

INFORMATION TECHNOLOGY SERVICES St. Cloud State University

EMPLOYEE NEWS & INFORMATION JUNE 2020

ITS Newsletter Archives

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

New IT Project Page



We are excited to announce the new <u>IT Project Dashboard</u>, which lists the current campus-wide projects and their statuses. This new dashboard is a part of the TeamDynamix tool implementation for IT project portfolio management. Eventually, TeamDynamix will serve as the solution for all IT requests, and we will continue to share updates.

For more information, contact PMO@stcloudstate.edu.

SCSU Backgrounds for Virtual Meetings



SCSU-branded virtual backgrounds are available for faculty, staff and students to use in virtual meetings, such as Zoom and Microsoft Teams. Login to <u>SharePoint</u> to access these backgrounds, and contact <u>huskytech@stcloudstate.edu</u> if you need assistance.

The ability to use virtual backgrounds is often dependent on technology requirements set by the service you are using and may not be available for all users. More information about these services is available on the <u>Zoom website</u> and our <u>Microsoft Teams knowledge base article</u>.

IT Security Tip: Avoid Work-From-Home Scams



There is an increase in the number of work-from-home scams due to the pandemic layoffs; many offering a significant amount of money for minimal time and effort. It may sound like a great deal, but these scams are often run by criminals attempting to con victims or use their victims for money laundering. If you get a suspicious email, do not give out any personal information, forward the email to <u>phishing@stcloudstate.edu</u> and delete the email. You are encouraged to share this information with your family and friends.

See <u>KnowBe4's Security Awareness Training Blog</u> (our source for this article), or contact <u>ITSecurity@stcloudstate.edu</u> for more information.

IT Fun Fact: Business Continuity and Remote Access



IT has been planning for business continuity, specifically direct/remote access, for over a year. The COVID-19 pandemic thrust our planning into action, and in a short amount of time we increased resources to allow AppsAnywhere to handle more users and built a remote desktop "farm" to boost remote capabilities for our campus community. We are continuing to explore how to further expand remote capabilities. If you have any remote needs not yet addressed, please contact HuskyTech.

100+ Digital Higher Education Resources during COVID-19



University Business, a digital magazine about education, has published a list of many free Higher Education resources during the coronavirus pandemic, including digital resources in the areas of:

- Health and Wellness
- Curriculum and Instruction
- Tutoring, Research and Career Readiness
- Communications, Operations and Security

The list is available on the University Business website.

Contact <u>HuskyTech</u> for technical services, support and sales.



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