



INFORMATION
TECHNOLOGY SERVICES
ST. CLOUD STATE UNIVERSITY

EMPLOYEE NEWS & INFORMATION SEPTEMBER 2020

[ITS Newsletter Archives](#)

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

IT Support at SCSU: HuskyTech



HuskyTech is a one-stop center for technology assistance, training, services and products for all Huskies. HuskyTech support is available in-person, by phone and online. If you or one of your students is in need of IT support or technology equipment, please reach out to our HuskyTech team. We're here to support our campus community!

HuskyTech's contact information and hours are available on SCSU's [HuskyTech page](#). You can also follow HuskyTech on [Facebook](#) and [Twitter](#) to receive technology information and updates via social media.

Did You Know: Doc Cam Microphones



The new document cameras installed into each electronic classroom at SCSU have built-in microphones that are compatible with Zoom, and are recommended when a lapel microphone is not available. To use the built-in microphone on the document camera with Zoom:

- Ensure the computer is on (this will turn the doc cam on too);
- Use the "audio settings" panel in Zoom to select the "Microphone (Document Camera)" option.

For questions or assistance, please contact [HuskyTech](#). You can also check out SCSU's website for information and instructions on [Zoom](#) and [Zoom-capable classroom technology usage](#).

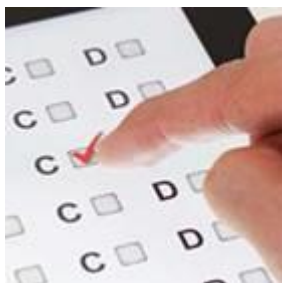
IT Security Tip: Avoid School Start-Up Scams



Cybercriminals take advantage of the school start-up busyness to increase college-themed phishing attacks and scams. Help protect yourself and the University by verifying an email sender's address before responding, opening attachments or clicking links; and watch for emails with spelling mistakes, poor grammar, or unusual requests for action or information.

Students are also targets for cybercrime. Affordable Colleges Online published a "[Back to School Scams](#)" article, and we encourage you to share this information with your students.

Remote Proctoring Services in Fall



[Online test integrity and proctoring services](#), which can help prevent cheating and enhance the security of remote testing, will be available during fall semester. The services available include:

- Respondus Lockdown Browser, which locks down the testing environment within D2L;
- Respondus Monitor, which uses webcam and video technology to prevent cheating during online exams in D2L; and
- MonitorEDU Online Proctoring allows faculty to virtually proctor their own examples or provides MonitorEDU proctors, if needed.

For questions or assistance with these services, please contact SCSU Online at scsu_online@stcloudstate.edu, or the Academic Technologies Team at att@stcloudstate.edu.

Bring Huskies Home: Technology Returns



If you checked out technology devices or accessories for remote teaching or work in spring and/or summer, please be sure to return these items to HuskyTech as soon as possible. You can drop the equipment off at HuskyTech (Miller Center 102) or [contact HuskyTech](#) to arrange a curbside drop-off or pick-up from an on-campus location.

Timely returns will allow us to provide necessary maintenance and updates to the technology equipment, and we thank you for your help.

Contact [HuskyTech](#) for technical services, support and sales.



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a member of Minnesota State