

INFORMATION TECHNOLOGY SERVICES St. Cloud State University **EMPLOYEE NEWS & INFORMATION**

FEBRUARY 2023

ITS Newsletter Archives

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

IT Partnership Highlight: Best Buy After Dark Esports Event



The enthusiasm for esports in Central Minnesota is growing. Over 300 local community members, primarily middle-school through college-age students, participated in St. Cloud State University's <u>esports event at Best Buy</u> on January 21st. Attendees enjoyed networking, gaming, virtual reality, prizes and lots of food. We thank Best Buy for their partnership in hosting the event and for bringing Microsoft and Meta experts onsite. We also thank our team and campus partners who assisted in marketing and running the event, and Campus Recreation for running a shuttle bus between Atwood and Best Buy.

We are excited to continue marketing our institution's <u>esports opportunities</u> to the larger community. Watch for details about our next Best Buy After Dark event, anticipated later this spring semester.

IT Security Tip: Love Your Computer



February is the month of love, and we encourage you to love your computer with proper <u>cleaning</u>, <u>maintenance</u> and removal of unnecessary files to free up storage space. Give your <u>Windows</u> or <u>Mac</u> system what it really wants for Valentines Day - *software updates*.

A little extra care and attention will leave your computer more functional and secure... and loved.

IT Modernization Highlights



Computer Registration System Updates

IT oversees the systems and processes that allow people to access St. Cloud State University's institutional resources through our networks. We have recently made strategic investments to modernize key systems associated with connecting devices, which is essential to mitigate risk while improving our campus community's experience while using our network.

Zoom Phones

St. Cloud State is implementing a modern phone solution, <u>Zoom Phone</u>, that brings more value to the campus community, reduces technical and security risk, and creates a financially sustainable phone system model.

The Zoom Phone service is replacing outdated equipment and software that is no longer supported by the vendor. In addition to technical challenges and related business risks, maintaining an antiquated system was increasingly costly.

Changes to the Qualtrics Interface



To improve the customer experience, including easier collaboration and sharing, Qualtrics has redesigned their Library user interface. Qualtrics encourages users to take this opportunity to clean up and organize their libraries. If you are a Qualtrics user, consider learning more about these changes and cleaning up your library on the <u>Qualtrics</u> support page.

Contact St. Cloud State's Assessment Office for questions.

Did You Know: US Presidents and Technology



Celebrate President's Day this month by learning about the first <u>computers</u> and <u>digital communications</u> in the White House!

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