



INFORMATION
TECHNOLOGY SERVICES
ST. CLOUD STATE UNIVERSITY

EMPLOYEE NEWS & INFORMATION

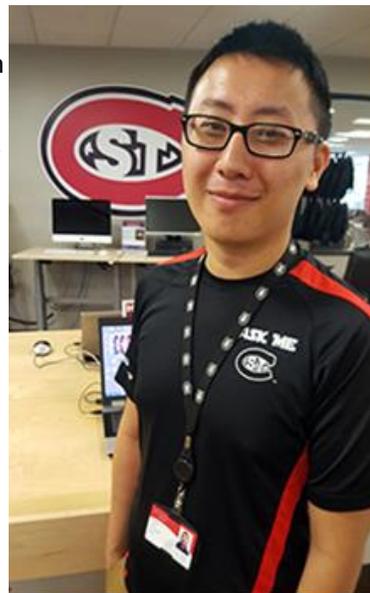
August 2017

<http://www.stcloudstate.edu/its>

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

Technician Identification

All ITS staff will be wearing their [Campus Card](#) as official identification. Please look for the 'IT Services' designation if a technician comes to work on your computer. ITS/HuskyTech student workers will have their Campus Card on a lanyard and wear a HuskyTech shirt while they are in their student employee role.



Apple Device Management Enhancement



Recently ITS acquired the [Jamf Pro](#) service for SCSU from Jamf, a Minnesota company, that specializes in Apple device management. With this service we expect improved efficiencies and greater self-support while supporting campus innovation. This service will allow us to more consistently maintain configurations, device and software application updates and security on university-owned Apple devices. Faculty and staff can look forward to shorter times to issue resolution as well as fewer issues to resolve.

New HP Desktops Available

The new HP Elite Desk 800 G3 desktops are here and available to purchase in HuskyTech. HP has stopped making the popular G2 model and while there will be a slight cost increase for the newer model, we are happy to offer the G3 at a price well under retail value.

If you are interested in seeing the new desktops or other devices, such as available laptops, please visit HuskyTech. To purchase for personal use, consult with the friendly HuskyTech staff. Please consult with your campus or college technician to purchase computers for department use.

Did you know?

IT Support Tip



We want to ensure your workstation, labs and classrooms are operating effectively to ensure a successful start to the semester. If you are aware of any problems, please let us know!

HuskyTech is available at (320) 308-7000, at huskytech@stcloudstate.edu or you can submit a request through the [technical request form](#).



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