



INFORMATION
TECHNOLOGY SERVICES
ST. CLOUD STATE UNIVERSITY

EMPLOYEE NEWS & INFORMATION

MAY 2018

<http://www.stcloudstate.edu/its>

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

D2L Brightspace Migration



A reminder that D2L Brightspace will be unavailable from Friday, June 1, 2018 at 8:00 PM through Saturday, June 2, 2018 at 12:00 PM (noon) as we move to D2L's cloud-hosted environment. Please plan your summer sessions accordingly.

For more details about the migration and coming new features, visit our [D2L Knowledge Article #1896 at D2L Support on SharePoint](#) (login with StarID@minnstate.edu ID). Instructors have access to explore the new features of D2L Brightspace in D2L's cloud available at <https://stcloudstateqa.brightspace.com>.

SCSU Staff Development Conference



Join us on Wednesday, May 16th, for IT-related sessions during the Staff Development Conference. ITS staff will be leading presentations such as "Information Security: Phishing – No License Required", "Introduction to Windows 10" and "Introduction to OneDrive for Business". We hope to see you there!

Digital Signage

The ITS department and University Communications will be partnering on a digital signage upgrade over the summer. The system update involves more than 60 screens between our local campus, the Welcome Center and St. Cloud State at Plymouth. It will feature upgraded design and template options, along with a new workflow for content and design, that will improve service and quality.

If you have questions, please contact HuskyTech at (320) 308-7000 or at huskytech@stcloudstate.edu.

Did You Know?



Our Systems Administration team regularly updates and maintains our information systems to provide a stable IT environment. Some specific work over the past few months includes upgrading shared storage and server chassis firmware, updating the servers that update all the desktops on campus and investing time preparing the Windows 10 installation packages to be rolled out across campus in the coming weeks.

Sometimes this work requires downtime to complete maintenance and upgrades for systems hardware and software. For more information, please see St. Cloud State University's Technology Downtime Schedule on the Information Technology Services' [Policy and Standards webpage](#).

IT Support Tip – Summer Preparation

We want to make sure workstations, labs and classrooms are operating effectively and are here to help. Please let us know if you are aware of any technical problems or have any other IT needs to ensure a successful start to your summer semester.

HuskyTech is available at (320) 308-7000, at huskytech@stcloudstate.edu or you can submit a request through the [technical request form](#).

HuskyTech & Campus Card Summer Hours

HuskyTech Store & Campus Card

Monday – Friday	8 AM – 4 PM
Saturday – Sunday	CLOSED

HuskyTech Call Center

Monday – Thursday	7 AM – 7 PM
Friday	7 AM – 4 PM
Saturday – Sunday	CLOSED



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