



[ITS Newsletter Archives](#)

*Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.*

### IT Project Prioritization Updates



We recently wrapped up our Project Portfolio Management (PPM) implementation project, which was the first phase of our TeamDynamix solution implementation. Now you can see ITS's [top prioritized projects](#), and a [dashboard with current project details and updates](#) anytime. You can also submit requests for [IT projects](#) and [enhancements](#) online.

We are currently working with campus leadership to prioritize projects for the remainder of FY21, with a focus on It's Time, Strategic Enrollment Management and critical operations. Stay tuned for future prioritized project updates!

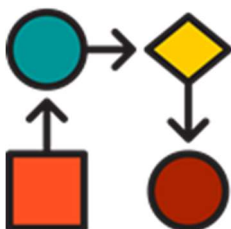
### IT Partnership Highlight: Mobile Printing for Students



In partnership with the Student Technology Fee Committee, ITS is implementing an on-campus mobile printing solution that will allow our students to securely print documents from a mobile device without having to log into a print release station. This new solution will be efficient, user-friendly and contactless.

Mobile printing will be available for students beginning Friday, November 13th. You can watch the [Labs, Classrooms & Printing page](#) for more information and instructions that will be available in early November.

### Digital Form Automation Update



ITS has completed the implementation of BP Logix's *Process Director*, a tool that will be used to develop and integrate online applications, forms, workflows and digital signatures.

In the effort to build a sustainable University and improve enrollment and retention at SCSU, Strategic Enrollment Management requests will be prioritized first. If you are interested in having forms or processes in your area digitized, you can [submit an online request](#).

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## Virtual Outages: Teaching the Pack



The increase in remote teaching and learning has thrust cloud-based services into the spotlight like never before. Historically, the cloud-based (online) services at SCSU are very reliable; however, an outage to one of these services can impact class or material delivery, schedule and communications.

We encourage faculty to proactively create a backup plan for course delivery in the event of a service outage; such as directing students to online materials in place of a synchronous meeting, creating recordings or podcasts of lectures, and identifying alternative communication and material delivery options. Online resources are available through [Minnesota State](#) and [SCSU](#). You can also contact [att@stcloudstate.edu](mailto:att@stcloudstate.edu) for questions or assistance to meet your individual course needs.

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## IT Security Tip: Holiday Shopping



The holiday shopping season is fast approaching! With COVID-19 protocols still in place, this year could be record year for online sales; which could very well include an increase in online scammers attempting to trick buyers into paying for goods they won't receive and/or obtaining their personal information for financial gain.

Protect yourself through basic online security efforts such as keeping your devices updated, using secure Wi-Fi and enabling multi-factor authentication whenever possible. We also encourage you to check out the National Cybersecurity Alliance's [safe holiday shopping guide](#).

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Contact [HuskyTech](#) for technical services, support and sales.



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