



# ST. CLOUD STATE UNIVERSITY

## STUDENT COMPLAINT CONCERNING FACULTY POLICY

**TYPE OF POLICY:** Academic Policy

**TITLE:** Student Complaints Concerning Faculty Policy

**EFFECTIVE DATE:** January 7, 2013

**PREVIOUS UPDATE:** N/A

**RESPONSIBLE UNIVERSITY OFFICER:** Provost and Vice President for Academic Affairs

**POLICY OWNER:** Office of Academic Affairs

**POLICY CONTACT:** Office of Academic Affairs

**REASON FOR POLICY:**

St. Cloud State University is committed to addressing student complaints regarding faculty conduct fairly and expeditiously. These complaints can often be based upon misunderstandings between students and faculty. Thus, whenever possible, it is best to resolve them informally. It is important that anyone involved in a student complaint understands that the procedure is neither a judicial nor a disciplinary process.

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**POLICY LANGUAGE:**

This policy applies to all complaints involving faculty that are not covered by an existing University policy and procedure.

- Complaints concerning the assignment of grades are to be addressed using the University Grade Appeals Policy/Procedure.
- Complaints involving allegations of racial or sexual harassment or discrimination in violation of law or regulations of the Minnesota State Colleges and Universities (MnSCU) board should be brought to the attention of the Office for Institutional Equity and Access (<http://www.stcloudstate.edu/oea/>).
- Complaints about other University staff (non-faculty) should be brought to the attention of the supervisor of that staff member or Human Resources.

All other complaints involving faculty are to be addressed according to the Procedure for Handling Student Complaints about Faculty.



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### REVISIONS:

April 21, 2014: Policy and Procedure separated and reformatted to fit standardized document format.

April 13, 2015: Title of Office of Institutional Equity and Access and associated hyperlink updated.