

INFORMATION TECHNOLOGY SERVICES St. Cloud State University **EMPLOYEE NEWS & INFORMATION**

OCTOBER 2023

ITS Newsletter Archives

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

HuskyTech Changes Will Emphasize Innovation and Modern Support Solutions



HuskyTech is <u>undergoing changes</u> to create a modern environment that will support a bold and innovative University by nurturing innovation, collaboration and technological advancement.

Over the next three months, foundational steps will be taken to transition HuskyTech's physical location (Miller Center 102) from a walk-in support and retail environment into an "innovation hub" where the campus community will be encouraged to explore emerging technologies, engage in interdisciplinary projects, foster entrepreneurship and enhance technical skills.

In support of this transition, HuskyTech will emphasize our virtual technology support options and scheduled in-person appointments, and will discontinue technology sales for personal use.

October is Cybersecurity Awareness Month!



Don't "fall" for cyber attacks! October is <u>Cybersecurity</u> <u>Awareness Month</u>, so we will be sharing lots of information throughout the month to help make staying safe online easy.

Watch for emails, signage, social media, presentations and more with lots of cybersecurity tips and tricks! You can always learn more about cybersecurity at St. Cloud State, including advice for staying cybersafe, on our <u>Secure</u> <u>Computing webpage</u>.

Guide to Software Requests and IT Purchasing



You can now learn about key terminology, requirements and policies related to software purchasing and acquisition at SCSU through the <u>Knowledge Base</u>. There you'll find answers related to software security, protection of university data, accessibility considerations, avoiding duplicate software purchases, legal reviews and more!

Contact <u>software@stcloudstate.edu</u> for further questions.

IT Support Tip: Resetting StarID Password Online



Anyone with a StarID can reset their password through Minnesota State's StarID Self-Service website.

Detailed instructions for resetting or changing your password are available on the <u>SCSU Knowledge Base</u>!

IT Modernization Highlight: Adobe Express & Contract Offerings



Minnesota State recently entered a new contract with Adobe that includes access to modern Adobe services our campus community can use. Learn more about the features available in the <u>SCSU Knowledge Base</u>!

Faculty and staff should use their @minnstate.edu login credentials to access Adobe services (students should use @go.minnstate.edu credentials.) For help getting logged into Adobe, see detailed instructions in the <u>SCSU Knowledge</u> Base.

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