



## ACE SUSPENSION APPEAL PROCESS

ACE suspension appeals will be done via Zoom. Appointments are scheduled for 45 minute blocks. In most cases, students will know the appeal decision during the appointment.

Students should prepare for their appeal by giving consideration to the following questions that will be discussed in the appeal meeting:

- Please explain what occurred during fall semester that led you to this appeal. Provide specific examples of challenges/struggles that you may have encountered. And describe what actions have you taken, or behaviors have you changed, in response to those challenges?
- What can you count as some successes from this semester? How will you build upon these successes if granted permission to return for spring?
- Please identify what support and/or resources you have to help you academically and personally, both on- and off-campus.
- What motivates you to pursue a bachelor's degree?
- What did you learn about yourself and about college this semester?

***While students will not be asked to provide prepared answers to these questions, preparation and time devoted to thinking about your answers to these questions in advance will lead to a more productive conversations about next steps.***

***Also, consider including documentation that supports any extenuating circumstances you believe impacted your ability to be successful.***

**Note** that all outstanding holds (business office holds, student conduct holds, etc.) must be resolved before students will be allowed to continue at SCSU for Spring 2022.

### **If approved:**

- Students must register for COLL 199, our academic coaching course. This course is 1 credit. Students will meet weekly (in a group or individually with their coach) throughout the semester to work on goals set by students in their appeal meeting and in the initial coaching appointment. Your assigned coach will reach out via your HuskyNet email no later than the first week of classes in your next enrolled semester.
- Students will need to adjust their spring schedules to re-register for COLL 150 and/or 110 as needed for repeat.
- During your appeal appointment, we will create a success plan and discuss the requirements of ACE probation for Spring 2022, including but not limited to regular appointments with an ACE academic coach and grade checks. In preparation for that conversation, please also prepare the Personal Success Plan document found here: [Personal Success Plan](#).

### **If denied:**

- Students whose appeals are denied may have the opportunity to pursue enrollment through a local community college. Admission and registration deadlines may vary, so please do not delay if you intend to pursue this avenue.

- Financial Aid will be notified that you are no longer attending SCSU and we can provide assistance, if needed, in ending your housing contract with Residential Life at SCSU.

- We will help you to drop Spring 2022 courses from your schedule and a hold will be placed upon your registration account. You will need to sit out spring semester and can appeal to return for Fall 2022 after March 1.

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**Frequently Asked Questions:**

***Can I bring a family member to the appeal?***

You may have a family member to support you, but your appeal interview will be you and your appeal advisor only. Family members are welcome to be part of the conversation where we address the suspension appeal decision and make a plan moving forward, if you wish.

***What if my grades change?***

If an instructor changes a posted grade and your GPA improves, or a grade in COLL 150/110 improves to a C or above, **please contact our office at [ace@stcloudstate.edu](mailto:ace@stcloudstate.edu) and we will recalculate your status.** This suspension email is coming based on information in our system today. For example, if you currently have an "I" or Incomplete grade and it changes to a C or higher, you may no longer be suspended.

***I live far from St Cloud and can't make it there for the interview. Can I still appeal?***

Yes. We are able to accommodate video appeal appointments from students who live out of the area or who do not have access to transportation. If you do not have a home computer, we recommend you contact your local library or other site to inquire about using public computers for virtual meetings via Zoom.

***If I am suspended from ACE, does that mean I'm suspended from SCSU?***

Yes. Students who are suspended from the ACE program are not allowed to return for the next semester unless they appeal their suspension and are allowed the opportunity to return. This suspension takes precedence over other notifications you may receive.

Because the ACE suspension criteria includes students who have not maintained Satisfactory Academic Progress, many students who are suspended from the ACE Program are also on "Academic Warning" and "Financial Aid Warning" with SCSU. This means you will also be notified of these statuses by the Office of Academic Appeals and Probation and the Office of Financial Aid, respectively. It is important that you first work with the ACE Program. As part of your ACE appeal process, we will help you create a success plan which will be an important part of your Academic Warning semester.

To remain in good standing with the University and continue to have access to financial aid, students will need to follow all SCSU guidelines and expectations as set forth in the [Satisfactory Academic Progress Policy](#).

***Who will my appeal be with?***

ACE suspension appeals are conducted by Dr. Metzger, the director of the ACE Program, though during peak times, appeals may be assigned to academic advisors who work with the ACE program from Advising and Student Transitions.