



INFORMATION
TECHNOLOGY SERVICES
ST. CLOUD STATE UNIVERSITY

EMPLOYEE NEWS & INFORMATION

JUNE 2021

[ITS Newsletter Archives](#)

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

Educational Technology Innovations Team



We are excited to announce the development of the new Educational Technology Innovations (ETI) team. This new team is dedicated to collaborating with the campus community to advance educational technology innovation. The team is a merger of a few former ITS teams, bringing together experts in audio visual, video conferencing, electronic classroom and academic technologies, as well as purchasing and procurement. For more information, please visit the [ITS Staff Page](#) or [submit a question](#). The ETI team looks forward to working with you!

IT Support for Incoming Students



ITS provides a variety of technology support and services to several campus units, incoming students and their families during Advising & Registration Days. A&R Days is an important opportunity for new students to experience the technology services our University has to offer, and we look forward to meeting our new Huskies!

Continuing to Adapt to COVID Circumstances



HuskyTech continues to monitor changing COVID circumstances and makes adjustments to follow University guidance to ensure our campus community's safety. Equipment in publicly accessible computer labs is cleaned regularly and we are seeking opportunities to expand and enhance touch-free services. The Full Husky Experience initiative will help guide planning for Fall 2021 as we consider changes needed for returning to campus, meeting student technology needs and more.

IT Security Tip: Prevent Unauthorized Phone “Porting”



If you are switching mobile carriers, you may want to consider keeping your phone number. According to [Clark](#), “A phone porting scam involves criminals knowing a few pieces of personal information about you and having your number “ported” to another service provider. If a scammer knows your phone number, name and other data, they can impersonate you by calling your mobile service provider and take total control of not only your phone — but in some cases your identity.”

D2L Brightspace Updates: Rubric Printing



To improve the user experience with [Rubrics](#) in D2L Brightspace, instructors and students can now print or download a PDF of rubrics when using a desktop browser. The feature may not be fully functional when using a mobile device or the Brightspace Pulse app. For more information about this change and other feature updates, see [Minnesota State’s D2L Brightspace May 2021 Update](#).

Contact [HuskyTech](#) for technical services, support and sales.



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