

JANUARY 2019

http://www.stcloudstate.edu/its

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

Spring Convocation 2019

Please join us during convocation week for activities related to Information Technology Services, including:

- Accessibility is Everyone's Responsibility: From Accommodations to Accessibility (through partnership with Student Accessibility Services)
- Drop-in sessions with the Academic Technologies Team
- HuskyTech at the Resource Fair

We are excited to bring you these opportunities through an ongoing partnership with the Center for Excellence in Teaching and Learning. For more information, see the Spring Convocation 2019 Schedule.



Voicemail Upgrade

A new voicemail system is being implemented soon and will allow our campus community to maintain use of the features we currently enjoy, as well as a host of additional new or enhanced features. During and after the migration, users will still have access to existing voicemails. Please look forward to further communications, including information on accessing training videos and user guides for the new voicemail system.



Education Classroom Upgrade

ITS partnered with the School of Education to modernize EB A122, converting it into an active learning space that provides hands-on learning opportunities for students and faculty. Our Audio Visual Team coordinated the installation of new integrated technology that includes LCD touchscreens, displays and improved wireless presentation capabilities. The Active Learning Center will be utilized to assist faculty members with emerging active learning strategies to allow more of our teacher candidates the opportunity for engaged learning experiences in their courses.



IT Security Tip

"Are You Available?" ... "Do You Have a Moment?"

These are common subject lines scammers have used in phishing emails pretending to be a member of the campus community, including campus leadership, which can escalate to attempts to obtain usernames and passwords, infect devices or collect money or gift card information.

To protect yourself and the University:

- Always verify email addresses before replying (be suspicious of email addresses that do not end in @stcloudstate.edu or are not another known address for that person)
- Do not reply to suspicious emails
- Be wary of unusual requests and verify the legitimacy of the email by contacting the proper individual through another reliable method of contact (e.g. known email address or phone number for that person)

If you receive a suspicious message or realize you have taken action based on a suspicious message (e.g. clicked a link, replied, etc.), please contact phishing@stcloudstate.edu immediately.



Contact <u>HuskyTech</u> for technical services, support and sales.



St. Cloud State University, a member of Minnesota State