

# OCTOBER 2017

#### http://www.stcloudstate.edu/its

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

## **National Cyber Security Awareness Month**



October is National Cyber Security Awareness Month!

It is important to remember that cyber security is everyone's responsibility and we need your assistance in keeping our campus community safe by:

- Never sharing your credentials (such as usernames and passwords) with others
- Changing your passwords frequently
- Not using the same password for multiple accounts
- Not clicking on unfamiliar links

Please take the time to learn the basics of online safety by using resources such as St. Cloud State University's <u>Security and Protection page</u> and <a href="https://www.stopthinkconnect.org/">https://www.stopthinkconnect.org/</a>.

## IT Maintenance and Upgrades over Fall Break



ITS works hard to provide IT systems availability at critical times to ensure our University can use valuable technology tools to successfully engage students, campus and our community. We schedule much of our IT systems maintenance and upgrades during academic break times to prevent significant disruption to our students and faculty. Please be aware that we will be performing maintenance and upgrades over the upcoming fall break (October 9th and 10th) to keep our 200+ servers and 4,500+ workstations running smoothly. These updates are applied to keep the information on these systems secure from hostile attacks and corruption, as well as enable the equipment to continue handling the daily workload. While we expect minimal impact during fall break maintenance, we will communicate any specifics that will affect your use of SCSU IT systems during this time.

### **Celebrating Accessibility Awareness Week**

The week of October 16<sup>th</sup> – 20<sup>th</sup> is Accessibility Awareness Week at St. Cloud State University. The Academic Technologies Team (ATT) supports development of flexible learning environments that can be accessed and used by the greatest number of students regardless of their needs and abilities. Feel free to contact the <u>Academic Technologies Team</u> for assistance on creating accessible course materials such as Microsoft Word documents, PDFs, captioning, course navigation and design and where to find additional accessibility resources for teaching and learning. We will be joining Student Disability Services in Atwood the week of October 16<sup>th</sup> – please stop by with any questions or comments you have regarding creating accessible learning environments for all our students.

## **Campus Network Upgrades**



As you may recall, ITS began major improvements to the campus wireless network last year. These improvements included an upgrade for several campus buildings to the new wireless standard (802.11ac), which allows our campus community to experience faster speeds, the ability for more devices to connect without impacting performance, better connection reliability and improved battery life for the 802.11 ac-enabled devices. These important modernizations will continue throughout this year with a focus on Brown Hall, the Education Building, the Engineering and Computing Center, the 51B Building and Administrative Services.

For more information about the wireless network at St. Cloud State University or to report weak coverage on campus, please see the <a href="SCSU Wireless Network">SCSU Wireless Network</a> page.

#### Did you know?

The Minnesota State Office 365/SharePoint site requires you to use a specific username to access the site.

For faculty and staff, your username is your <u>StarID@minnstate.edu</u> (same StarID as you use at our local campus followed by @minnstate.edu) and your password is the same password that you use with your StarID.



If you have trouble accessing the site, please contact HuskyTech at (320) 308-7000 or at huskytech@stcloudstate.edu

## **IT Technical Support Tip**

If you see this message when starting up or restarting your computer, it could be because of a device, such as a flash/USB drive, that was recently connected. Please disconnect the drive/device, restart your computer, and plug the device in after you successfully logon. If this does not work, or you continue to have issues, please contact HuskyTech or your technician.





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