



INFORMATION  
TECHNOLOGY SERVICES  
ST. CLOUD STATE UNIVERSITY

## EMPLOYEE NEWS & INFORMATION

# OCTOBER 2021

[ITS Newsletter Archives](#)

*Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.*

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### Technical Support Available



HuskyTech is available for any technology assistance needs, including support for the newly updated AppsAnywhere service, password resets, multi-factor authentication and more. You may contact HuskyTech by phone at (320) 308-7000, by email at [huskytech@stcloudstate.edu](mailto:huskytech@stcloudstate.edu), in-person in Miller Center 102, or online through [live chat](#) and the [customer service portal](#). Please reach out if you or your students need any help, and we hope you have a great rest of your semester!

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### Multi-Factor Authentication Project Update



St. Cloud State University is participating in a system-wide effort to enroll everyone within Minnesota State into multi-factor authentication for Office 365. The project began in 2019 and we anticipate completing this project by the end of November 2021. Individuals who are not currently enrolled in multi-factor authentication are encouraged to [self-enroll](#) as soon as possible so they can do so at a convenient time. More information is available on the [SCSU website](#) and [Knowledge Base](#).

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### Upcoming ITS Newsletter Changes



As of November 2021, the ITS Employee News & Information newsletter will come from the department's email address and will look slightly different. We enjoy sharing monthly IT-related information, updates and tips with you, and look forward to doing so through the Salesforce customer relationship management service, the same tool utilized by University Communications. Previous newsletters will continue to be made available on the [ITS Newsletters Archive page](#).

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## Cybersecurity Awareness Month



Don't get tricked by cyber-ghouls this October. Instead, treat yourself by participating in [Cybersecurity Awareness Month!](#) Now in its 18<sup>th</sup> year, Cybersecurity Awareness Month has continued to raise awareness about the importance of cybersecurity. Watch for more information throughout the month to help you “Do Your Part. #BeCyberSmart!”

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## NextGen Project Updates & Newsletter Subscription



We recommend [subscribing to the UpNext Newsletter](#) and bookmarking the [Friends of NextGen SharePoint site](#) for regular updates on Minnesota State's NextGen project. NextGen is the state-wide project to replace the Integrated Statewide Records System (ISRS). You can also reach out to the project team anytime at [NextGenERP@minnstate.edu](mailto:NextGenERP@minnstate.edu).

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## IT Support Tip: Signing into Adobe Creative Cloud



Are you being prompted to sign into Adobe, even when you're just trying to open a PDF? Faculty and staff can remove these prompts by signing into Adobe Creative Cloud using their [StarID@minnstate.edu](mailto:StarID@minnstate.edu). You may be prompted to verify your identify through [multi-factor authentication for Office 365](#) during the sign-in process, so you may need one of your trusted devices for multi-factor authentication readily available.

More information is available on the [Knowledge Base](#), including student instructions for signing into Adobe Creative Cloud.

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Contact [HuskyTech](#) for technical services, support and sales.



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