



[ITS Newsletter Archives](#)

*Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.*

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### IT Support for Trivia Weekend 2022



We are excited to support KVSC's annual Trivia Weekend again this year. Our team provides an e-commerce solution that allows participants to register and pay for their participation online. This improves past processes that required payments by mail or in-person for registration, and made it easier for KVSC to track and manage all registrations and payments.

Trivia Weekend is February 18-20, 2022. You can [learn more about Trivia Weekend and register online](#).

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### IT Partnership Highlight: Student Placement Software



ITS partnered with the College of Education and Learning Design to implement InPlace, a new student placement system. InPlace replaces a homegrown SharePoint site and offers an efficient and user-friendly service to support students working towards student teaching placement and clinic experiences. It is a complete student placement solution with tools to facilitate students requests for placement, coordination of assessment and placement, and management of students in work placements.

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### IT Security Tip: Do Not Use USB Drives from Unknown Sources

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According to the FBI, there have been [reports](#) of individuals receiving unexpected (and malware-infected) USB drives in the mail that appeared to come from known organizations (e.g. Amazon, the US Department of Health and Human Services). Avoid plugging unknown USB drives into computers, including unexpected USB drives that arrive through the mail. Use the [CISA's USB Cybersecurity Tip Sheet](#) for more information.

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## Keeping Your Technology Warm in Winter



Cold weather can damage technology including smartphones, laptops, tablets and more. According to [P.C. Richard & Son](#), cold weather may cause poor battery performance, screen issues, internal component errors and physical damage.

To help keep your devices safe during this chilly weather, we recommend checking out tips for [protecting your laptop \(and other devices\)](#) in cold weather.

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## Virtual Conferencing Tools Available



Zoom and Microsoft Teams are the video conferencing services offered at SCSU. [Zoom](#) offers the ability to require participants to verify their identity by logging into a meeting with their StarID credentials, and allows you to [customize the participant gallery \(tiles\)](#). [Microsoft Teams](#) allows you to quickly connect with a colleague or student, and is also built for collaboration.

If you would like help using Zoom or Teams, [let us know!](#)



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