

FEBRUARY 2021

ITS Newsletter Archives

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

ITS Annual Report FY20



INFORMATION
TECHNOLOGY SERVICES
St. CLOUD STATE UNIVERSITY

ITS is excited to share the <u>FY20 ITS Annual Report</u>, which highlights key accomplishments from the last fiscal year.

2020 was undeniably challenging and required broad responsiveness to our entire campus community throughout the COVID-19 pandemic. Additionally, we were honored to continue partnerships with campus to support "It's Time" and other critical initiatives, and look forward to continuing this important work in FY21.

IT Partnership Highlight: Trivia



ITS is assisting KVSC with their annual <u>Trivia Weekend</u>, a long-standing trivia-packed local tradition. Our team is providing software and support for <u>merchandise sales and team registration</u>. Trivia Weekend begins at 6 p.m. on Friday, February 12th with registration due by 3 p.m. the same day. Contact <u>KVSC</u> for more info!

Microsoft Office: Cortana Daily Briefings



Microsoft recently introduced a new Cortana tool which sends daily briefing messages to help individuals focus and organize their work day. This feature analyzes your Outlook messages and calendar, as well as your activity within Microsoft Teams and SharePoint, to provide reminders and suggestions specific to you. If you do not want to receive these emails, select "Unsubscribe" in the footer of the email or unsubscribe online. For more information, see Microsoft's FAQs about this service.

IT Security Tip: Prevent Credential Stuffing



"Credential stuffing" is a cyberattack in which credentials obtained from a data breach on one service are used to attempt to log in to another unrelated service. To prevent credential stuffing, use strong and unique passwords for every service (a <u>password manager</u> may help), and enable multi-factor authentication whenever possible (including <u>MFA for SCSU Microsoft Office 365</u>).

IT Support Tip: Bookmark SCSU TeamDynamix Portal



TeamDynamix is one of many ways to get in touch with the SCSU IT team. The TeamDynamix portal offers hundreds of HuskyTech articles containing technology information, instructions and tips. You can also use TeamDynamix to report technology issues, request service and chat live with IT support. Bookmark https://services.stcloudstate.edu/TDClient for quick access to technology help anytime.

Contact <u>HuskyTech</u> for technical services, support and sales.



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