EMPLOYEE NEWS & INFORMATION

DECEMBER 2018

INFORMATION TECHNOLOGY SERVICES
ST. CLOUD STATE UNIVERSITY

http://www.stcloudstate.edu/its

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS

Assistive Technology Software

Workstations with upgraded assistive technology are now available in the Miller Center through a partnership between ITS, the University Library and Student Accessibility Services. Assistive technologies include:

- Jaws and Zoomtext, to assist students who are blind or low vision
- Dragon Naturally Speaking, a dictation tool for students who may have mobility or written language struggles
- Read & Write, a literacy software with a variety of tools to assist students in listening to electronic material in audio along with organizational and writing tools

For more information, please contact Student Accessibility Services or the University Library.

Winter Break Maintenance and Upgrades

Please be aware that we are performing maintenance and upgrades for multiple IT systems over winter break.

Phone system maintenance and updates will cause outages for all non-cellular phone services:

- Friday, December 28th: 4:00am-7:00am (complete outage)
- Saturday, January 5th: 8:00am-4:00pm (intermittent outages)

Server maintenance will cause outages for file space (X drives) and web files:

- Thursday, January 3rd: 8:00pm through Friday, January 4th at 8:00am (intermittent outages)

Winter Break Technical Support Hours

HuskyTech and Campus Card are open December 21st through January 12th at the following times:

HuskyTech Service Center & Campus Card
Monday – Friday	8:00am – 4:00pm
Saturday – Sunday	Closed

HuskyTech Call Center
Monday – Friday	8:00am – 4:30pm
Saturday – Sunday	Closed

HUSKYTECH
Your Technology One Stop

HuskyTech and Campus Card will be closed on December 25th and January 1st for the holidays. The HuskyTech Service Center and Campus Card will also be closed on December 24th and December 31st, yet technical support will be available through the HuskyTech Call Center.

Kaltura Updates

Kaltura Personal Capture is a desktop recording and capture tool that is replacing CaptureSpace Lite. CaptureSpace Lite will no longer be available as of June 2019.

For more information, see Kaltura training videos for Personal Capture, the SCSU Media and Video page or contact D2L@stcloudstate.edu.

Microsoft Office 365 Shared Tenant Project

This summer, St. Cloud State University is moving to Minnesota State's Office 365 Shared Tenant, a system-wide effort to combine Microsoft features and services. Primary benefits include:

- Single account for accessing system-wide resources
- Common user experiences between campuses
- Enhanced collaboration across the Minnesota State System

The service transition for SCSU will begin on August 8th, following the completion of summer session two. As the project evolves, additional communications will be sent to the campus community.

MINNESOTA STATE | St. Cloud State University, a member of Minnesota State