



[ITS Newsletter Archives](#)

*Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.*

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### IT Support for Spring Convocation



ITS provided technical coordination for Convocation events and helped host sessions about key technology services that support teaching and learning at St. Cloud State such as [D2L Brightspace](#) and [tutor.com](#).

If you are in need of technology support to make it a great semester, contact [HuskyTech!](#)

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### Zoom Phone Implementation Update



Zoom Phone, a modern, cloud-based and feature-rich system, will be implemented throughout St. Cloud State by the end of June 2023. We are currently moving a select group of volunteers to Zoom Phone and will review lessons learned to ensure a smooth transition for the rest of campus.

You can learn more about the [Zoom Phone Project](#) on the St. Cloud State website. If you missed one of our open sessions, we encourage you to watch a [recording](#) for more information and a demo.

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### Monthly IT Modernization Highlight



Modernizing technology services is critical to support the University's It's Time strategy and uphold our institutional mission to prepare our students for life, work and citizenship in the twenty-first century. Each month in 2023, we'll share highlights about technology modernization activities.

**MyHuskyNet Portal:** The [MyHuskyNet portal](#), a tool offering students a single channel to easily access links and information important to their education, was recently moved to a modern platform with enhanced security features such

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as Office 365 multi-factor authentication and Microsoft-led updates. The new portal also offers a new look-and-feel prioritizing the services that are important for Huskies today.

**ISE Authentication:** St. Cloud State is implementing Cisco Identity Services Engine (ISE) Authentication to improve the security and user experience for people connecting via ethernet to our network. ISE Authentication creates a more efficient authentication process by allowing people to use StarID credentials to access the network without having to register devices.

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### Tips for Improving Computer Functionality



Regularly updating and restarting your devices improves their functionality. Employees should review and complete needed updates for University-issued computers through the [Software Center](#) (Windows computers) or [SCSU Self-Service](#) (Mac computers).

Need help updating your computer? Contact [HuskyTech!](#)

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### IT Security Tip: Participate in Data Privacy Week (January 22-28, 2023)



[Data Privacy Week](#) is an international effort to empower individuals and business to respect privacy, safeguard data and enable trust. It serves as a great reminder to take steps to protect personal information [and](#) manage privacy settings across devices and applications.

See the National Cybersecurity Alliance's website for tips on [protecting your personal information](#) and managing your [privacy settings](#).

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