http://www.stcloudstate.edu/its

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

Simplified Access to Wi-Fi for SCSU Visitors

All campus visitors will soon have a simple way to get internet access while on campus. The SCSU_Public network will be available in all buildings at our St. Cloud, Plymouth and Alnwick campuses and the Minnesota Highway Safety & Research Center effective 12/18/2017. Faculty and staff will no longer have to request special access for events or sponsor your visitors to create special guest accounts. Important visitors such as prospective students and alumni will also be able to enjoy use of our Wi-Fi network more easily.

Winter Break Hours

HuskyTech and Campus Card will be available at the following times December 18th – January 5th

HuskyTech Store/HelpDesk & Campus Card
Monday – Friday   8:00 AM – 4:00 PM
Saturday – Sunday   Closed

HuskyTech Call Center
Monday – Friday   7:30 AM – 4:30 PM
Saturday – Sunday   Closed

Captioning Available in Kaltura MediaSpace

Kaltura MediaSpace is a cloud-based web service available to faculty, staff and students that converts and distributes video, audio and other media formats. Think of it as St. Cloud State's "YouTube" that you can use to provide audio and video curricular materials for your courses. MediaSpace also comes with Kaltura REACH, a free automated speech recognition (ASR) machine-based captioning service. The captions can be edited within the video for quick review and adjustments. Captions are helpful not only for deaf and hearing-impaired students, but also aids in the retention of material when audio is muffled, speakers have accents, the environment is sound sensitive or technical terms are used. It benefits students who speak languages other than English and students who have learning disabilities. To help increase the academic success of your students, in addition to meeting St. Cloud State University and Minnesota State policies and complying with federal laws, please consider adding captioned video or transcribed audio to your spring class material.. Login to MediaSpace using your StarID or contact D2L@stcloudstate.edu to find out more!

IT Maintenance and Upgrades over Winter Break

ITS works hard to provide IT systems availability at critical times to ensure our University can use valuable technology tools to successfully engage students, campus and our community. We schedule much of our IT systems maintenance and upgrades during academic break times to prevent significant disruption to our students and faculty. Please be aware that we will be performing maintenance and upgrades over the upcoming winter break to keep our 200+ servers and 4,500+ workstations running smoothly. These updates are applied to keep the information on these systems secure from hostile attacks and corruption, as well as enable the equipment to continue handling the daily workload. While we expect minimal impact during winter break maintenance, we will communicate any specifics that will affect your use of SCSU IT systems during this time.

IT Support Tip

"An unreported problem is an unresolved problem."

We want to ensure the technical equipment on campus is operating effectively for a successful close to fall semester and spring semester startup. It's never too early to report known issues in labs, classrooms or your individual workstation. If you are aware of any problems, please let us know. We're happy to help!

HuskyTech is available at (320) 308-7000 or huskytech@stcloudstate.edu.

Did you know?

You can save time by quickly and easily importing your D2L Brightspace Gradebook into ISRS/E-Services in just two steps! Instructions are available via FAQ 1619: How to set up D2L Brightspace gradebook to import into ISRS.

If you need further assistance, please contact D2L@stcloudstate.edu.

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