ITS Newsletter Archives

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

SCSU Esports: Rocket League Team Expansion

St. Cloud State's Esports Program offers students opportunities to enjoy the passion and camaraderie of competitive sports programming. The University launched its first varsity esports team (Rocket League) in Fall 2022. The team recently held another round of successful tryouts to expand the team as they prepare to participate in major competitive events.

Interested in supporting our Rocket League team or participating in other esports activities? Watch HuskiesConnect for upcoming esports events!

IT Partnership Highlight: New Ticketing System for Facilities Management

ITS recently assisted Facilities Management with transitioning from a previous ticket request system to TeamDynamix, St. Cloud State's enterprise management system already used by several departments across campus for ticket requests and knowledge base services. Consolidating ticketing services reduces costs and improves consistency for those requesting and providing support.

Check out Facilities Management's service catalog online.

IT Modernization Highlight: Virtualizing Campus Computer Labs

ITS is working to modernize St. Cloud State's computer lab environments using Microsoft's Azure Lab Services with the ultimate goal of helping faculty deliver coursework in a more affordable, efficient, accessible and individualized manner. Azure Labs is a cloud-based solution that allows an instructor to create individual virtual desktops for each class that includes all necessary software and can be accessed from anywhere with an internet connection. ITS is currently piloting Azure Labs with the Department of Computer Science and Information Technology. If you are interested in learning more or discussing the applicability of Azure Labs for your department, please contact ITS.
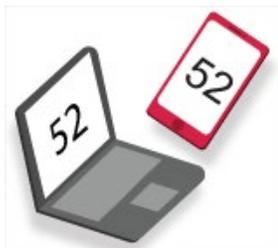
Minnesota State NextGen Project Team Visits SCSU

The Minnesota State NextGen Project to replace ISRS with Workday in the coming years is well underway, starting with finance and HR-related processes. Earlier this spring, the Minnesota State NextGen Project Team met with members of our campus community to demonstrate business processes in Workday and to discuss third-party applications used by St. Cloud State that will be impacted when Workday begins to replace ISRS. You can stay on top of NextGen project happenings on the Friends of NextGen website and bi-monthly Workday Wednesday sessions.

IT Security Tip: Enable Password-less Authentication

Multi-factor authentication with number matching (password-less authentication) helps ensure that the person requesting access into an account is the same person approving the sign-in on a device. Without number matching, a bad actor who has obtained someone's login credentials could attempt to log in, sending a prompt to the victim to approve the sign-in request. If the victim inadvertently approves the request, the bad actor can gain access into the victim's account. You can use number-matching for several online services at St. Cloud State by enabling password-less authentication on the Microsoft Authenticator application.

Trouble viewing pictures in this email? Learn more about automatic picture downloads.