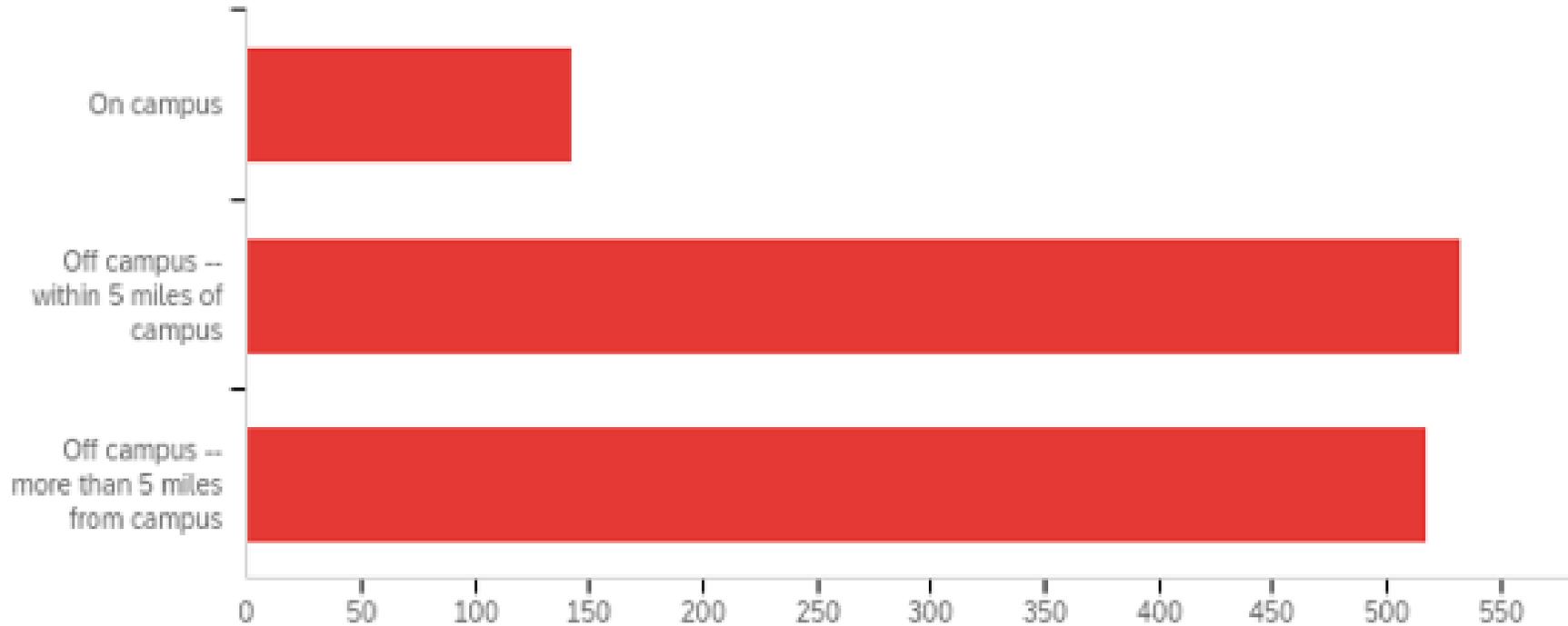
Answer	%	Count
Under 18	1.76%	21
18-20	30.07%	359
21-23	31.91%	381
24-30	20.27%	242
31-40	9.97%	119
41-50	4.27%	51
51+	1.76%	21
Total	100%	1194

What is your status in school?



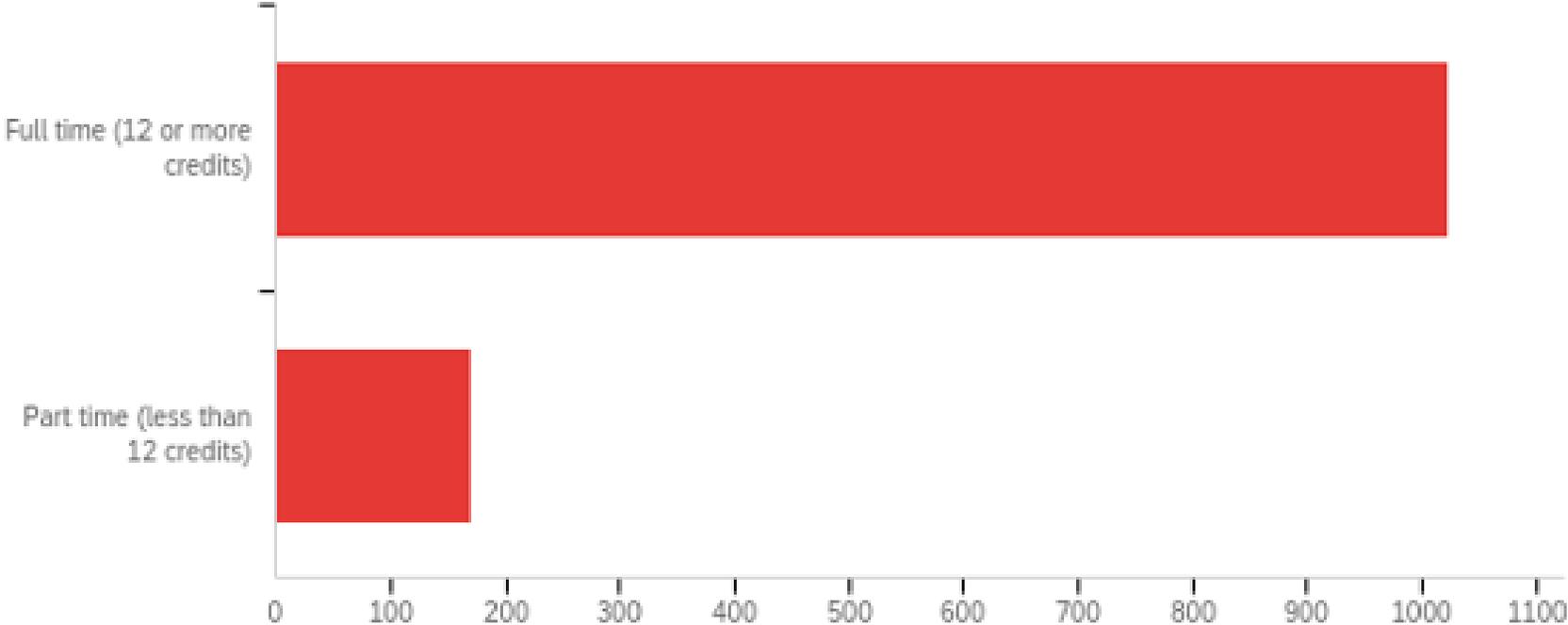
Answer	%	Count
Traditional Undergraduate (enrolled immediately after High School)	41.49%	495
Nontraditional Undergraduate (did not enroll immediately after High School or Transferred)	22.72%	271
PSEO Student	2.93%	35
Other (Please list):	2.68%	32
Graduate Student	18.44%	220
International Student Undergraduate	11.74%	140
Total	100%	1193

Where do you live?



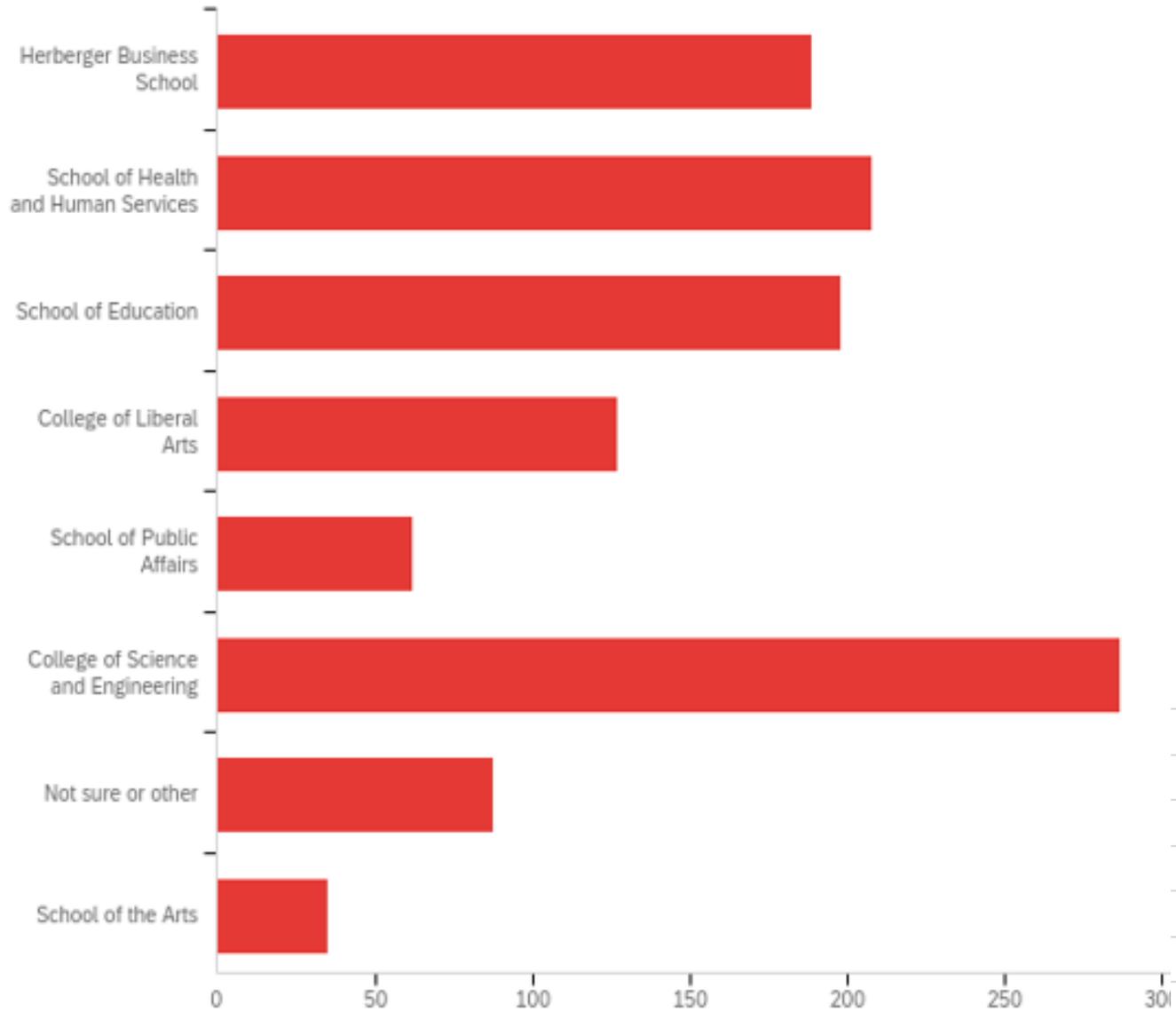
#	Answer	%	Count
1	On campus	11.98%	143
2	Off campus -- within 5 miles of campus	44.64%	533
3	Off campus -- more than 5 miles from campus	43.38%	518
	Total	100%	1194

Do you take classes, full time or part time?



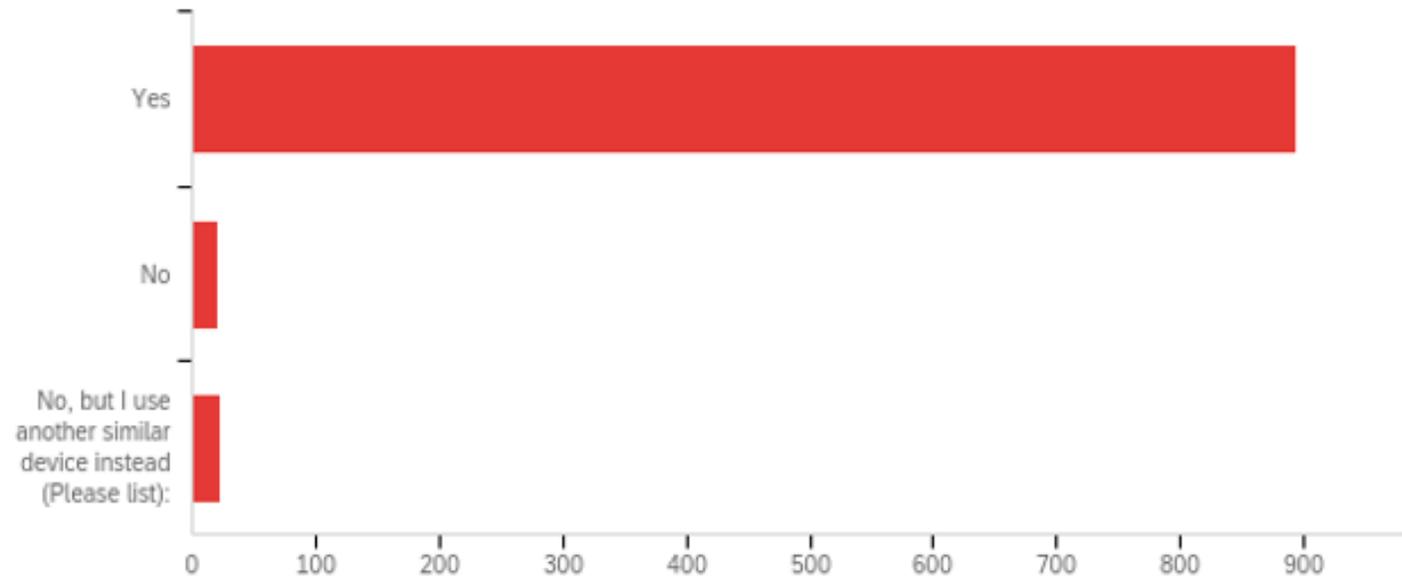
#	Answer	%	Count
1	Full time (12 or more credits)	85.68%	1023
2	Part time (less than 12 credits)	14.32%	171
	Total	100%	1194

What school is your major or intended major in?



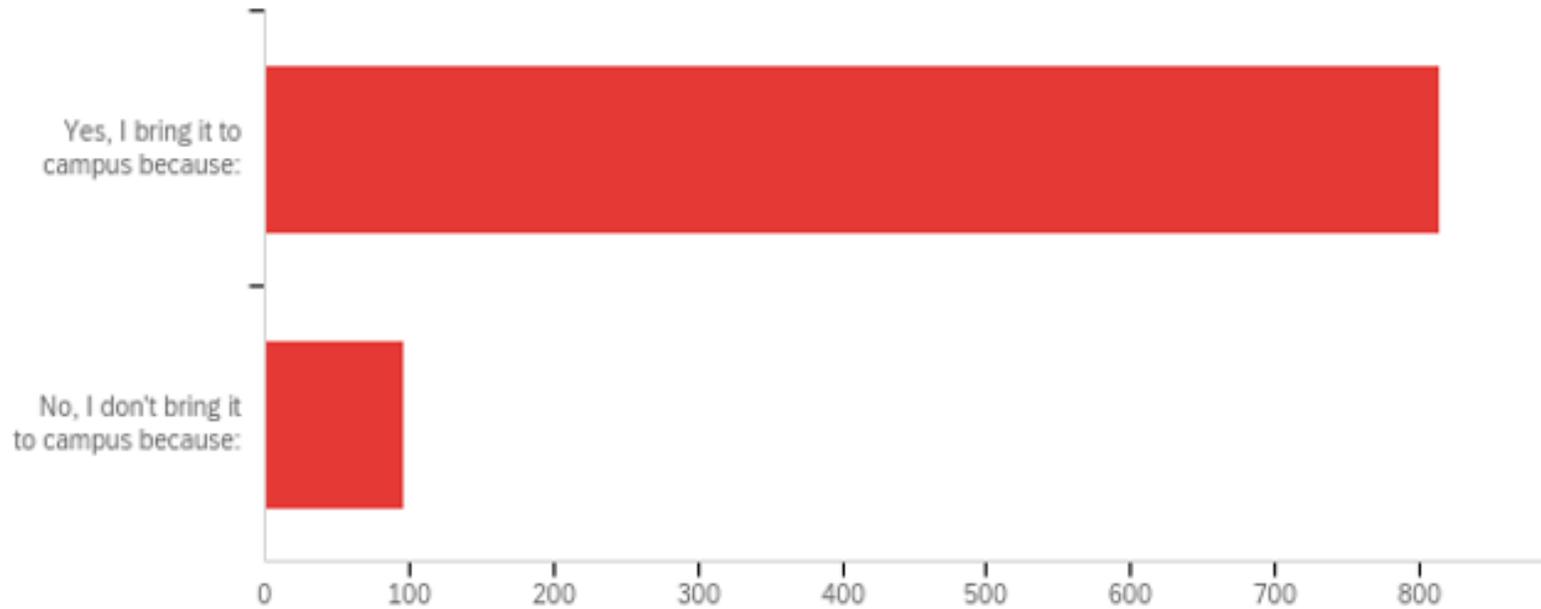
Answer	%	Count
Herberger Business School	15.83%	189
School of Health and Human Services	17.42%	208
School of Education	16.58%	198
College of Liberal Arts	10.64%	127
School of Public Affairs	5.19%	62
College of Science and Engineering	24.04%	287
Not sure or other	7.37%	88
School of the Arts	2.93%	35
Total	100%	1194

Do you own a laptop?



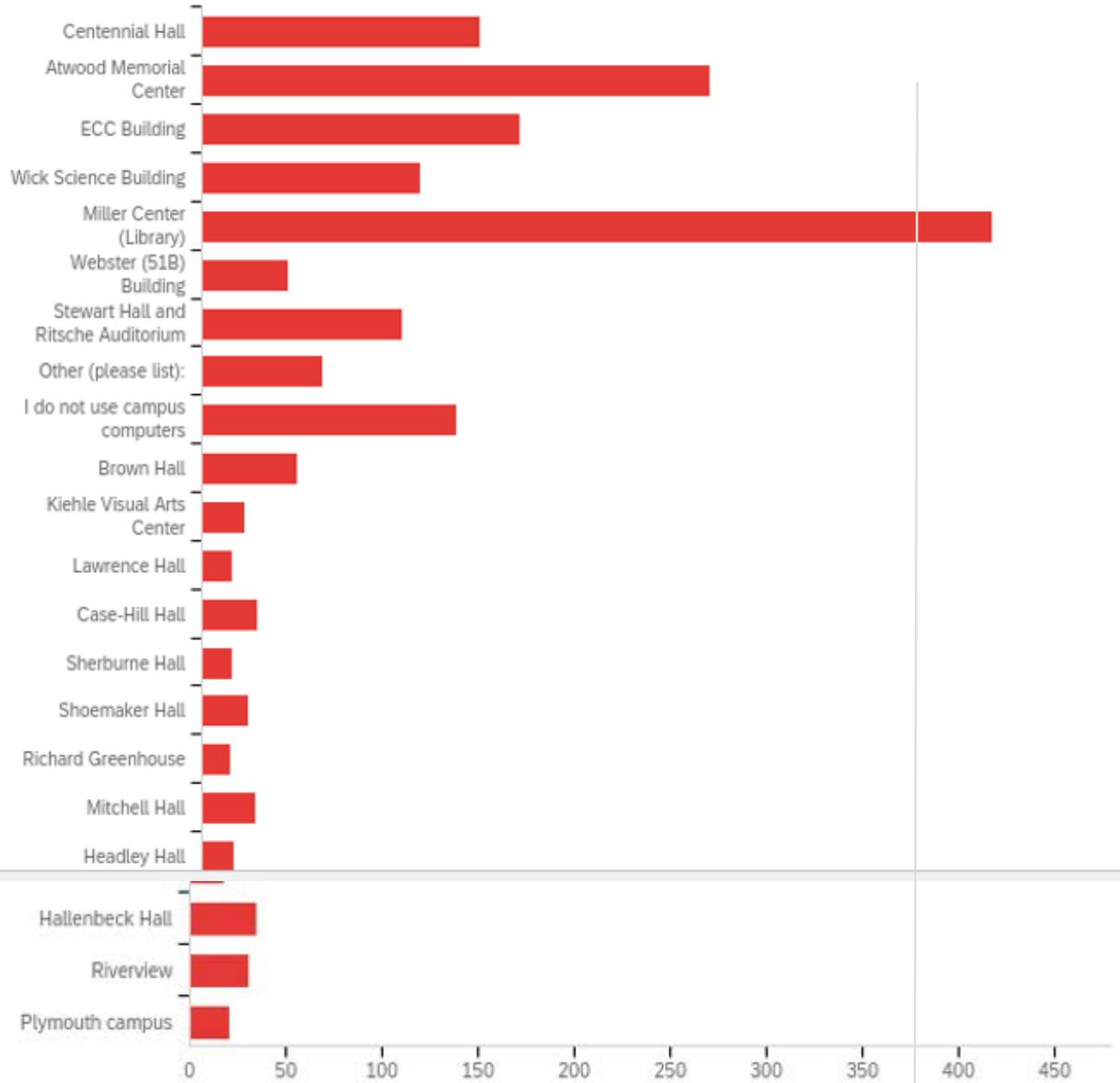
Answer	%	Count
Yes	95.42%	895
No	2.13%	20
No, but I use another similar device instead (Please list):	2.45%	23
Total	100%	938

Do you bring your laptop or similar device to campus?



Answer	%	Count
Yes, I bring it to campus because:	89.46%	815
No, I don't bring it to campus because:	10.54%	96
Total	100%	911

In what campus buildings do you most often use campus computers?



Additional user responses with this question

Additional slide - Next

Answer	%	Count
Miller Center (Library)	23.56%	437
Atwood Memorial Center	15.15%	281
ECC Building	9.49%	176
Centennial Hall	8.30%	154
I do not use campus computers	7.60%	141
Wick Science Building	6.52%	121
Stewart Hall and Ritsche Auditorium	5.98%	111
Other (please list):	3.61%	67
Brown Hall	2.86%	53
Webster (51B) Building	2.59%	48
Hallenbeck Hall	1.89%	35
Case-Hill Hall	1.67%	31
Riverview	1.67%	31
Mitchell Hall	1.62%	30
Shoemaker Hall	1.40%	26
Kiehle Visual Arts Center	1.29%	24
Plymouth campus	1.13%	21
Headley Hall	0.97%	18
Lawrence Hall	0.92%	17
Sherburne Hall	0.92%	17
Richard Greenhouse	0.86%	16
Total	100%	1855

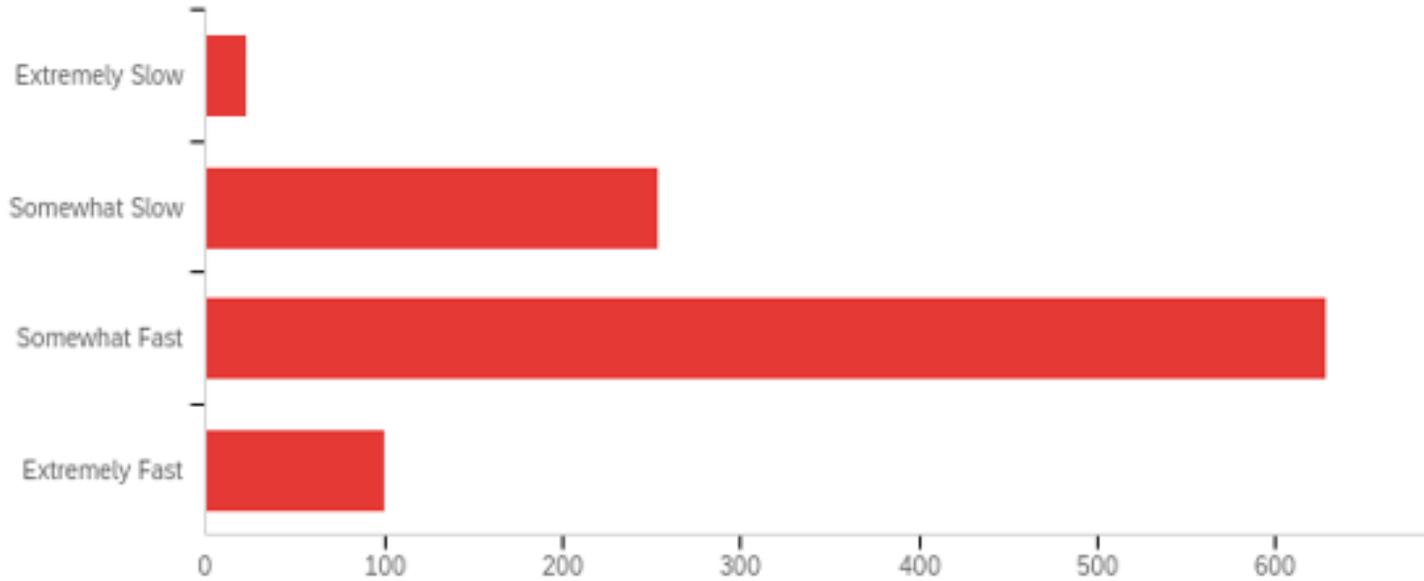
Additional user responses with this question

Additional questions in this section

Which software related to your major do you want to see available for use in campus computer labs? (Leave blank if you have no response)

If you use campus-owned computers in campus labs please list the primary reasons for using them (Leave blank if you have no response):

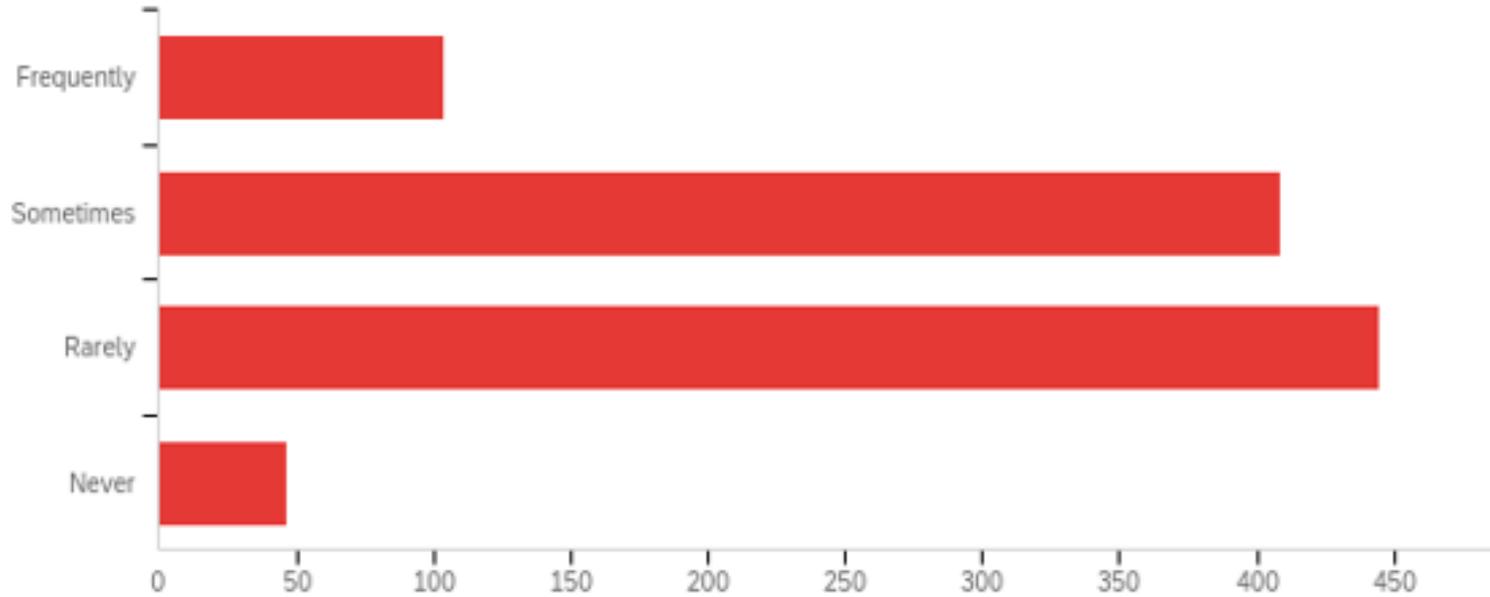
How would you rate the campus Wi-Fi connection?



Additional responses with this question

Answer	%	Count
Extremely Slow	2.29%	23
Somewhat Slow	25.25%	254
Somewhat Fast	62.52%	629
Extremely Fast	9.94%	100
Total	100%	1006

How often do you experience problems (connectivity, downtime, etc.) using the Wi-Fi network?



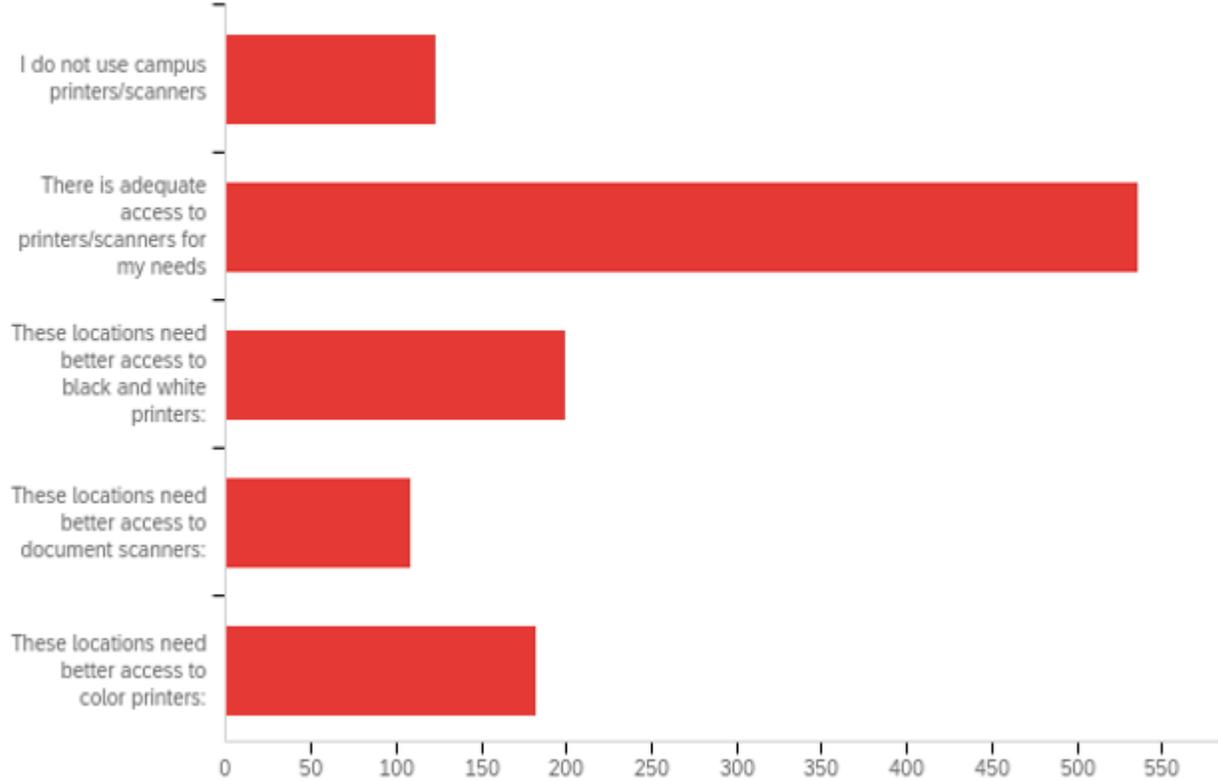
Answer	%	Count
Frequently	10.35%	104
Sometimes	40.70%	409
Rarely	44.28%	445
Never	4.68%	47
Total	100%	1005

Additional question in this section

If you have experienced issues with the campus Wi-Fi please describe the issue and specifically list where it occurred:

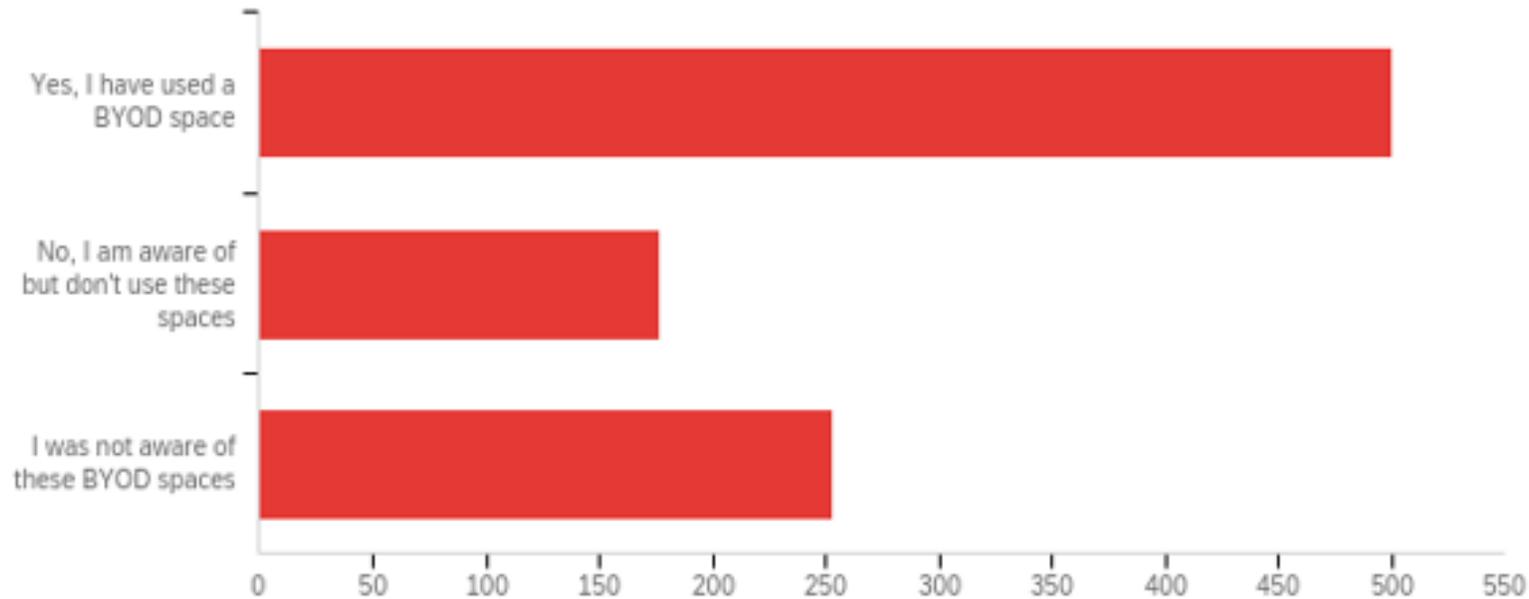
List the places on campus, if any, where you need better access to printers, color printers, or scanners:

Additional user responses with this question



Answer	%	Count
I do not use campus printers/scanners	10.76%	124
There is adequate access to printers/scanners for my needs	46.53%	536
These locations need better access to black and white printers:	17.36%	200
These locations need better access to document scanners:	9.46%	109
These locations need better access to color printers:	15.89%	183
Total	100%	1152

Bring Your Own Device (BYOD) spaces have been furnished to provide more comfortable and collaborative areas for students who bring their own devices such as laptops or tablets to use instead of computer labs. Have you used a Bring Your Own Device (BYOD) Spaces on campus?



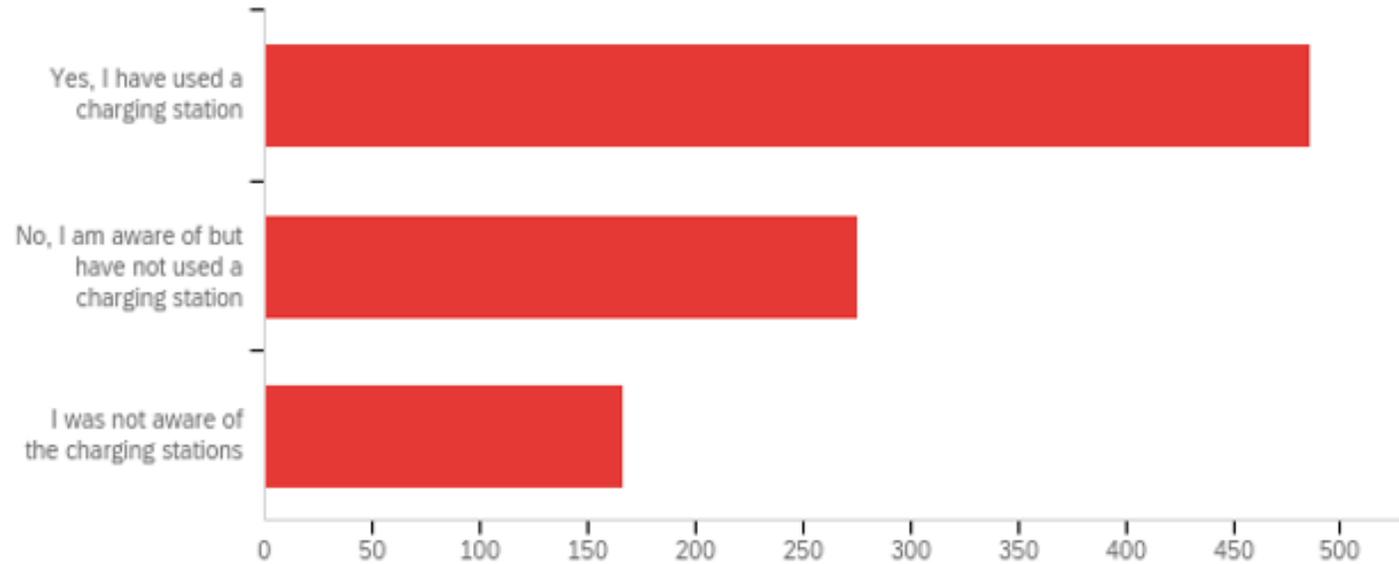
Additional responses with this question

Answer	%	Count
Yes, I have used a BYOD space	53.76%	500
No, I am aware of but don't use these spaces	19.03%	177
I was not aware of these BYOD spaces	27.20%	253
Total	100%	930

Additional question in this section

Are there locations on campus you would like to see Bring Your Own Device (BYOD) spaces created for students? Please list where. (Leave blank if you have no response)

Charging Stations have been added to commonly used areas of campus to allow students to charge their phones or other mobile devices. Have you used any of the campus charging stations?



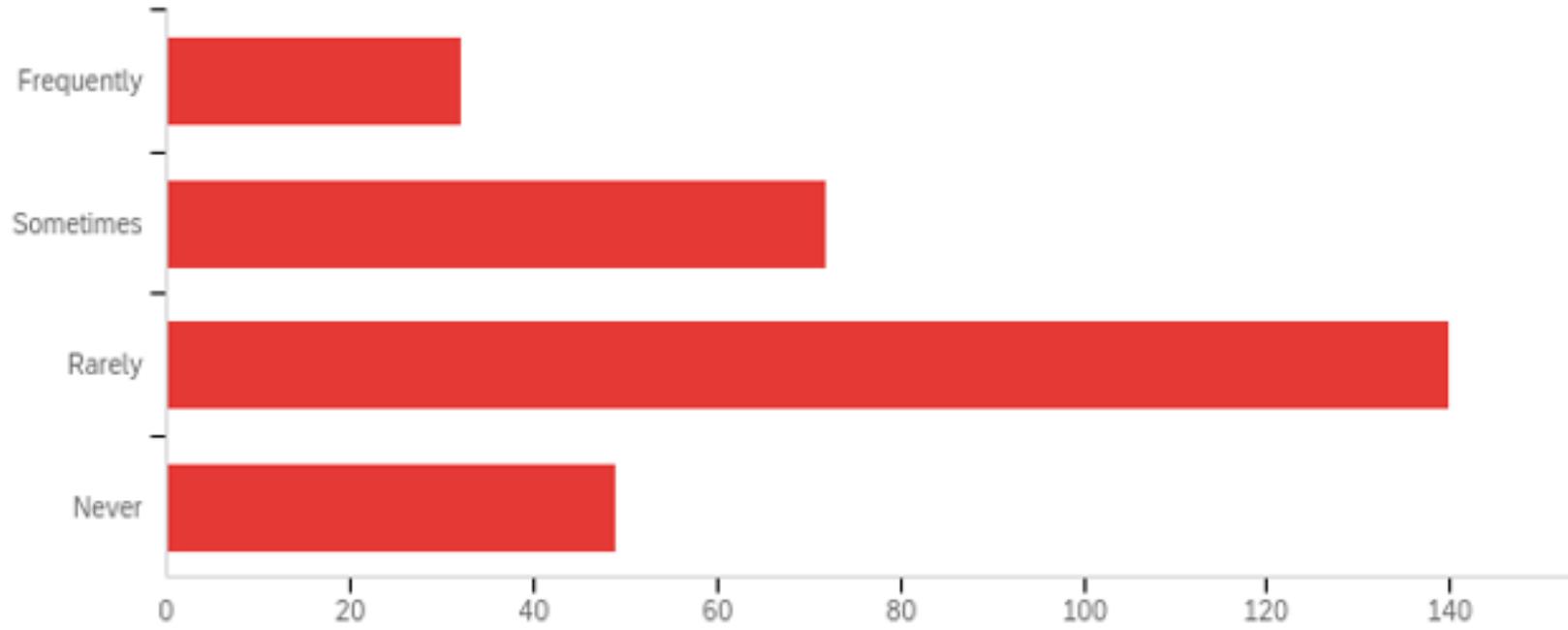
Additional responses with this question

Answer	%	Count
Yes, I have used a charging station	52.31%	486
No, I am aware of but have not used a charging station	29.71%	276
I was not aware of the charging stations	17.98%	167
Total	100%	929

Additional question in this section

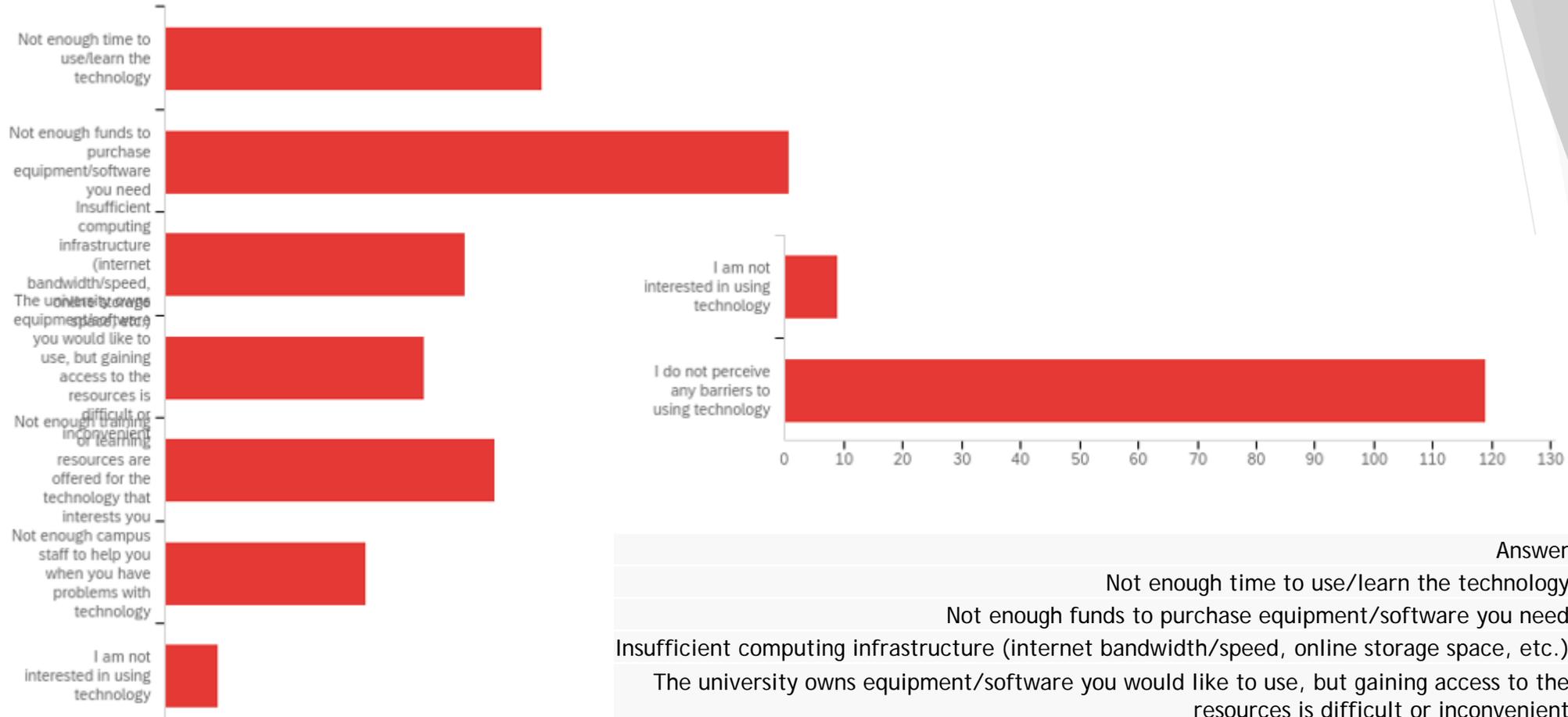
Are there locations on campus you would like to see charging stations installed for students? If so, please list where. (Leave blank if you have no recommended locations)

How often do you experience technical issues (reliability, downtime, etc.) using D2L Brightspace, Email, or other SCSU online services while off-campus?



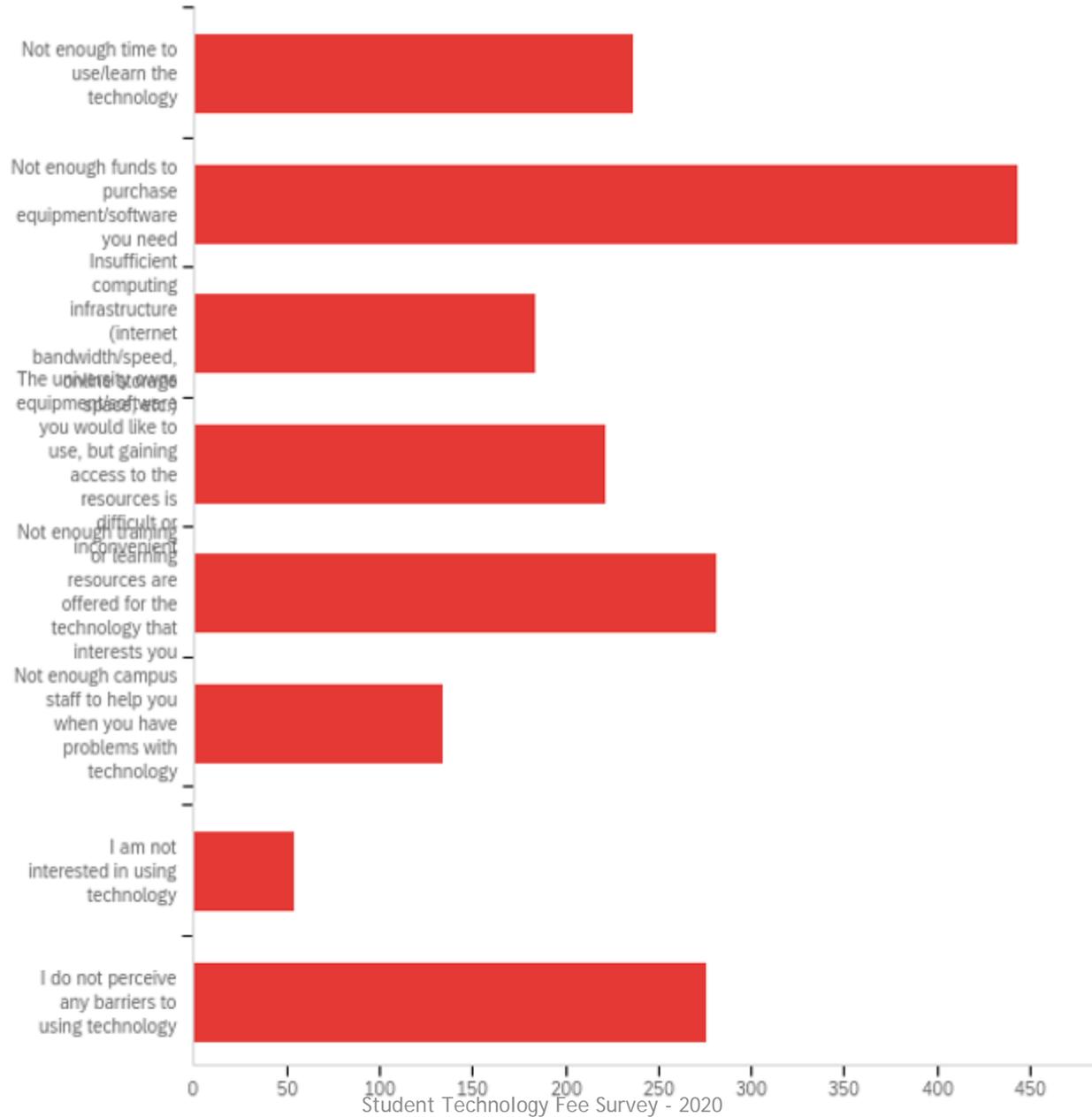
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How often do you experience technical issues (reliability, downtime, etc.) using D2L Brightspace, Email, or other SCSU online services while off-campus?	1.00	4.00	2.70	0.87	0.76	293

What do you feel are the greatest barriers to you for using technology for academic purposes?



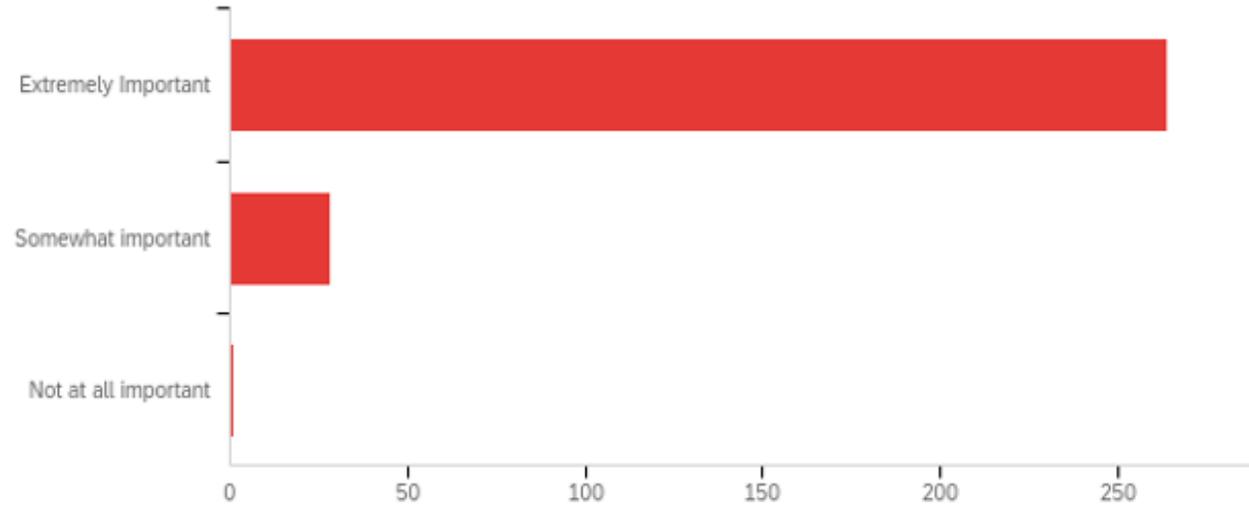
Answer	%	Count
Not enough time to use/learn the technology	13.25%	64
Not enough funds to purchase equipment/software you need	21.95%	106
Insufficient computing infrastructure (internet bandwidth/speed, online storage space, etc.)	10.56%	51
The university owns equipment/software you would like to use, but gaining access to the resources is difficult or inconvenient	9.11%	44
Not enough training or learning resources are offered for the technology that interests you	11.59%	56
Not enough campus staff to help you when you have problems with technology	7.04%	34
I am not interested in using technology	1.86%	9
I do not perceive any barriers to using technology	24.64%	119
Total	100%	483

As a student, what do you feel are the greatest barriers for using technology for academic purposes?



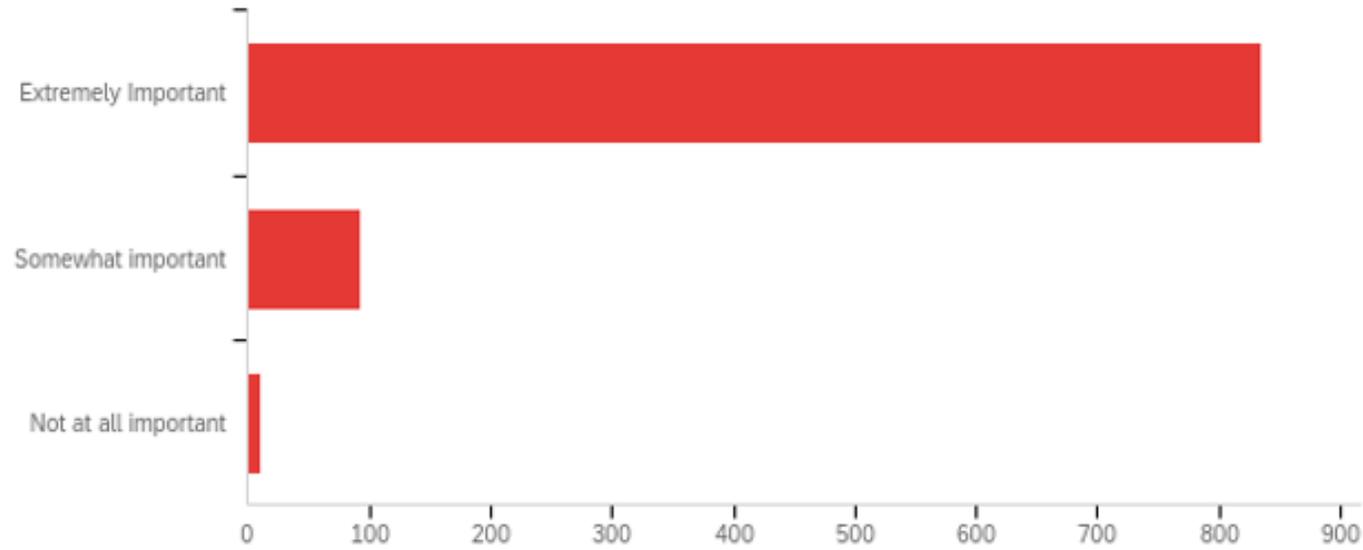
Additional slide - Next

How important is it that course instructors maintain an active D2L page for each course you register for, including grades and syllabus?



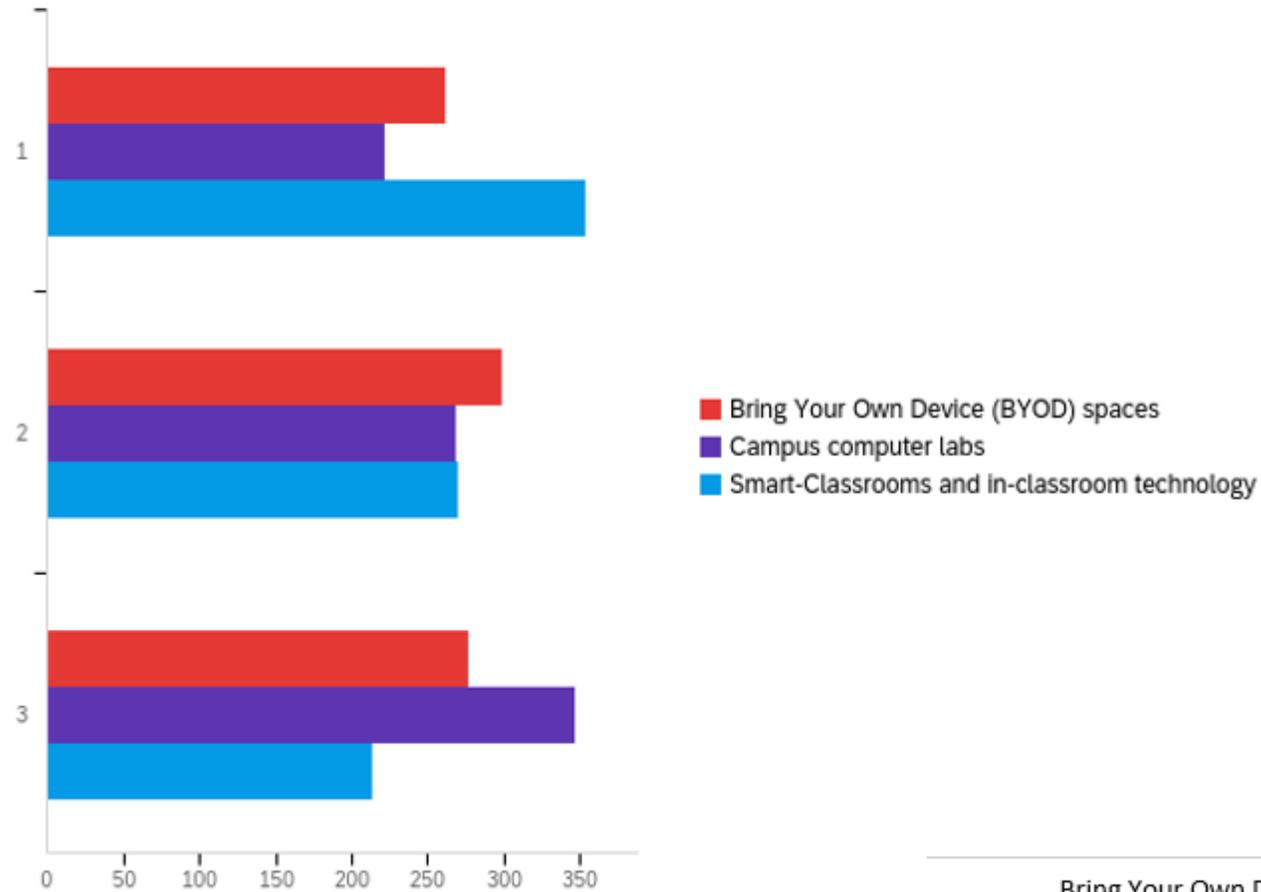
Answer	%	Count
Extremely Important	90.10%	264
Somewhat important	9.56%	28
Not at all important	0.34%	1
Total	100%	293

How important is it that course instructors maintain an active D2L page for each course you register for, including grades and syllabus?



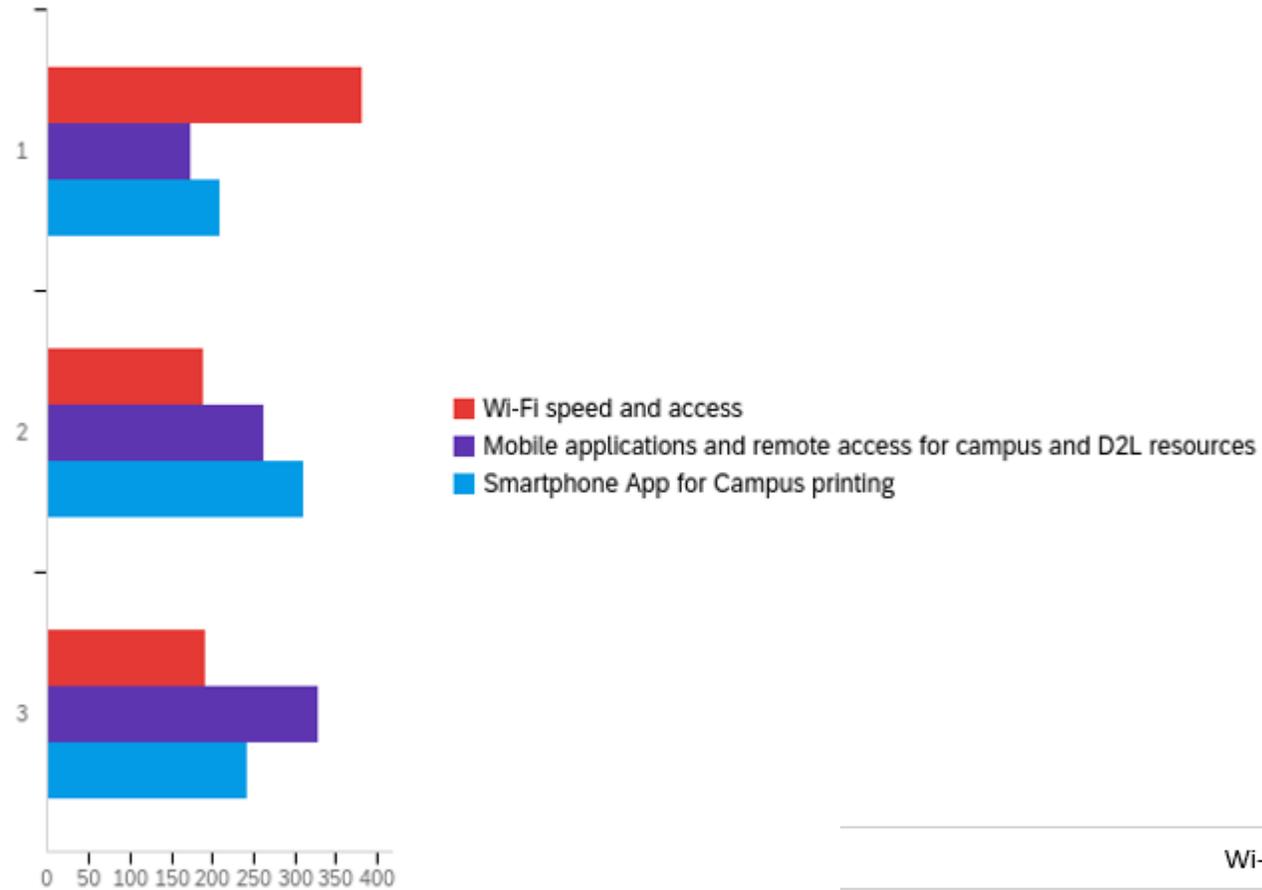
Answer	%	Count
Extremely Important	89.02%	835
Somewhat important	9.91%	93
Not at all important	1.07%	10
Total	100%	938

Please rank which areas you believe need to be most supported/developed for the next academic year: Click and Drag [1 being most important]



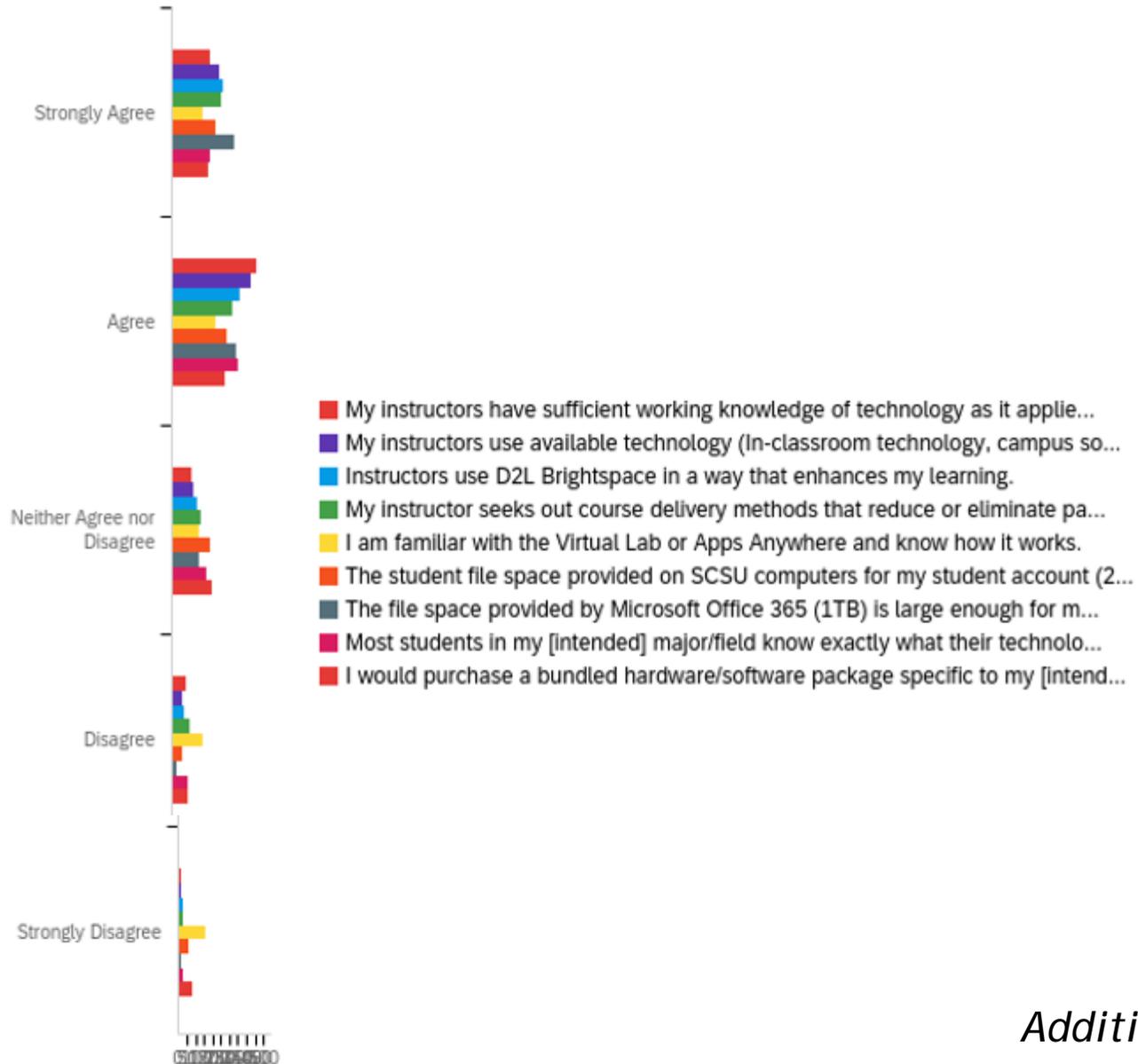
Question	1	2	3	Total			
Bring Your Own Device (BYOD) spaces	31.26%	262	35.68%	299	33.05%	277	838
Campus computer labs	26.49%	222	32.10%	269	41.41%	347	838
Smart-Classrooms and in-classroom technology	42.24%	354	32.22%	270	25.54%	214	838

Please rank which technology resource you believe need to be most supported/developed for the next academic year: Click and Drag [1 being most important]



Question	1	2	3	Total			
Wi-Fi speed and access	50.00%	382	24.87%	190	25.13%	192	764
Mobile applications and remote access for campus and D2L resources	22.64%	173	34.29%	262	43.06%	329	764
Smartphone App for Campus printing	27.39%	209	40.76%	311	31.85%	243	763

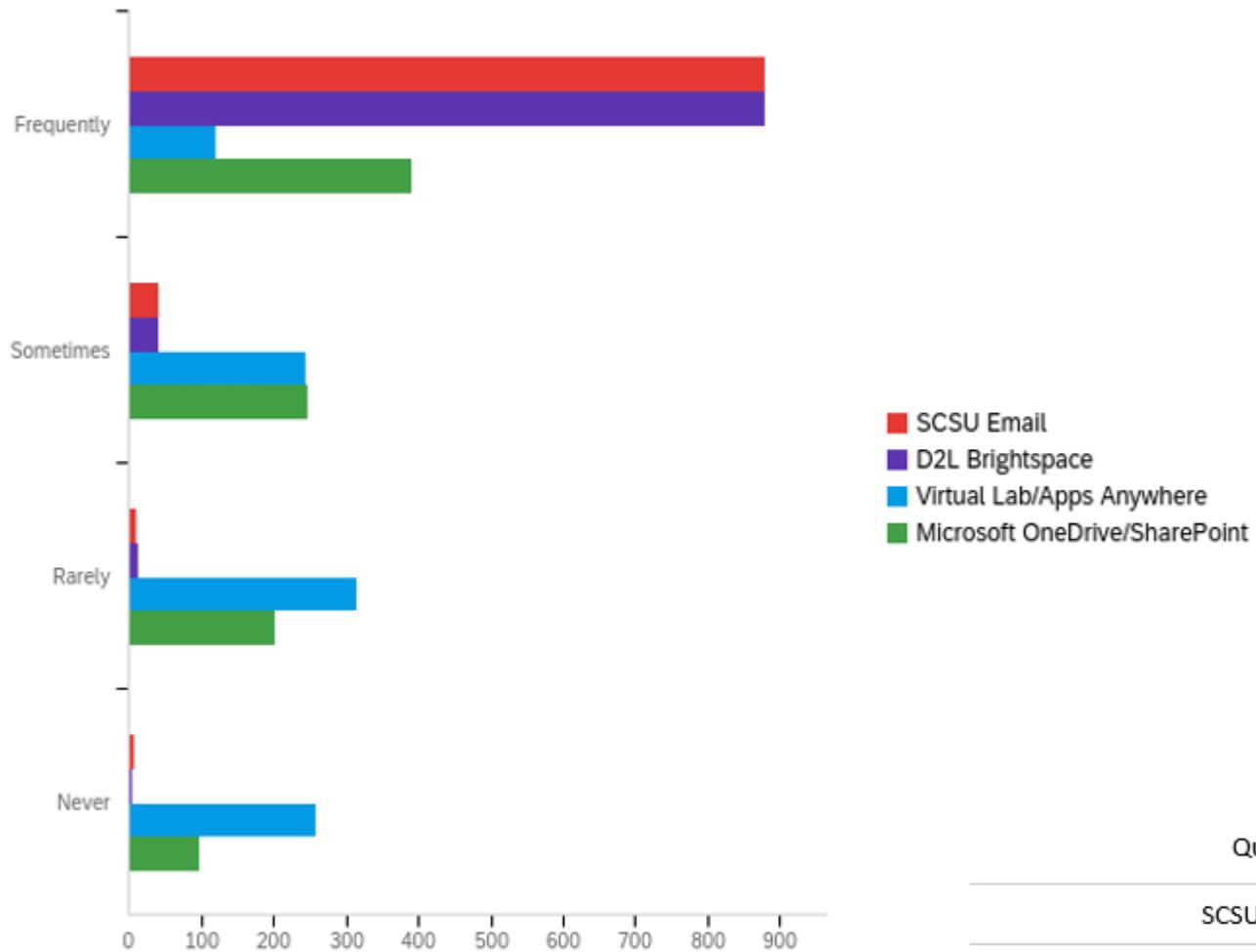
Please rate your level of agreement with the following statements:



Additional slide - *Next*

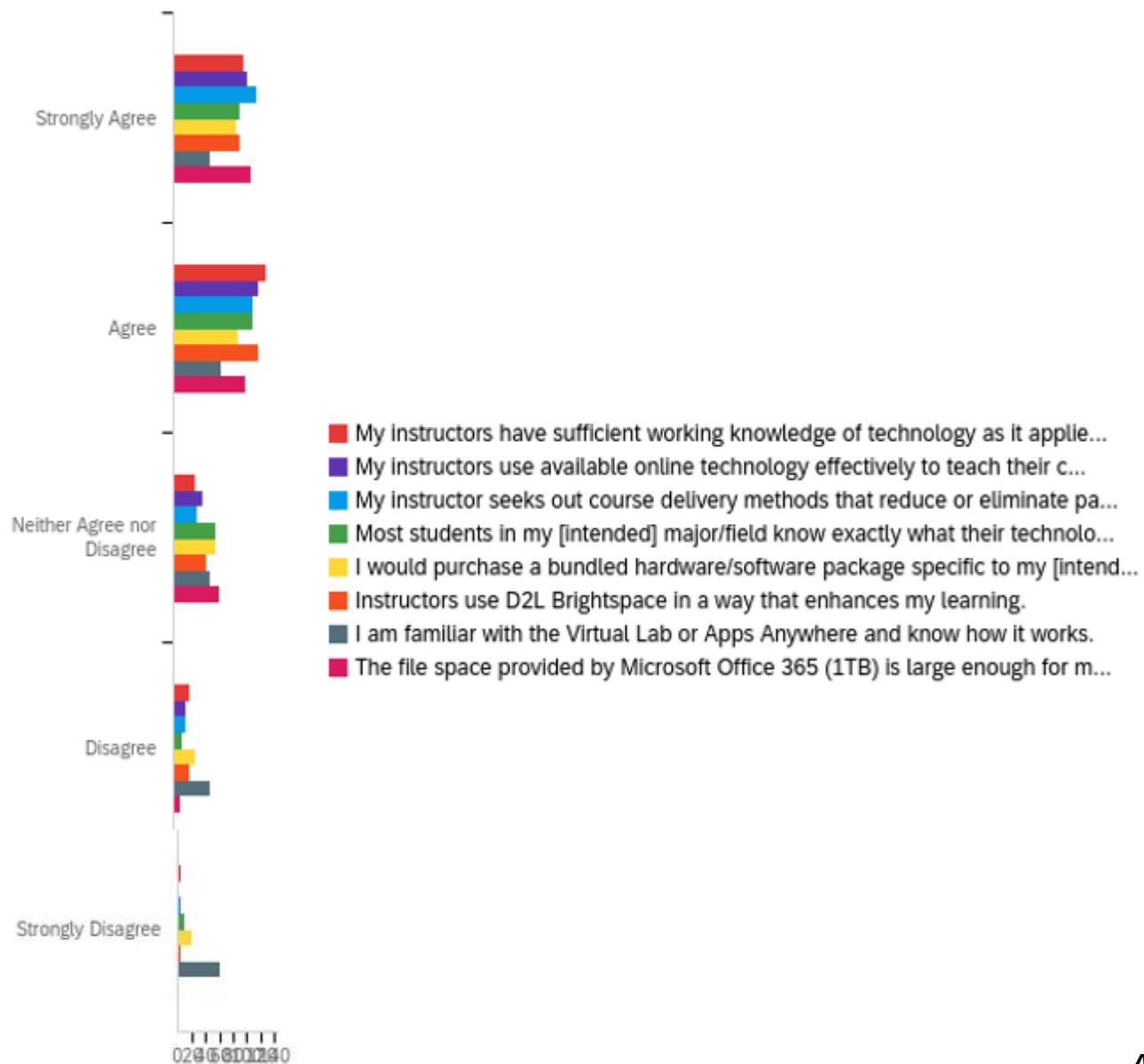
Question	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Total
My instructors have sufficient working knowledge of technology as it applies to my classes.	23.56%	221	53.20%	499	12.26%	115	9.17%	86	1.81%	17	938
My instructors use available technology (In-classroom technology, campus software, etc.) effectively to teach their classes.	29.85%	280	49.25%	462	13.33%	125	6.29%	59	1.28%	12	938
Instructors use D2L Brightspace in a way that enhances my learning.	31.88%	299	42.22%	396	15.99%	150	7.36%	69	2.56%	24	938
My instructor seeks out course delivery methods that reduce or eliminate paper printing and use.	30.38%	285	37.42%	351	17.91%	168	10.98%	103	3.30%	31	938
I am familiar with the Virtual Lab or Apps Anywhere and know how it works.	19.30%	181	26.97%	253	17.48%	164	19.08%	179	17.16%	161	938
The student file space provided on SCSU computers for my student account (250MB) is large enough for my storage needs.	27.83%	261	34.97%	328	24.20%	227	6.50%	61	6.50%	61	938
The file space provided by Microsoft Office 365 (1TB) is large enough for my storage needs.	39.34%	369	40.09%	376	16.84%	158	2.35%	22	1.39%	13	938
Most students in my [intended] major/field know exactly what their technology needs are in terms of hardware and software.	24.09%	226	41.47%	389	21.86%	205	10.13%	95	2.45%	23	938
I would purchase a bundled hardware/software package specific to my [intended] major/field of study through HuskyTech if it was offered at a discounted price.	23.13%	217	33.16%	311	25.59%	240	9.49%	89	8.64%	81	938

How often do you use the following programs and services?



Question	Frequently	Sometimes	Rarely	Never	Total
SCSU Email	93.71% 879	4.37% 41	1.07% 10	0.85% 8	938
D2L Brightspace	93.71% 879	4.48% 42	1.28% 12	0.53% 5	938
Virtual Lab/Apps Anywhere	12.70% 119	26.15% 245	33.51% 314	27.64% 259	937
Microsoft OneDrive/SharePoint	41.62% 390	26.36% 247	21.56% 202	10.46% 98	937

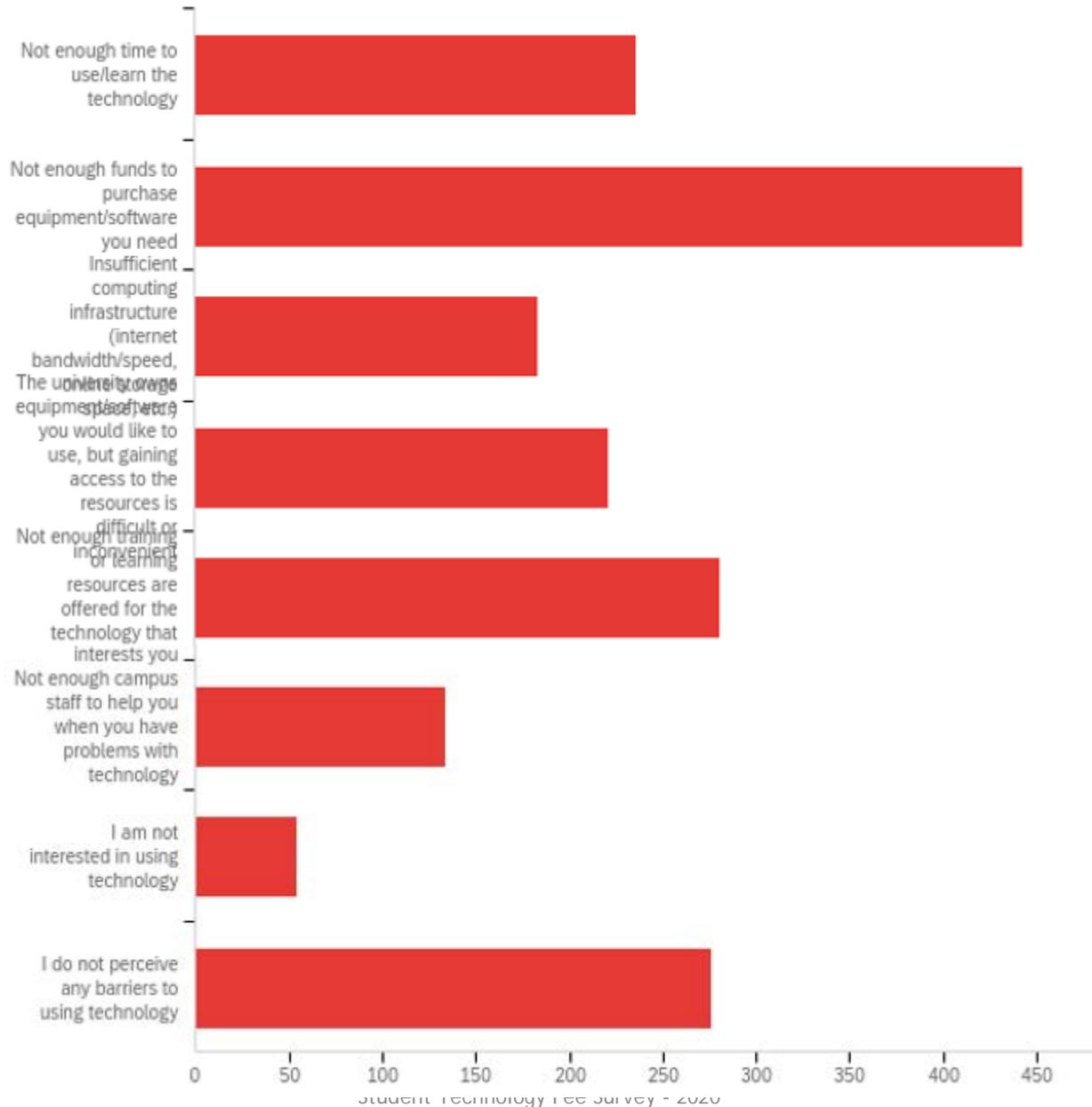
Please rate your level of agreement with the following statements



Additional slide - *Next*

Question	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Total
My instructors have sufficient working knowledge of technology as it applies to my classes.	34.81%	102	45.39%	133	10.58%	31	7.51%	22	1.71%	5	293
My instructors use available online technology effectively to teach their classes.	36.52%	107	41.98%	123	14.68%	43	6.14%	18	0.68%	2	293
My instructor seeks out course delivery methods that reduce or eliminate paper printing and use.	41.30%	121	39.59%	116	11.60%	34	6.14%	18	1.37%	4	293
Most students in my [intended] major/field know exactly what their technology needs are in terms of hardware and software.	32.76%	96	38.91%	114	21.16%	62	3.75%	11	3.41%	10	293
I would purchase a bundled hardware/software package specific to my [intended] major/field of study through HuskyTech if it was offered at a discounted price.	31.06%	91	31.40%	92	20.48%	60	10.24%	30	6.83%	20	293
Instructors use D2L Brightspace in a way that enhances my learning.	32.76%	96	42.32%	124	15.70%	46	7.51%	22	1.71%	5	293
I am familiar with the Virtual Lab or Apps Anywhere and know how it works.	18.43%	54	23.89%	70	18.43%	54	18.09%	53	21.16%	62	293
The file space provided by Microsoft Office 365 (1TB) is large enough for my storage needs.	38.57%	113	35.15%	103	22.53%	66	3.07%	9	0.68%	2	293

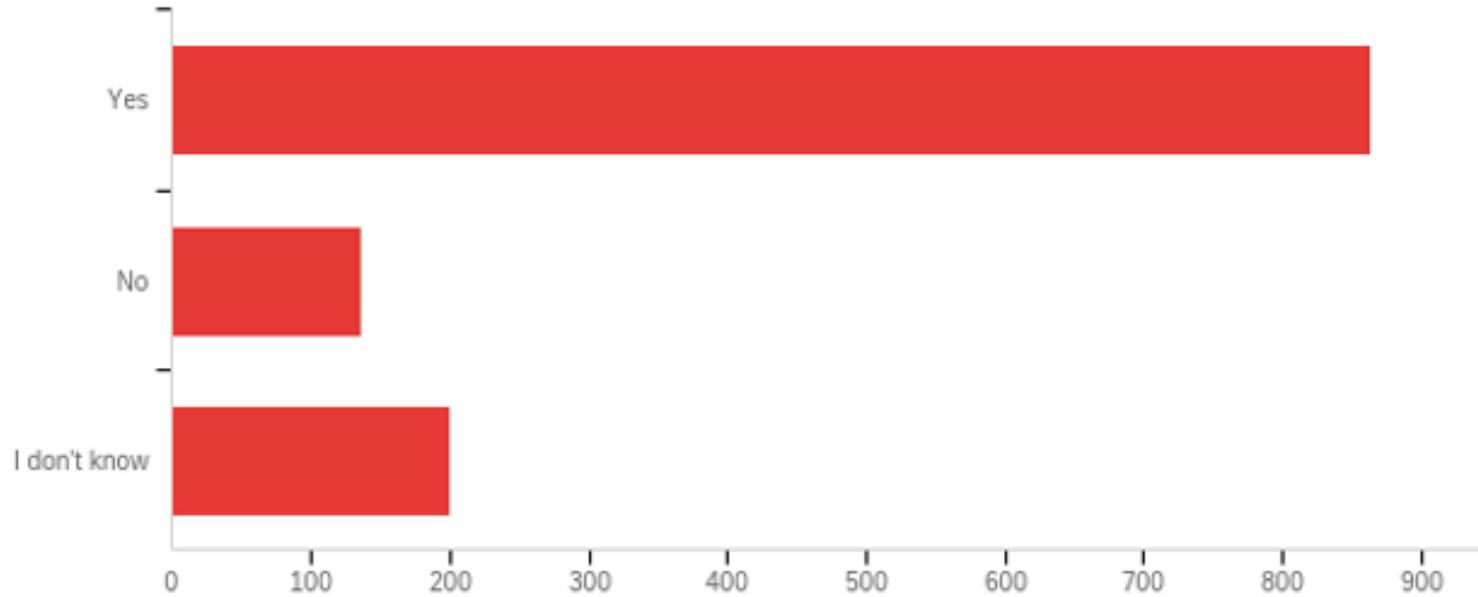
As a student, what do you feel are the greatest barriers for using technology for academic purposes? (Check all that apply)



Additional slide - Next

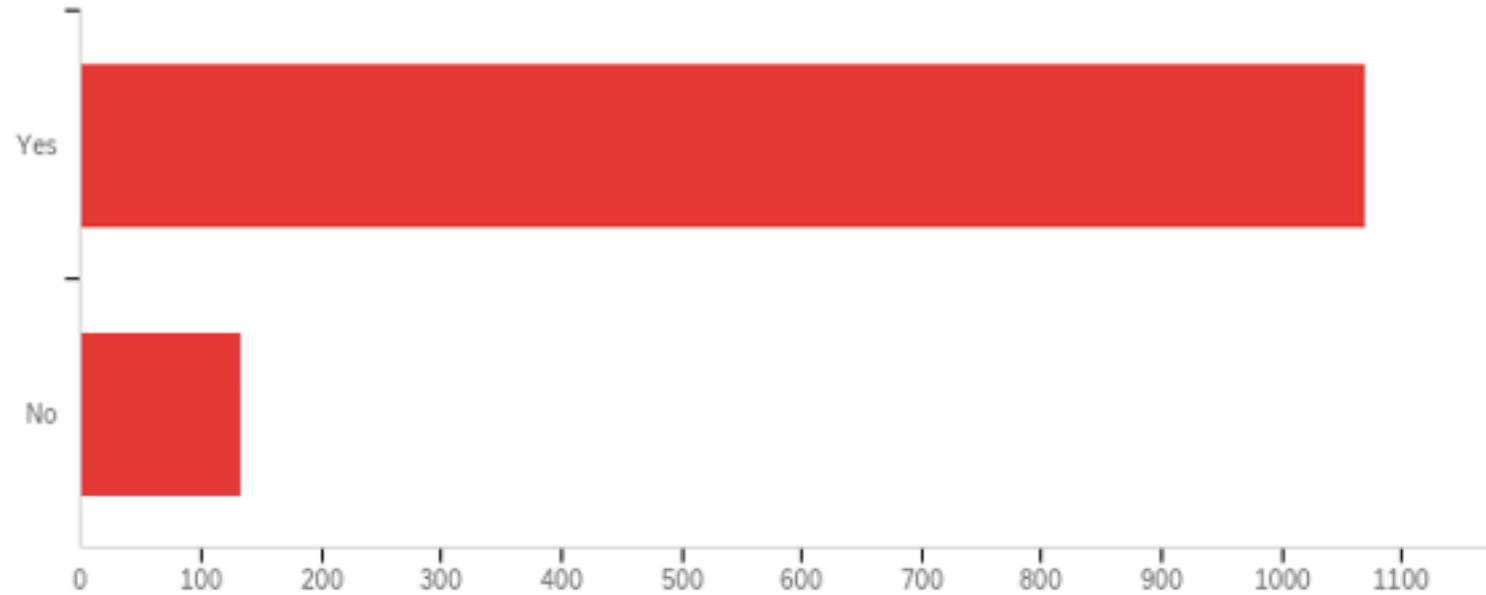
Answer	%	Count
Not enough time to use/learn the technology	12.91%	236
Not enough funds to purchase equipment/software you need	24.23%	443
Insufficient computing infrastructure (internet bandwidth/speed, online storage space, etc.)	10.01%	183
The university owns equipment/software you would like to use, but gaining access to the resources is difficult or inconvenient	12.09%	221
Not enough training or learning resources are offered for the technology that interests you	15.37%	281
Not enough campus staff to help you when you have problems with technology	7.33%	134
I am not interested in using technology	2.95%	54
I do not perceive any barriers to using technology	15.10%	276
Total	100%	1828

As a student, would you like to see instructors use more Open-Education Resources (OER) materials instead of standard published textbooks? "Open educational resources are freely accessible, openly licensed text, media, and other digital assets that are used for teaching, learning, and assessing as well as for research purposes."



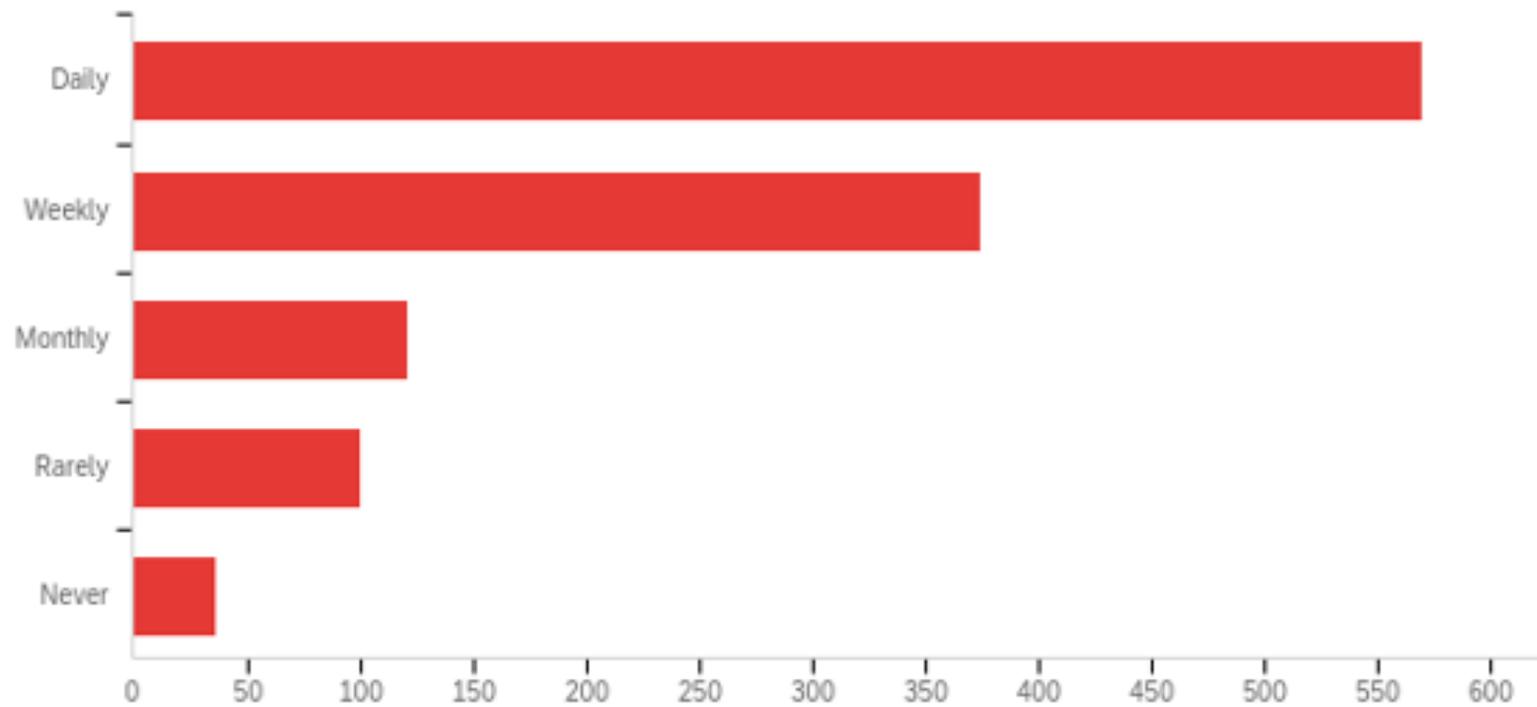
#	Answer	%	Count
1	Yes	72.00%	864
2	No	11.33%	136
3	I don't know	16.67%	200
	Total	100%	1200

Would you use a mobile app version of the SCSU website resources (such as D2L, e-services, etc.) if it was available?



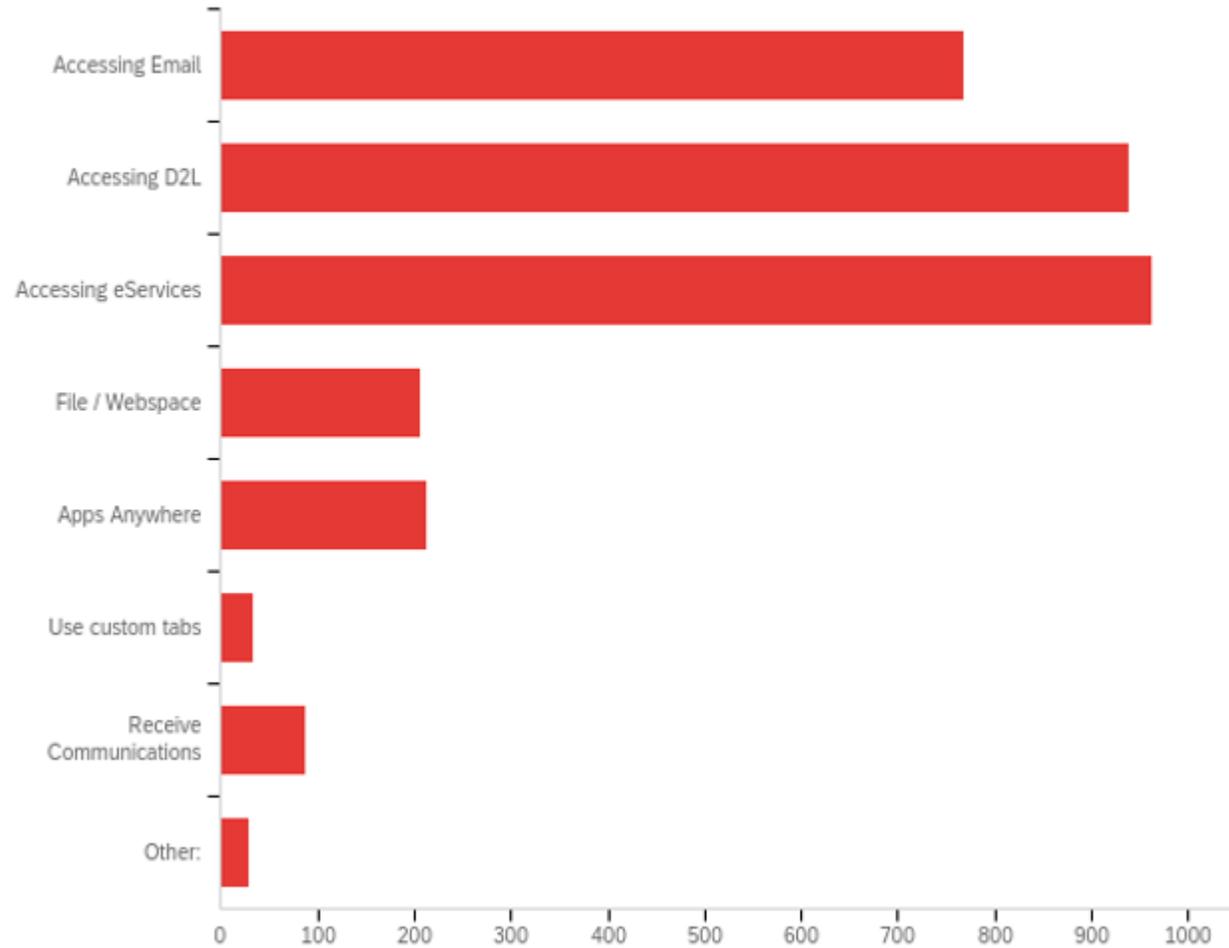
#	Answer	%	Count
1	Yes	88.86%	1069
2	No	11.14%	134
	Total	100%	1203

How often do you use myHuskyNet portal?



#	Answer	%	Count
1	Daily	47.38%	570
2	Weekly	31.09%	374
3	Monthly	10.06%	121
4	Rarely	8.40%	101
5	Never	3.08%	37
	Total	100%	1203

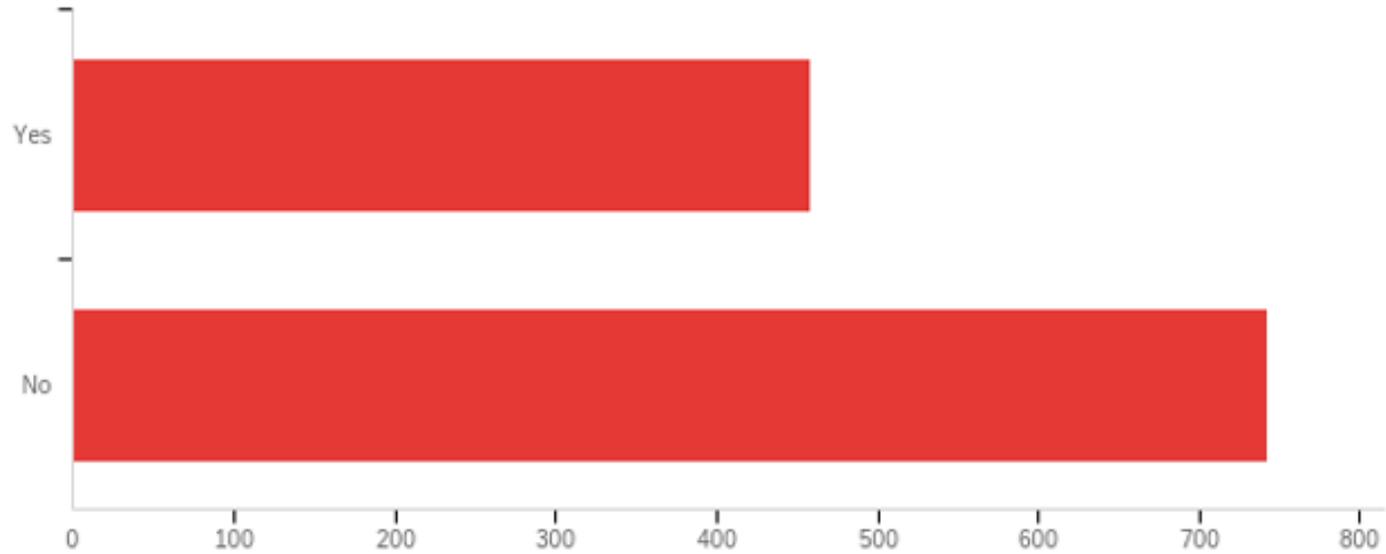
If you do go to myHuskyNet portal, what are the areas that you use (Please select all that apply):



Additional user responses with this question

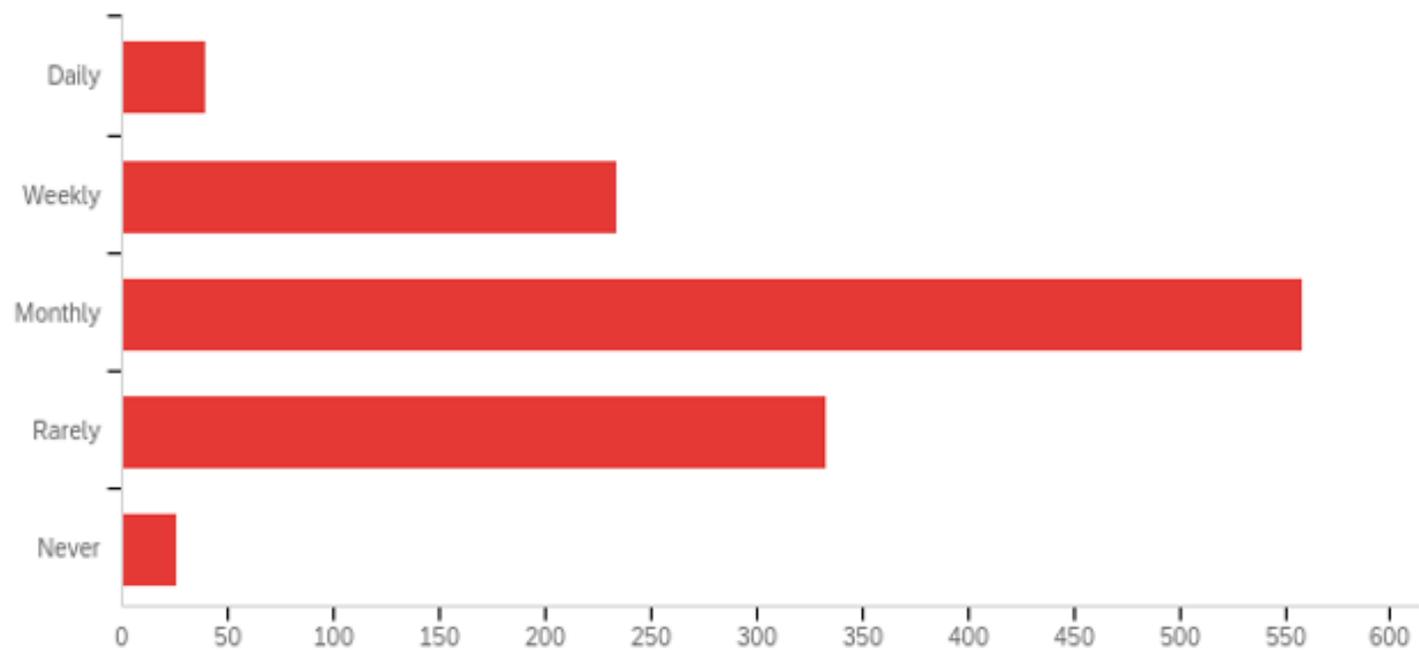
Answer	%	Count
Accessing Email	23.69%	768
Accessing D2L	28.96%	939
Accessing <u>eServices</u>	29.70%	963
File / <u>Webspace</u>	6.38%	207
Apps Anywhere	6.60%	214
Use custom tabs	1.05%	34
Receive Communications	2.71%	88
Other:	0.89%	29
Total	100%	3242

Would you prefer that your course textbook(s) be provided by the course for an additional fee in your tuition?



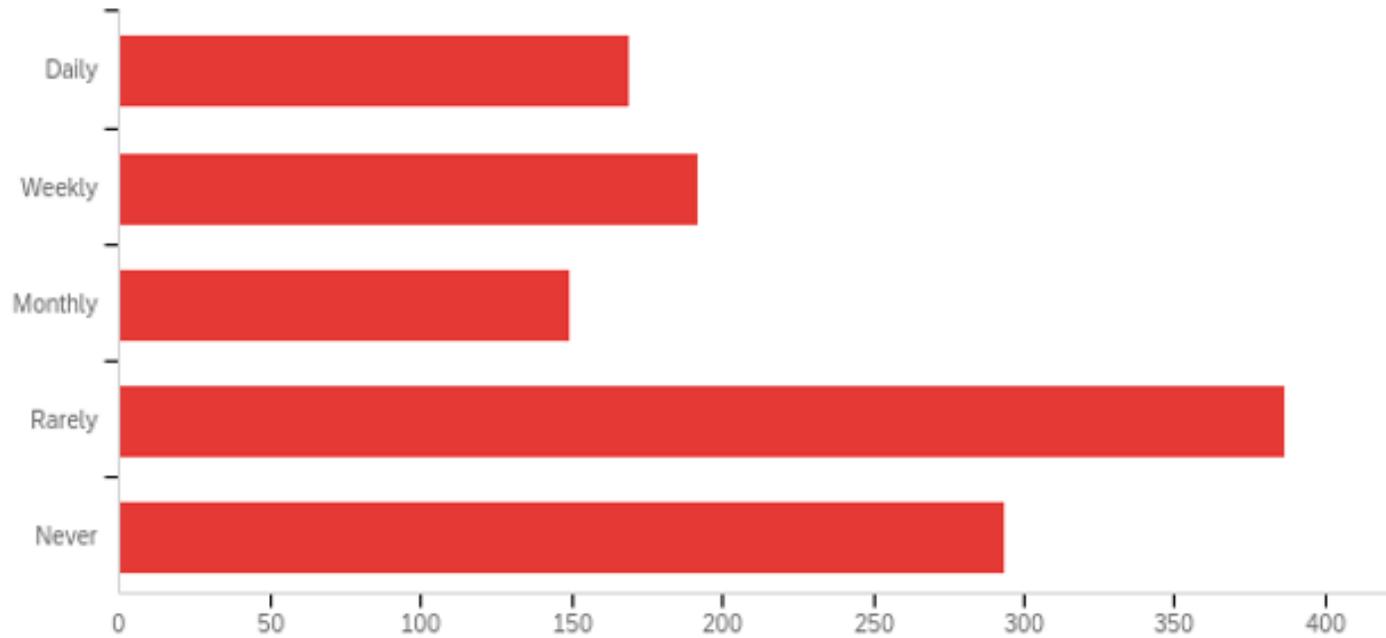
Answer	%	Count
Yes	38.22%	459
No	61.78%	742
Total	100%	1201

How often do you use Student Registration and Financial Services webpage?



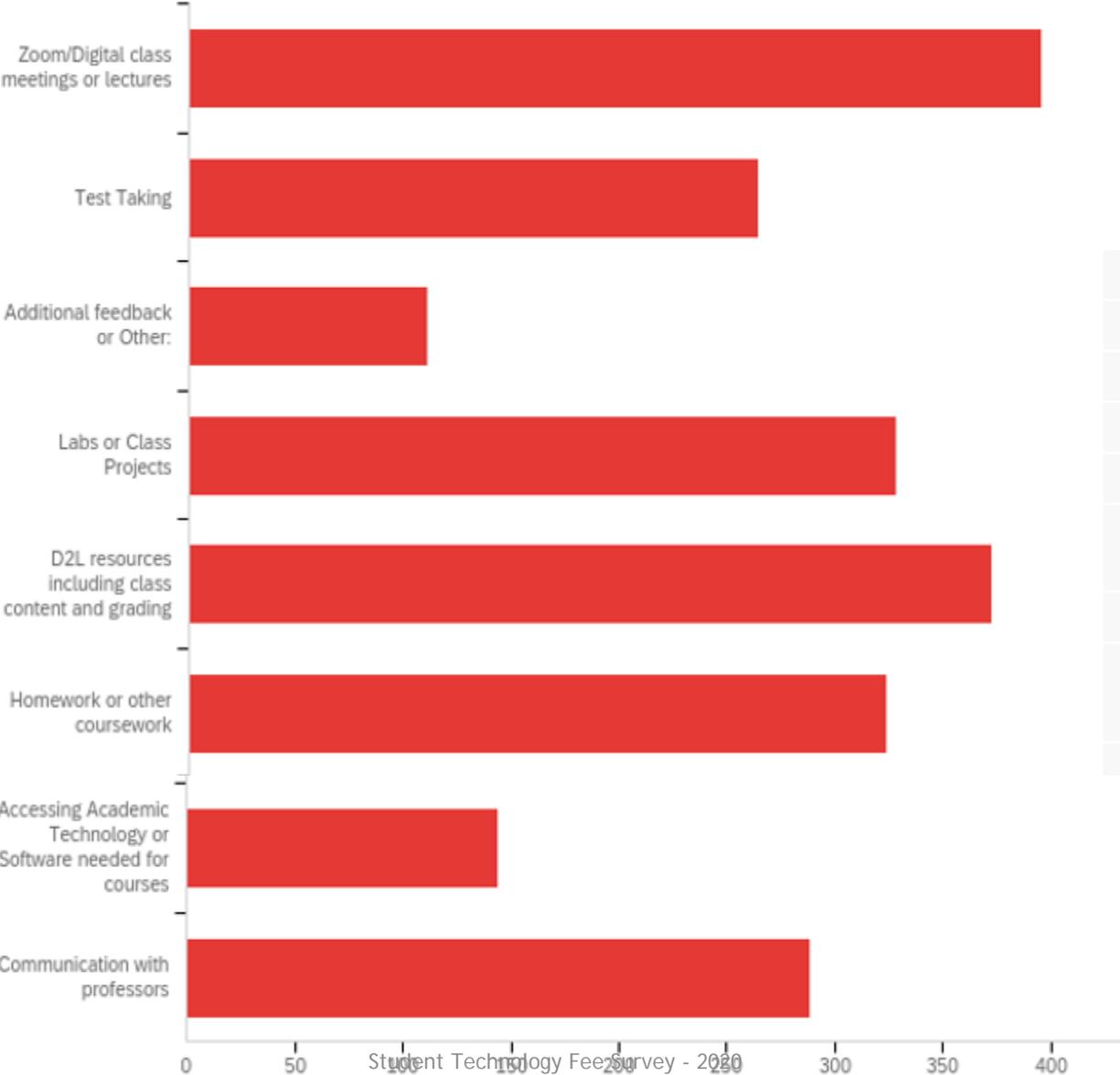
Answer	%	Count
Daily	3.27%	39
Weekly	19.65%	234
Monthly	46.94%	559
Rarely	27.96%	333
Never	2.18%	26
Total	100%	1191

How often do you use Current Students webpage?



Answer	%	Count
Daily	14.19%	169
Weekly	16.12%	192
Monthly	12.51%	149
Rarely	32.49%	387
Never	24.69%	294
Total	100%	1191

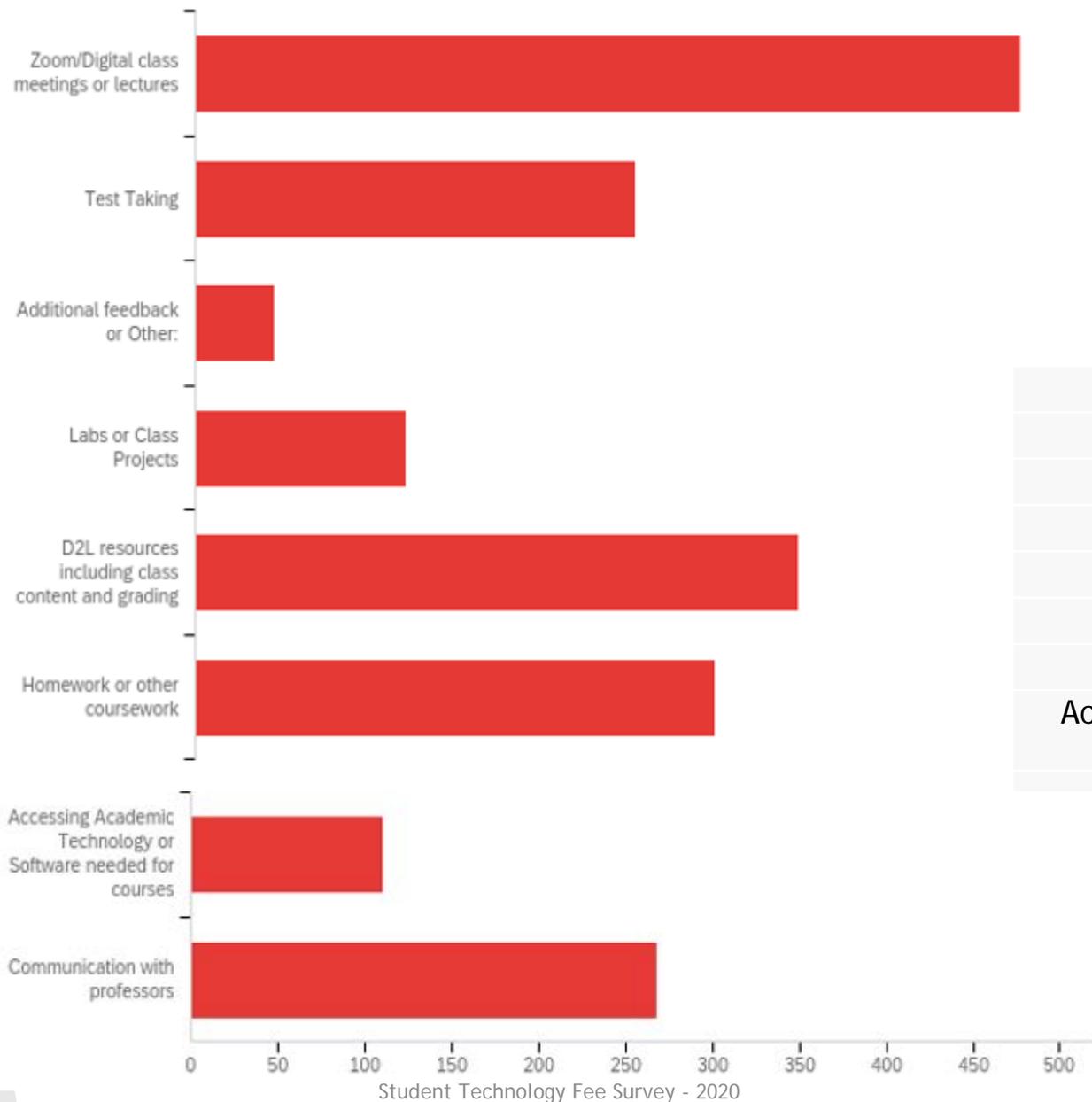
Many students have experienced changes to their course structures as a result of COVID-19. For these impacted courses what parts of the course delivery do you feel need to be improved on and how?



Additional user responses with this question

Answer	%	Count
Zoom/Digital class meetings or lectures	17.75%	395
Test Taking	11.87%	264
Additional feedback or Other:	4.94%	110
Labs or Class Projects	14.74%	328
D2L resources including class content and grading	16.72%	372
Homework or other coursework	14.52%	323
Accessing Academic Technology or Software needed for courses	6.47%	144
Communication with professors	12.99%	289
Total	100%	2225

For your courses that have been impacted by COVID-19 what parts of your courses do you feel have transitioned well and why?



Additional user responses with this question

Answer	%	Count
Zoom/Digital class meetings or lectures	24.77%	475
Test Taking	13.19%	253
Additional feedback or Other:	2.35%	45
Labs or Class Projects	6.31%	121
D2L resources including class content and grading	18.09%	347
Homework or other coursework	15.59%	299
Accessing Academic Technology or Software needed for courses	5.74%	110
Communication with professors	13.97%	268
Total	100%	1918

Open-ended questions with responses

|What services do you wish were easier to find when going to the stcloudstate.edu website?

|In terms of academic technology, is there anything that you think should be available to students that is currently not available (Leave blank if you have no response):

In terms of academic technology, is there anything that you think should be available to online students that is currently not available? |

If you have any additional feedback or comments regarding specific St. Cloud State technologies or technology services please list them below.|