



INFORMATION  
TECHNOLOGY SERVICES  
ST. CLOUD STATE UNIVERSITY

## EMPLOYEE NEWS & INFORMATION

# NOVEMBER 2019

[www.stcloudstate.edu/its](http://www.stcloudstate.edu/its)

*Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.*

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### ITS Annual Report



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The ITS team works year-round providing a variety of services to the campus community, and we are excited to share our [ITS Annual Report](#), which highlights some key accomplishments last fiscal year.

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### One-Day Sale on Apple Devices



Join HuskyTech on Wednesday, November 20<sup>th</sup>, for Faculty and Staff Appreciation Day and to take part in Apple's one-day sale for SCSU employees (personal purchases only). This is an excellent opportunity to receive Apple products at a discounted price!

You can browse products online at [techstore.stcloudstate.edu/apple](http://techstore.stcloudstate.edu/apple) or visit us in Miller Center 102. To order, email [ht-sales@stcloudstate.edu](mailto:ht-sales@stcloudstate.edu) or call (320) 308-4944. Pre-ordering is available and suggested. Be sure to mention you are an SCSU employee for the discount when ordering.

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### Partnership Highlight: Residential Life



ITS is assisting Residential Life in the rollout of Amazon Echo Dots in select residential hall common areas. These digital assistants can share campus locations and events, making it easier for students to get around and stay engaged in activities on campus. We're excited to showcase SCSU as an innovative campus, interacting with students in new ways to help them stay connected and engaged.

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### IT Security Tip



Use multi-factor authentication (MFA) whenever possible, as it provides additional layers of security for access to electronic data.

MFA, sometimes referred to as two-factor authentication or 2FA, is a security enhancement that allows you to present two pieces of evidence – your credentials – when logging in to an account. Your credentials fall into any of these three categories: something you know (like a password or PIN), something you have (like a smart card), or something you are (like your fingerprint). *Source: [National Institute of Standards and Technology](#).*

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### Did You Know?



Academic and Student Affairs (ASA) at Minnesota State has a new [calendar](#) that lists educational development events open to Minnesota State employees (many of them are free). Webinars and short courses are available on topics such as accessibility, course delivery and design, D2L Brightspace, Kaltura, Open Educational Resources and Zoom.

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Contact [HuskyTech](#) for technical services, support and sales.



MINNESOTA STATE

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a member of Minnesota State