

Emergency Protocol Information

Should an EMERGENCY (medical, security, safety, etc.) arise while studying abroad, the SCSU Public Safety switchboard is available to receive calls 24 hours a day, 365 days a year. Their staff are trained to accept calls from study abroad participants or their families, they will take your information and contact the appropriate individuals as quickly as possible.

For Students:

* If this is an emergency:

1. Dial the international code for the US (www.countrycodes.com)
+ 1 + 320 +308-3333
2. Identify yourself as an SCSU student; give them your name and the program you are participating in.
3. Tell the operator which city and country you are currently in and where they can contact you (phone booth, homestay family, university dorm, etc.).
4. Tell the operator what is wrong and who else has been contacted.
5. Respond to any questions and listen carefully to any instructions.

* If this is not a true emergency, and you can wait until normal working hours (8am—4:30pm) please call staff in our Center for International Studies Office: (320) 308-4287



For Family Members:

* If this is an emergency:

1. Call the SCSU Public Safety Switchboard: (320) 308-3333
2. Identify yourself as the family member of an SCSU student studying abroad; give them the name of your family member and the program they are participating in.
3. Give the operator your contact information.
4. Tell the operator what is wrong and who else has been contacted.
5. Respond to any questions and listen carefully to any instructions.

* If this is not a true emergency, please keep in mind:

The SCSU Center for International Studies staff members always welcome calls from parents and students about health, security and safety issues abroad.

CENTER FOR
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Email: studyabroad@stcloudstate.edu
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SCSU and CIS consider the health and safety of their study abroad participants to be a top priority. Therefore, we make every effort to stay up-to-date with the changing situations throughout our world, especially with regard to health. There are currently no travel warnings concerning avian flu or a pandemic of influenza. However, as a precaution we have included information on home care for pandemic flu for your consideration. Should the World Health Organization (WHO) or the Centers for Disease Control and Prevention (CDC) <http://www.who.int/en/> <http://www.cdc.gov/> issue travel warnings will we keep you and our students well informed. Important updates will be available on our website: www.stcloudstate.edu/studyabroad
