

SCSU Appeal and Dispute Resolution Process

At times students who are military members may encounter situations which present unique difficulties, such as needing to leave for training during a semester or being deployed during a semester. In those cases, you may need to work out specific solutions. Following is the university's Appeal and Dispute Resolution Process. Your dispute may be resolved at any point along this process, each subsequent step is an appeal if your dispute is not getting resolved. This process can be time consuming and distressful, but it is important to follow the "chain of command." As you follow this chain of command, you may find it helpful to ask for advice from faculty you trust and from administrators who can help you organize your rationale and arguments. This informal process is often as important as the formal process. Seek and get good advice.

You may consider one of the following staff as an informal option for discussing your appeal: James McAuley--Veterans Resource Center (308-2185), Kathie Goenner-- Records and Registration (308-4040), and Jayne Lokken-- Counseling and Psychological Services (308-4740).

