



[ITS Newsletter Archives](#)

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

Get "100 Grand" For Turning In Old Technology in October



Old and unused technology poses a security risk, makes it challenging to maintain inventory records and increases maintenance time and costs for the equipment.

During the month of October, we are asking faculty and staff to turn in their "dead" university-owned technology. If you have old or unused technology that was purchased by St. Cloud State, turn it in by dropping it off in [HuskyTech](#) or [scheduling time with a technician](#). ITS will give you a 100 Grand candy bar as a thank you from our team. Although our big push is during October, you can turn in old or unused technology any time.

October is Cybersecurity Awareness Month



Don't "fall" for cyber attacks! October is [Cybersecurity Awareness Month](#), so we will be sharing lots of information throughout the month to help make staying safe online easy.

Watch for emails, signage, social media, presentations and more with lots of cybersecurity tips and tricks! You can always learn more about cybersecurity at St. Cloud State, including advice for staying cybersafe, on our [Secure Computing](#) webpage.

IT Support Tip: Use Customer Service Portal for Efficient IT Help



St. Cloud State's customer service portal offers a 24/7 searchable [Knowledge Base](#) with answers to hundreds of technology questions. If you cannot find the answer you are seeking in the Knowledge Base, you can [submit a ticket](#) to ask a question or request help. When you submit a ticket through the customer service portal (versus contacting an individual team member), multiple members of our team are notified, which helps ensure prompt assistance when members of our team are unavailable due to projects, leave or employment transitions.

IT Partnership Highlight: HBNHC Audio Visual Upgrades



ITS recently partnered with Athletics, Facilities Management and University Advancement to improve the audio and visual experience in the [Herb Brooks National Hockey Center](#). When you cheer on the Huskies during home hockey games this season, check out the 12 new video boards to show game highlights and a new sound system for better coverage over the seats and ice. Go, Huskies!

IT Partnership Highlight: Husky Esports Lounge @ Atwood Upgrades



ITS continues to partner with Atwood, Campus Recreation, Herberger Business School, Residential Life and others across campus to build a unique, distinguished and inclusive [Esports program](#). A recent focus for this important initiative has been enhancing the [Husky Esports Lounge @ Atwood](#), which serves as a popular hub for casual and competitive gamers alike. Recent upgrades include new gaming equipment, additional games, and two adjustable tables that create a more personalized and inclusive gaming experience.

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