



[ITS Newsletter Archives](#)

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

ITS Excited to Support Spring Commencement



ITS is supporting St. Cloud State University's Spring Commencement and hooding ceremonies by engaging in the planning, coordination and participation in event activities. These important events recognize the culmination of our students' and campus's investment in learning, and we are honored to contribute to this meaningful day.

Congratulations to the graduating students, and to the faculty, staff and community members who have been a part of the journey!

IT Partnership Highlight: Esports



Exciting things are happening with [Esports](#) at St. Cloud State! In partnership with students, Atwood and Campus Recreation, ITS has recently launched an [SCSU Esports Discord community](#) (virtual messaging platform), added additional gaming capabilities in the Husky Esports Lounge, held successful tryouts for two Esports competitive teams and are planning multiple Esports summer camps. If you or any of your students want to get more involved in Esports, contact esports@stcloudstate.edu.

Technical Support Changes: Expanding Zone Coverage



To support the *It's Time* strategy and increase consistency in technology support experiences across campus, we are improving our technical support model through technician supervision shifts and slight support adjustments effective May 16th, 2022. Faculty and staff should not expect any immediate significant changes to the technical support currently received. More information and a list of primary technicians for academic and business units are available in the [Knowledge Base](#).

Start Preparing for Fall Semester Now



ITS encourages our faculty and staff to start planning for fall semester now for a more care-free summer. From a technology perspective, we recommend:

- Contacting [your technician](#) now if you will need new or renewed software for fall semester.
 - Testing and updating links in your electronic materials such as syllabi, D2L courses, webpages, etc.
 - [Letting us know of any technology problems](#) you experience at SCSU. It is never too early to report an issue.
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EDUCAUSE Top 10 IT Issues & Digital Transformation at SCSU



EDUCAUSE is a national association whose mission is to advance higher education through the use of information technology. Each year, they publish a [Top 10 list of IT issues critical to higher education](#). This year, their list focuses on:

- Shared Vision, Shared Strategy
- Student Success as Institutional Success
- The Sustainable Business Model

ITS is working with campus stakeholders to examine these critical issues as well as [digital transformation](#) efforts underway in higher education. Campus conversations are leading to exploration on how these national trends intersect with our *It's Time* strategy and where we might invest, reevaluate or take additional time to learn more. We look forward to sharing more with the campus community as these activities unfold.

IT Security Tip: Spot & Stop Messaging Attacks



Phishing attacks can occur through text messaging and through messaging apps. Messaging attacks use many of the same methods as email phishing attacks, but they can be even harder to spot because of the limited amount of information. For information, see the SANS Institute [online guide for spotting and stopping messaging attacks](#).

Thank You & Have a Great Summer!



The past year continued to demonstrate the need and opportunity to partner in supporting our students, faculty and staff. We are extremely grateful to our campus community for tremendous collaboration, encouragement and grace.

Our team will be here over summer to support our customers and prepare for an exciting 2022/2023 school year. Please contact [HuskyTech](#) for any technology support, service or sales needs. We also invite you to stay current on ITS happenings by following us on [Facebook](#), [Instagram](#) and [LinkedIn](#). We wish you all a fun and relaxing summer!

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