

# NOVEMBER 2023

#### **ITS Newsletter Archives**

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

## HuskyTech Inventory Reduction Sale Nov. 6-9



With a focus on the future and sustainability, HuskyTech is discontinuing retail sales for personal devices and accessories and transforming the current "store" into an innovation and technology support hub. As a part of this important <a href="mailto:change">change</a>, HuskyTech is hosting its first major sale to reduce inventory from November 6-9, 2023.

Stop by Miller Center 102 during the sale to get technology devices and accessories – it's a great opportunity to get your shopping done early and support SCSU! Discounts are available on most items, including items that already include an educational discount.

HuskyTech will continue to provide department/University technology purchase support, as well as continue to provide exceptional technology support for students, faculty, staff and emeriti.

Stop by HuskyTech (MC 102) for full sale details or questions.

# IT Modernization Highlight: Inaugural Innovation Days Series



HuskyTech held its first Innovation Days event last month, featuring Todd Van Nurden, an SCSU alum who now works as a Principal Cloud Architect with Microsoft. Todd interacted with students, faculty and staff on a variety of topics surrounding artificial intelligence, especially generative AI (e.g. OpenAI, ChatGPT, Microsoft Bing.)

As a part of Innovation Days, and in partnership with several outstanding students, faculty and staff members, HuskyTech held an Open House for the broad campus community to explore modern and innovative technologies including

artificial intelligence, virtual reality and more. The Open House was very successful with over 100 Huskies stopping by during the event! There were several engaging conversations amongst students, faculty and staff about opportunities to leverage advanced technologies in higher education and professional careers.

Watch the <a href="HuskyTech page">HuskyTech page</a> for upcoming and future events!

#### IT Support Tip: Getting Someone's Attention in an Email with @Mentions



A tip from Microsoft: To help get someone's attention in an email message or a meeting invitation, you can type the @ symbol, followed by their name, in the body of the email message or meeting invitation. If you do this, not only will their name be highlighted in the message body or invitation details, but Outlook will automatically add them to the To line of the email or meeting invitation, and display the @ symbol next to the message in their Inbox.

### Try Microsoft OneDrive and its New Enhancements



All students, faculty and staff have access to OneDrive as a part of their SCSU Microsoft Office 365 license. OneDrive is a cloud-based service that allows you to store, protect and share files with others from any device you can access your Office 365 account on. Microsoft recently announced experience and security enhancements to the OneDrive service, making it a great time to move to OneDrive if you haven't already.

Faculty and staff new to OneDrive are encouraged to request time with a technician to setup their OneDrive and move necessary files from other file storage locations.

# IT Security Tip: Be Aware of Holiday Shopping & Charity Scams



The holiday shopping season is a prime opportunity for bad actors to take advantage of unsuspecting shoppers through fake websites, malicious emails and fake charities. Protect your personal data and money by spending through trusted sources only and ensuring your devices and accounts are updated and secured. Learn more about keeping yourself safe online through the <a href="Cybersecurity & Infrastructure">Cybersecurity & Infrastructure</a> <a href="Security Agency's holiday safety tips">Security Agency's holiday safety tips</a>.

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